



NORTH SHORE EMERGENCY MANAGEMENT

DISTRICT OF NORTH VANCOUVER

COUNCIL WORKSHOP

JUNE 13, 2022



1. NSEM Update
 - NSEM Operations
 - Planning & Public Education
 - Operational Readiness
 - Response
2. NSEM Strategic Planning & Governance
3. North Shore Extreme Weather Strategy

NSEM Operations

2021 Activities

- NSEM team dynamics and supportive work structures
- NSEM program assessment of strengths and limitations
- Cultural Safety & Humility Training
- 2022 work plans
- Hybrid work environment and COVID office protocols
- Quarterly & Annual reporting

2022 Activities

- Ongoing HR and staff strategies
- Strategic and operational governance
- Extreme Weather Strategy
- Training & Municipal readiness



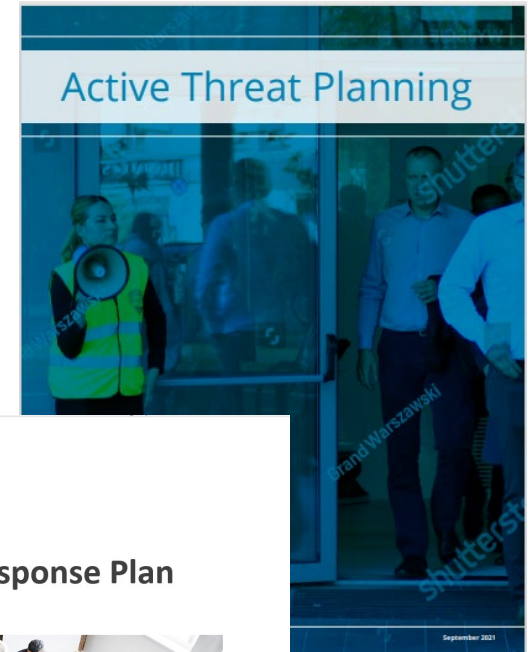
Planning

2021 Activities

- Active Threat/Workplace Safety & Security Planning
- Business Continuity Planning
- Seniors and At-Risk Residents Planning
- Extreme Heat Planning
- Capilano Dam Emergency Response Plan & Public Notifications
- Sea Level Rise Working Group

2022 Activities

- North Shore Hazard, Risk & Vulnerability Assessment
- Rollout of Active Threat Planning including Exercises
- Extreme Heat Plan including AAR, Communications Plan, and Working Group
- Recovery: Municipal Plans & Regional Framework
- North Shore Seismic Strategy
- North Shore Resilience Framework



**North Shore
Extreme Heat Response Plan**
May 2022



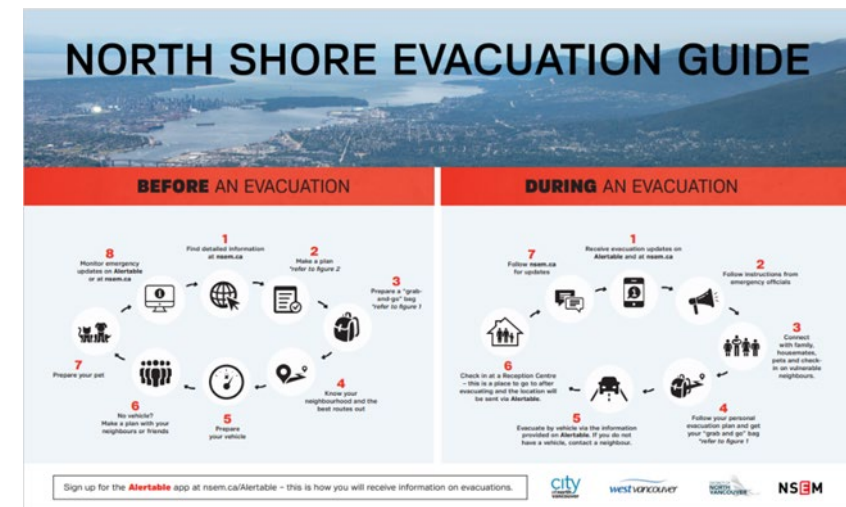
Public Education & Communications

2021 Activities

- Establishment of the NS Public Education & Communications Committee
- Developed the tri-fold North Shore Evacuation Guide
- Translation of pub-ed materials into Farsi and Cantonese
- Emergency Preparedness Week celebration (May 1-8) consisting of online and in-person public presentations
- Establishment of EventBrite (self registration) monthly NSEM online preparedness presentations

2022 Activities

- Continual promotion of Alertable emergency notification system (35,000 users)
- Municipal employee training for Personal Emergency Preparedness
- Development of Extreme Heat public education resources and communications
- Ongoing development of the NSEM Newsletter – the distribution exceeds 5,000 and includes all municipal staff, fire, RCMP, libraries, community centres, block watch and NSEM volunteers.



Operational Readiness

2021 Activities

- Disaster Supply Cache
- *Response Support Platforms*
 - *Launch of Lightship*
 - *Launch of Alertable*
- *Municipal Training and Exercising*
- *Operational ESS & Training MOUs*
- *EOC & Radio System Technical Upgrades*
- *Quick Guides for Responders*

2022 Activities

- Spring/Summer Seasonal Readiness Session
- Metro Vancouver Critical Routes Planning
- Operations Committee for tri-municipal public safety
- NSEM Volunteer Management Audit



North Shore residents urged to get disaster response app

Jun 17, 2021 12:34 PM By: [Brent Richter](#)



A North Shore Emergency management staffer uses a smoke signal during the Nov. 18, 2015, disaster response simulation Operation Windshield. | Mike Wakefield, North Shore News files

Now hear this! Alert! Achtung!

North Shore Emergency Management is changing the way it warns residents of emergencies such as severe weather, natural disasters and industrial hazards.

The tri-municipal response agency is asking everyone to [download an app called Alertable](#) to be kept up to the minute when every minute may count.

"This is really a powerful tool for the public to stay informed, to receive information quickly about emergency situations in their community, and situations where life safety is considered to be a major factor," said Emily Dicken, NSEM director. "It's free. It's simple to use, and ... we feel like it's the best way to connect during a disaster."



Here's what these shipping containers are for on the North Shore

Feb 8, 2021 11:28 AM By: [Elisia Seeber, Local Journalism Initiative Reporter](#)



The latest of six emergency containers spread out across the North Shore has just been positioned near the West Vancouver Community Centre. | District of West Vancouver

Shipping containers placed near community centres on the North Shore might seem a little random, but they're actually strategically positioned emergency storage pods — with equipment needed for when a natural disaster strikes.

The latest of six emergency containers spread out across the North Shore has been positioned near the West Vancouver Community Centre.

2021 Response Activities

- **COVID Response** – coordination calls & logistical support to health
- **DWV Capilano Canyon Landslide** – strategic EOC support
- **Lynn Valley Stabbing** -- Wellness & Resilience Centre
- **Tri-municipal Extreme Heat response**
- **North Shore host community support for Canim Lake First Nation**
- **Wildfire deployments to support provincial response**
- **Esplanade Theatre Structure Collapse** – strategic support for CNV
- **North Shore Warming Centre** at John Braithwaite Community Centre
- **ESS Activities**
 - 9 DNV ESS activations
 - 4 DWV ESS activations
 - 2 CNV activations
 - 2 ESS mutual aid activations

2022 Response Activities

- **Silverlynn Apartment Fire** – extended ESS supports
- **ESS Activities**
 - 1 DNV, 1 CNV and 1 mutual aid for Squamish Nation

north shore news

Support centre set up for people impacted by Lynn Valley knife attack

Mar 29, 2021 12:49 PM By: Eliza Secher, Local Journalism Initiative Reporter



Two women pause at a growing memorial at Lynn Valley Library Sunday, March 28, one day after a man killed one person and injured six others in a stabbing attack. | Mike Wakefield, North Shore News

A wellness and resilience centre has been set up in North Vancouver to offer support to people impacted by the horrific incidents at Lynn Valley Village at the weekend.

Community members have been left shocked and traumatized after one woman was killed and a

north shore news

Firefighters douse kitchen fire in North Van

Sep 30, 2021 1:30 PM By: Jane Seyd



City of North Vancouver firefighters mop up at a house fire in the 600 block of East Keith Road on Wednesday, Sept. 29, 2021. | Jane Seyd, North Shore News

Firefighters made quick work of dousing a kitchen fire that likely spread from a stove Wednesday afternoon in North Vancouver.

Seven people who were home at the time the fire broke out escaped the house unharmed.

north shore news

Here's how North Shore municipalities can help you beat the heat this weekend

Jun 25, 2021 2:23 PM By: Ben Bengtson



A young girl, pictured here in 2018, cools off at Ambleside Park on a hot summer night. | Kevin Hill, North Shore News files

With temperatures soaring and only expected to get hotter this weekend, North Shore municipalities are offering advice and options for residents to beat the heat.

It's already been cooking in Metro Vancouver for [much of this past week](#), but temperatures could feel as high as 38°C in the region this weekend, according to Environment Canada.

A heat warning was issued by the weather authority this morning (June 25) that's currently in effect for all of Metro Vancouver and will affect B.C. until at least Wednesday.

People are being urged to [check in on seniors](#) and vulnerable residents during the heat wave.

NSEM GOVERNANCE & STRATEGIC PLANNING

NSEM Vision:

A resilient North Shore, through strengthening and building connections across municipalities, partners and neighbours

NSEM Values:

Wellness

We honour wellness both physically and professionally for our staff, volunteers, and the communities we serve.

Integrity

We serve with a high degree of integrity, compassion, and transparency.

Professionalism

We are a professional organization with strong leadership, adaptable to changing conditions, supporting innovation, and striving for excellence.

Collaboration

We value teamwork and clear and efficient communication.

EDI in Workplace & Public Safety

We respect and value diversity, equity and inclusivity in our workplace and through our field of practice.

NSEM GOVERNANCE & STRATEGIC PLANNING

The new focus areas of NSEM are:

NSEM Management and Governance

- Work is being done to strengthen the organisational governance by creating a 1-3-5 year work plan and increasing capacity and staffing model.

Municipal Readiness

- NSEM is working on strengthening municipal readiness by doing business continuity planning and increasing public and municipal participation.

Strategic and Operational Planning

- Projects to increase strategic and operational planning include evacuation plans, revision of emergency plans, public education, an active threat plan, extreme weather strategy, and the overarching NSEM strategic plan.

Partnerships and Engagement

- NSEM is working on creating and enhancing partnerships and engagement by mapping stakeholders, enhancing regional/provincial interactions and activities, developing a communication strategy and increasing the capacities of community volunteers.

Operations and Readiness

- Several projects aim to strengthen operations and readiness, such as creating community support hubs, integrated volunteer management, the implementation of lightship as a multi-use platform, and having adaptive emergency management training.

NORTH SHORE EXTREME WEATHER STRATEGY

North Shore Extreme Heat Strategy comprehensively addresses extreme heat and cold preparedness and response and consists of the following documents:

1. North Shore Extreme Weather After Action Review

- This AAR consolidates the feedback from NSEM, CNV staff and community partners from the 2021 extreme weather response events.
- 24 recommendations are brought forward

2. North Shore Extreme Heat Recommendations & Implementation Work Plan

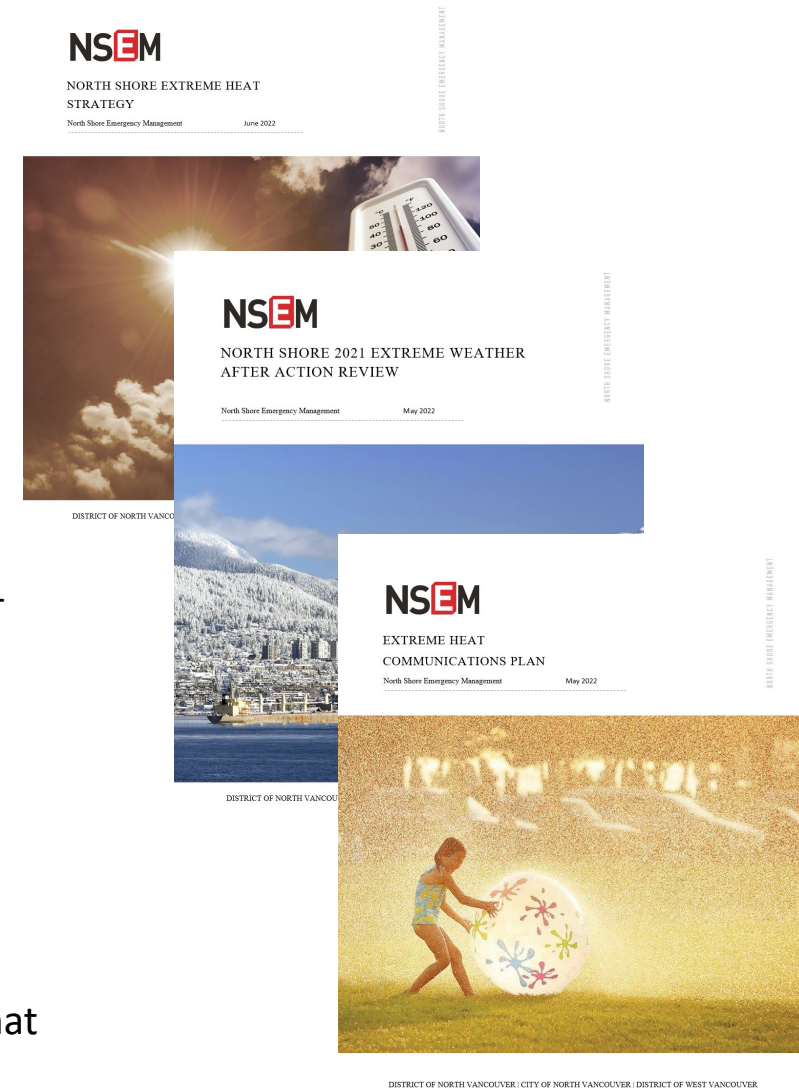
- Takes the 24 recommendations from the AAR and creates short-, medium-, and long-term priorities for action
- Maximizes funding and grants for innovative approaches to addressing extreme heat

3. North Shore Extreme Heat Operational Response Plan

- Updates reflect recommendations from the NS AAR and regional best practice

4. North Shore Extreme Heat Communications Strategy

- A tri-municipal approach to communications and public education programming that enhances awareness of extreme heat response and protective measures.



DNV COUNCIL WORKSHOP

THANK YOU

