1. NSEM Update
   • NSEM Operations
   • Planning & Public Education
   • Operational Readiness
   • Response

2. NSEM Strategic Planning & Governance

3. North Shore Extreme Weather Strategy
NSEM Update

NSEM Operations

**2021 Activities**

- NSEM team dynamics and supportive work structures
- NSEM program assessment of strengths and limitations
- Cultural Safety & Humility Training
- 2022 work plans
- Hybrid work environment and COVID office protocols
- Quarterly & Annual reporting

**2022 Activities**

- Ongoing HR and staff strategies
- Strategic and operational governance
- Extreme Weather Strategy
- Training & Municipal readiness
Planning

2021 Activities

• Active Threat/Workplace Safety & Security Planning
• Business Continuity Planning
• Seniors and At-Risk Residents Planning
• Extreme Heat Planning
• Capilano Dam Emergency Response Plan & Public Notifications
• Sea Level Rise Working Group

2022 Activities

• North Shore Hazard, Risk & Vulnerability Assessment
• Rollout of Active Threat Planning including Exercises
• Extreme Heat Plan including AAR, Communications Plan, and Working Group
• Recovery: Municipal Plans & Regional Framework
• North Shore Seismic Strategy
• North Shore Resilience Framework
Public Education & Communications

**2021 Activities**

- Establishment of the NS Public Education & Communications Committee
- Developed the tri-fold North Shore Evacuation Guide
- Translation of pub-ed materials into Farsi and Cantonese
- Emergency Preparedness Week celebration (May 1-8) consisting of online and in-person public presentations
- Establishment of EventBrite (self registration) monthly NSEM online preparedness presentations

**2022 Activities**

- Continual promotion of Alertable emergency notification system (35,000 users)
- Municipal employee training for Personal Emergency Preparedness
- Development of Extreme Heat public education resources and communications
- Ongoing development of the NSEM Newsletter – the distribution exceeds 5,000 and includes all municipal staff, fire, RCMP, libraries, community centres, block watch and NSEM volunteers.
Operational Readiness

2021 Activities

- Disaster Supply Cache
- Response Support Platforms
  - Launch of Lightship
  - Launch of Alertable
- Municipal Training and Exercising
- Operational ESS & Training MOUs
- EOC & Radio System Technical Upgrades
- Quick Guides for Responders

2022 Activities

- Spring/Summer Seasonal Readiness Session
- Metro Vancouver Critical Routes Planning
- Operations Committee for tri-municipal public safety
- NSEM Volunteer Management Audit
**2021 Response Activities**

- **COVID Response** – coordination calls & logistical support to health
- **DWV Capilano Canyon Landslide** – strategic EOC support
- **Lynn Valley Stabbing** -- Wellness & Resilience Centre
- **Tri-municipal Extreme Heat response**
- **North Shore host community support for Canim Lake First Nation**
- **Wildfire deployments to support provincial response**
- **Esplanade Theatre Structure Collapse** – strategic support for CNV
- **North Shore Warming Centre** at John Braithwaite Community Centre

**ESS Activities**

- 9 DNV ESS activations
- 4 DWV ESS activations
- 2 CNV activations
- 2 ESS mutual aid activations

**2022 Response Activities**

- **Silverlynn Apartment Fire** – extended ESS supports

**ESS Activities**

- 1 DNV, 1 CNV and 1 mutual aid for Squamish Nation
NSEM Vision:
A resilient North Shore, through strengthening and building connections across municipalities, partners and neighbours

NSEM Values:

Wellness
We honour wellness both physically and professionally for our staff, volunteers, and the communities we serve.

Integrity
We serve with a high degree of integrity, compassion, and transparency.

Professionalism
We are a professional organization with strong leadership, adaptable to changing conditions, supporting innovation, and striving for excellence.

Collaboration
We value teamwork and clear and efficient communication.

EDI in Workplace & Public Safety
We respect and value diversity, equity and inclusivity in our workplace and through our field of practice.
The new focus areas of NSEM are:

NSEM Management and Governance

- Work is being done to strengthen the organisational governance by creating a 1-3-5 year work plan and increasing capacity and staffing model.

Municipal Readiness

- NSEM is working on strengthening municipal readiness by doing business continuity planning and increasing public and municipal participation.

Strategic and Operational Planning

- Projects to increase strategic and operational planning include evacuation plans, revision of emergency plans, public education, an active threat plan, extreme weather strategy, and the overarching NSEM strategic plan.

Partnerships and Engagement

- NSEM is working on creating and enhancing partnerships and engagement by mapping stakeholders, enhancing regional/provincial interactions and activities, developing a communication strategy and increasing the capacities of community volunteers.

Operations and Readiness

- Several projects aim to strengthen operations and readiness, such as creating community support hubs, integrated volunteer management, the implementation of lightship as a multi-use platform, and having adaptive emergency management training.
North Shore Extreme Weather Strategy comprehensively addresses extreme heat and cold preparedness and response and consists of the following documents:

1. **North Shore Extreme Weather After Action Review**
   - This AAR consolidates the feedback from NSEM, CNV staff and community partners from the 2021 extreme weather response events.
   - 24 recommendations are brought forward

2. **North Shore Extreme Heat Recommendations & Implementation Work Plan**
   - Takes the 24 recommendations from the AAR and creates short-, medium-, and long-term priorities for action
   - Maximizes funding and grants for innovative approaches to addressing extreme heat

3. **North Shore Extreme Heat Operational Response Plan**
   - Updates reflect recommendations from the NS AAR and regional best practice

4. **North Shore Extreme Heat Communications Strategy**
   - A tri-municipal approach to communications and public education programming that enhances awareness of extreme heat response and protective measures.
Thank you