AGENDA

PUBLIC MEETING

Tuesday, March 8, 2022
5:00 p.m.
Skyline Meeting Room, Municipal Hall
355 West Queens Road
North Vancouver, BC

Watch at https://dnvorg.zoom.us/j/67910218298

Council Members:
Mayor Mike Little
Councillor Jordan Back
Councillor Mathew Bond
Councillor Megan Curren
Councillor Betty Forbes
Councillor Jim Hanson
Councillor Lisa Muri

www.dnv.org
PUBLIC MEETING
5:00 p.m.
Tuesday, March 8, 2022
Skyline Meeting Room, Municipal Hall,
355 West Queens Road, North Vancouver

AGENDA

Child Care Business Licence Application

Purpose of meeting:
Council is seeking input from the public with respect to the issuance of a proposed child care facility business licence for Ms. Khorshid Fadaei, Owner – Flying Fish Childcare Centre, at 953 East 13th Street to expand their current group child care (30 months to school age) for 8 children to 18 children. Child care services will be provided between the hours of 7:30 am and 5:30 pm.

1. OPENING BY THE MAYOR

2. PRESENTATION BY STAFF
   Report: Community Planner, February 17, 2022
   Attachment 1: Planning Guidelines for Child Care in Residential Buildings (January 2014)
   Attachment 2: Map of Child Care Facilities in Keith Lynn
   Attachment 3: Applicant’s Letter of Introduction
   Attachment 4: Area and Site Plan
   Attachment 5: Presentation

3. PRESENTATION BY APPLICANT

4. REPRESENTATIONS FROM THE PUBLIC

5. QUESTIONS FROM COUNCIL

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The District of North Vancouver
REPORT TO COUNCIL

February 17, 2022
File: 10.4750.30/031.000

AUTHOR: Jessica Lee, Community Planner

SUBJECT: Application to Amend a Child Care Business Licence for Flying Fish Childcare Centre - 953 East 13th Street

RECOMMENDATION:
THAT the February 15, 2022 report of the Community Planner entitled “Application to Amend a Child Care Business Licence for Flying Fish Childcare Centre - 953 East 13th Street” is received as background information for the Public Meeting to be held on March 8, 2022.

REASON FOR REPORT:
The purpose of this report is to provide background information on the business licence application from Flying Fish Childcare Centre in preparation for the Public Meeting to be held by Council on March 8, 2022. Approval of this application would mean an increase in the current child care program capacity from eight children to 18 children of preschool age (30 months old to school age). Under the provisions of the Child Care Facilities Business Regulation Bylaw, an increase in capacity to between 11 and 20 children triggers the requirement for a Public Meeting.

SUMMARY:
The operator of Flying Fish Childcare Centre recently made an application to Vancouver Coastal Health (VCH) to amend their current licence for a Group Child Care (30 months to School Age) to permit an increase from eight children to 18 children at 953 East 13th Street. Figure 1 shows the location of the child care facility. A virtual open house for neighbours took place on February 9, 2022, and four neighbours attended.

In accordance with the Child Care Facilities Business Regulation Bylaw, a Public Meeting is scheduled for March 8, 2022. At the meeting, interested residents will have an opportunity to express their views on the proposed application to Council. After the Public Meeting, the application may be considered by Council at an upcoming regular Council meeting.

Figure 1. Location map
BACKGROUND:
Flying Fish Childcare Centre has been operating from the applicant’s home at 953 East 13th Street since July 2021. The applicant opened with eight children and has a waitlist of clients. The facility operates Monday to Friday from 7:30am to 5:30pm. These operating hours would remain the same with the proposed increase to 18 children. District Property Use staff have confirmed that no complaints have been received regarding the child care facility.

Child care facilities in single-family homes providing care for more than eight children must comply with BC Building Code’s assembly occupancy requirements. In November 2021, the applicant had completed the building permit process to bring the building into compliance with the BC Building Code requirements. Renovations undertaken include enhanced fire ratings and separations, additional exits, and an accessible washroom.

EXISTING POLICY:
Child Care Policy
The District’s Child Care Policy supports the facilitation of quality child care services that afford opportunities for children to develop socially, emotionally, and intellectually. Further, the Policy encourages the provision of child care in high needs areas and close to community amenities.

Child Care Action Plan
The District’s Child Care Action Plan, approved by Council in 2020, identifies goals to enhance child care services in the community, assesses current child care space and program needs, and estimates space and program needs by 2030. More than 2,000 additional child care spaces are needed across the District by 2030 to meet projected demand. This includes the need for 33 additional spaces for preschool-aged children within the Keith Lynn neighbourhood and surrounding area. This proposed increase in spaces at Flying Fish Childcare Centre would contribute to meeting projected demand in this part of the District by introducing 10 new spaces.

Child Care Facilities Business Regulation Bylaw
All child care facilities in the District are regulated by the Child Care Facilities Business Regulation Bylaw. The Bylaw requires that a business licence application for a child care facility between 11 and 20 children located within a residential building must be referred to a Public Meeting for the purpose of allowing the public to make representations to Council on matters respecting the application. In accordance with the Bylaw, all residents within 50 metres of Flying Fish Childcare Centre will receive notification of the Public Meeting at least 10 days in advance of the meeting date.

ANALYSIS:
In 2014, Council approved updates to the Planning Guidelines for Group Child Care in Residential Zones (Attachment 1) to enhance the District’s process for evaluating child care business licence applications in residential areas. The Planning Guidelines apply to child care applications proposing care for more than eight children in single-family homes and take into consideration the following:
District staff have reviewed the application for Flying Fish Childcare Centre against the Planning Guidelines. The findings are summarized below.

**Location**
- The subject site is located in a predominantly residential area in the Keith Lynn neighbourhood (Attachment 2).
- The subject site is located at the eastern cul-de-sac of East 13th Street, a collector road, which offers good accessibility to Grand Boulevard. It is directly adjacent to Brooksbank Park and has one abutting residential neighbour.
- This portion of East 13th Street is a school zone where vehicle speeds are reduced during regular school hours to enhance safety.
- A number of community amenities are in close proximity to the subject site, including Brooksbank Elementary School, Brooksbank Park, and Loutet Park (City of North Vancouver).
- Four existing child care facilities are also located in close proximity to the subject site, including:
  - Wildflower Childcare, located at 952 Drayton Street (10 multi-age children);
  - Fun Days, located at 826 East 13th Street (eight multi-age children);
  - Sunshine Preschool, located at 980 13th Street on the Brooksbank Elementary School grounds (20 preschool-aged children); and
  - Sweet Cherry Blossom Daycare, located at 766 Calverhall Street (eight multi-age children).
- Each child care facility identified above is at maximum capacity for preschool-aged children, and three facilities have waitlists.
- Currently, there are over 10 children on Flying Fish Childcare Centre’s waitlist, some of which are siblings of children attending Brooksbank Elementary School.

**Transportation Needs**
- The Planning Guidelines recommend that child care facilities have two parking spaces for staff or residents and one additional parking space per 10 children, for a total of four off-street parking spaces recommended at the subject site. However, only two off-street parking spaces are required by the Zoning Bylaw.
- A maximum of three staff members, including the applicant, will be working at the child care at any given time.
- The subject site provides two off-street parking spaces located at the rear of the property.
- District staff have reviewed the applicant’s proposal and believe that two off-street parking spaces are adequate for the proposed expanded facility for the following reasons:
the proposal complies with the Zoning Bylaw requirement;
- the child care’s drop-off and pick-up times (7:30am and 5:30pm) are scheduled to reduce conflict with drop-off and pick-up times of Brooksbank Elementary School (8:45am and 3:00pm); and
- safe and non-disruptive vehicle arrival and departure areas are available near the subject site (e.g., on- and off-street and at community amenities, if needed).

Neighbourhood Character
- The visual character of the home and front yard landscaping is compatible with the predominantly single-family streetscape.
- A six foot tall wood fence exists along the side and rear property lines to provide a safe and secure outdoor play area as well as mitigate potential noise and visual impacts.
- Outdoor play times would be between 11:00am to 12:00pm and 2:00pm to 3:00pm.
- Children will also be able to play at nearby parks and amenities.

Neighbourhood Consultation
- In January 2022, the District mailed a letter on behalf of the applicant, to neighbours located within 50 metres of the subject site. The letter described the proposed application and invited neighbours to attend a virtual open house (Attachment 3).
- Prior to the open house, the applicant discussed the proposal with 10 neighbours. Many neighbours expressed support for the application. Two neighbours, one of which owns the property immediately west of the subject site, contacted the District with concerns around traffic, noise, signage, and privacy impacts.
- The virtual open house took place on February 9, 2022 and gave the applicant the opportunity to informally discuss the application with neighbours and discuss any concerns they might have. Community Planning staff attended the open house.
- Four neighbours attended the virtual open house, including:
  - one neighbour who expressed support for the application;
  - one neighbour who attended to learn more about the proposal and expressed no concerns; and
  - two neighbours who own the adjacent property and who expressed concerns regarding potential noise and privacy impacts.
- The applicant discussed future potential solutions to alleviate noise and privacy impacts, including installation of hedges along the shared property line and regular use of nearby community amenities for outdoor play.

Facility Design
- The child care is located on the main floor of the two-storey home which provides safe and convenient emergency access to the street and rear lane. A site plan is provided as Attachment 4.
- 277 m² of outdoor play space is provided at the rear of the property. This amounts to 15 m² of outdoor play space per child (for 18 children), which exceeds the provincial licensing requirements of 7 m² per child.
The outdoor play area includes a raised deck that is contiguous with the main floor, creating a strong indoor and outdoor connection. Stairs and a ramp provide access from the deck to the ground level outdoor play area.

The facility has several large windows which provide natural light and fresh air into the child care facility and allows surveillance of the outdoor areas.

Timing/Approval Process:
Prior to the Public Meeting, the District will mail out notices to residents within 50 metres of the child care facility informing them of the proposal and the Public Meeting. Following the Public Meeting, the application may be considered by Council at a regular Council meeting. If Council approves the application, a Business Licence will be issued upon final completion of inspections by both Building Department staff and VCH. This will ensure the facility is compliant with provincial code and licensing requirements.

Social Policy Implications:
The District’s Child Care Policy supports the provision of quality child care services and the provision of services close to community amenities. Quality child care has positive social and economic benefits for all residents living in the District.

Conclusion:
The applicant has been operating an eight space child care business from their home located at 953 East 13th Street since July 2021. They have applied to amend their current licence for a Group Child Care (30 months to School Age) with VCH and their business licence to permit care for 18 children. The location of this facility meets the District’s location criteria, as it is situated close to several existing community amenities. The subject site provides good accessibility, and District staff is supportive of the available on-street and off-street parking options.

Respectfully submitted,

Jessica Lee
Community Planner

Attachment 1: Planning Guidelines for Child Care in Residential Buildings (January 2014)
Attachment 2: Map of Child Care Facilities in Keith Lynn
Attachment 3: Applicant’s Letter of Introduction
Attachment 4: Area and Site Plan
Attachment 5: Presentation
Application of the Planning Guidelines

Child care in the District of North Vancouver is regulated by the Child Care Facilities Business Regulation Bylaw. All child care facilities providing care for more than 2 children are required to obtain a business licence and comply with the provisions of this bylaw; however, these Guidelines will only apply for any application for group child care in residential zones (more than 8 children in care). For child care with a capacity of over 10 children in a residential zone a public meeting or public hearing and Council approval is required, though the licence inspector may refer an application for more than 8 children to Council if the child care may adversely impact the residents of the neighbourhood.

Purpose of the Planning Guidelines

These Planning Guidelines are recommended to:
- assist residents and child care providers to plan for child care services that promote the health and well-being of children in residential zones, and
- assist District staff to evaluate business licence applications for child care in residential areas that promote safe and healthy communities.

Planning for child care in residential areas needs to consider community context, site planning, neighbourhood fit, access and parking, as outlined below.

Planning Guidelines

1. Locate in Under-Served Neighbourhoods

New child care facilities are encouraged to locate in under-served neighbourhoods of families with young children to promote an even distribution of services across the District.

Evaluation: The District social planner can provide numbers of child care spaces in surrounding neighbourhood, number of children in neighbourhood, enrollment in surrounding centres.
2. **Locate Close to Community Amenities**

Child care facilities are ideally located within a child’s walking distance of one or more of the following community amenities:
- schools, playgrounds, open spaces, parks, recreation centres, and libraries.

Evaluation Tools: The District social planner can provide a map of community amenities within the vicinity of the child care program.

3. **Locate on Easily Accessible Streets**

Child care facilities should:
- be located on residential streets that provide easy vehicle access (entry and exit),
- be located close to arterial roads, and
- provide adequate separation of pedestrian paths from vehicle routes in the parking, drop-off and pick up areas of the site.

A child care facility located along an arterial road should have adequate area within the lot for vehicle drop off, pick up and turning movements to prevent traffic congestion and safety concerns.

Evaluation Tools: The applicant is requested to submit a site plan, context map and transportation plan.

4. **Address Arrival/Departure and Parking Needs**

Child care facilities should be located on sites that provide adequate space for:
- two stalls for staff/ resident parking,
- one stall for every ten children for parent and pick up and drop off, and
- a safe and non-disruptive vehicle arrival and departure zone for child care users.

Evaluation Tools: Applicants are requested to submit a transportation plan that includes: a site plan with the location of parking, mode share of parents, number of sibling groupings, staggered pick up and drop off times.

5. **Maintain Neighbourhood Characteristics**

Child care facilities should be located on sites that:
- are compatible with the visual character of the existing streetscape,
- provides landscaping that enhances the privacy, peace and quiet of neighbours, and
- provide the required appropriately located outdoor play space, completely fenced and secured.
Evaluation Tools: Applicants are requested to submit a site plan which includes the location of the outdoor play space and a landscape concept plan.

6. Neighbourhood Support

Any plans for a child care facility should include discussions with neighbours at the early planning stage.

Evaluation Tools: Neighbours will be asked to provide comment on the proposal either at the public meeting/ hearing or via written correspondence. The applicant will be expected to mitigate concerns with reasonable measures.

7. Relationship To Site Grade and Access to Natural Light

Child care applications must demonstrate that emergency evacuation of the children is addressed. Concerns regarding emergency evacuation increase with height above grade. Locations below grade are not preferred due to requirements for natural light. The availability of natural light is important to the creation of a suitable childcare space.

Evaluation Tools: Applicants are requested to submit a site plan and an interior layout plan.

8. Strong Indoor/Outdoor Connection

Outdoor space should be at the same level as the indoor space (plus or minus .5 m) and contiguous with it. The proposed site needs adequate outdoor play space (7 square metres per child). The indoor and outdoor areas should be planned together. Indoor and outdoor spaces should allow for inter-related indoor and outdoor activities and free movement by children. The facility should be oriented to allow the surveillance of outdoor play areas from the primary indoor activity area.

Evaluation Tools: Applicants are requested to submit a site plan, showing the indoor/ outdoor relationship, including a landscape concept plan for the outdoor play area.
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January 19, 2022

Dear Neighbours:

Re: Group Child Care Facility – Business Licence Application for Flying Fish Childcare Center Inc.

My name is Khorshid (Sunny) Fadaei and I live at 953 East 13th Street, North Vancouver. I own and operate Flying Fish Childcare Center which is operated from the above address. I would like to inform you that I have applied to the District of North Vancouver and Vancouver Coastal Health to increase the capacity of children for my group childcare (30 months to 5 year-old) in residential zones program from 8 to 18 children.

District of North Vancouver staff suggest that we consult with our neighbours before my Business Licence application is considered by District Council. Prior to District Council considering our application, we are providing this information package to neighbours of the site to explain our proposal. In addition, we would like to invite you to a virtual open house on Wednesday, February 9, 2022 from 6:00pm to 7:00pm via a Zoom meeting to review our proposal, or to ask questions. If you would like to attend, please contact flyingfish.childcare@gmail.com to receive a meeting link.

We are also seeking an indication of whether you support the proposal. There is no obligation for you to state any position. District staff will be in attendance at the open house to answer any questions regarding the Business License application process.

There will also be a Public Meeting at the District of North Vancouver Municipal Hall regarding our Business Licence application that will provide an opportunity for you to learn more about our proposal, or to voice your support or concerns directly to District Council. Once a Public Meeting has been scheduled, the District of North Vancouver will send a letter to all residents residing within 50 metres of 953 East 13th Street. The letter will confirm the time, date and location of the meeting, and will provide additional information on how to submit written input, if that is your preference.

Yours truly,
Khorshid Fadaei

Applicant Information:
Contact Name: Khorshid Fadaei
Director
Flying Fish Childcare Center Inc.
Address: 953 East 13th Street, North Vancouver, V7L 2N1
Phone: (604) 984-7866
Email: flyingfish.childcare@gmail.com
Proposal Description

**Address:** 953 East 13th Street, North Vancouver, V7L 2N1

**Context Map:**

- **Lot Size:** 7,200 square feet

**Description:**

We, at Flying Fish Childcare Center, would like to propose our plan for expanding the capacity of our childcare from the current size, maximum 8 children (30 months to 5 year-old), to its full capacity with maximum 18 children (30 months to 5 year-old).

Our mission at Flying Fish Childcare Center is to create a warm, loving atmosphere for the kids to learn new skills and to develop the confidence they need before they enter school. We pride ourselves on having some of the most highly-qualified and reputable early childhood educators in the North Shore. We are dedicated to providing quality services with affordable tuition fees.
Hours of Operation: Monday to Friday from 7:30 AM to 5:30 PM

Time and Duration of Outdoor Play: 11 AM to 12 PM & 2 PM to 3 PM

Number of Employees: 4 (including the Director, Khorshid Fadaei), with a maximum of 2 staff members at the child care at any given time.

Parking: 2 parking spaces are available on the property for staff and resident parking. There is also parking available on East 13th Street and next to Brooksbank Park for our clients to temporarily park for pick-up and drop-off activities if needed.

Flying Fish Childcare Center itself is located within a 30 km/hr school zone, making it a safe environment for children and drop-off and pick-up activities. To reduce the impact on the local traffic flow, the center is committed to organizing a pick-up and drop-off schedule that minimizes overlap with the traffic peaks related to the drop-off and pick-up time of Brooksbank Elementary School. To date, our traffic management plan has proven feasible and effective in addressing the issue of parking spots and traffic flow in the neighbourhood.

Our childcare fits seamlessly with its surroundings and maintains the homogeneity in the visual character of the existing streetscape. To learn more about our facility and program, please visit our website at www.flyingfishchildcare.ca.

As mentioned above, we will be holding a virtual open house for neighbours to learn more about our proposal and to ask any questions. We will try our best to attend to any comments and address any concerns that might be raised.

Please contact Khorshid at flyingfish.childcare@gmail.com or (604) 984-7866 if you have any questions.
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Child Care Facility Business Licence Application
Flying Fish Childcare Centre
Public Meeting
March 8, 2022
Child Care Facilities Business Regulation Bylaw

Business licence applications for a child care facility with 11 to 20 children:

- Public Meeting required
- Council approval required

Public Meeting notice requirements:

- Notify all properties located within 50m of the child care facility and within a cul-de-sac (if applicable)
- At least 10 days prior to meeting
Flying Fish Childcare Centre

Proposal:
Increase the current preschool capacity from 8 children to 18 children.

- Opened July 2021
- Operates from applicant's home
- No complaints received by the District regarding the child care
- Building upgraded in November 2021
Planning Guidelines for Group Child Care in Residential Zones

- Updates approved by Council in January 2014
- Applies to child care applications for facilities with more than 8 children in a residential building

Criteria:
- Location
- Transportation needs
- Neighbourhood character
- Neighbourhood consultation
- Facility design
Planning Guidelines: Location

- Keith Lynn neighbourhood
- **East 13th Street**: collector road, school zone
- **Community amenities**: Brooksbank Elementary School, Brooksbank Park, and Loutet Park (CNV)
- **Nearby child care facilities**: Wildflower Childcare, Fun Days, Sunshine Preschool, Sweet Cherry Blossom Daycare
- Flying Fish Childcare Centre’s current waitlist has over 10 children
Planning Guidelines: Transportation Needs

- 4 off-street parking spaces recommended by the Planning Guidelines; 2 required by Zoning Bylaw
- 2 off-street parking spaces provided
- Maximum 3 staff, including the applicant, will work at any given time
- Drop-off and pick-up times: 7:30am and 5:30pm
- Available on-street and nearby
Planning Guidelines: Neighbourhood Character

• Outdoor play times:
  – 11am to noon
  – 2pm to 3pm
• Regular visits to nearby amenities for outdoor play
• Noise and privacy mitigation:
  – 6 ft. tall wood fence
  – Other solutions to consider include planting hedges at shared property line
Planning Guidelines: Facility Design

- Child care located on the main floor
- Outdoor play area: deck, sandbox, lawn
- 15 sq.m. of outdoor play space per child available, which exceeds the 7 sq.m. provincial requirement
- Large windows
Planning Guidelines: Neighbourhood Consultation

- Letter of introduction delivered to neighbours within 50m of child care
- **Virtual open house**: February 9, 2022
- 4 neighbours attended
  - 1 in support
  - 1 with no concerns
  - 2 (adjacent residents) expressed concern regarding potential noise and privacy impacts
NOTICE OF PUBLIC MEETING

Child Care Facility Business Licence Application

A Public Meeting of Council will be held on **Tuesday, March 8, 2022**, commencing at 5:00 p.m. in the Skyline Meeting Room at the District Hall located at 355 West Queens Road, to consider the following application for a business licence to operate a child care facility:

- **Applicant:** Ms. Khorshid Fadaei – Flying Fish Childcare Centre
- **Location:** 953 East 13th Street
- **Proposal:** To amend the current Group Child Care (30 months to School Age) licence from 8 children to 18 children

The purpose of the Public Meeting is to enable all interested residents an opportunity to express their views with respect to the issuance of the proposed child care facility business licence.

Due to renovations of the Council Chamber this meeting will be held in a hybrid format with a combination of electronic participation by all members of Council and staff and either in-person or electronic participation by the public. The public are invited to attend at the Skyline Meeting Room at the District Hall where they will be able to see and hear the entire proceedings and, at a minimum, the Municipal Clerk, or designate, will be in attendance.

Due to a public health order, face masks are required to be worn at all times by all persons attending the meeting and attendance will be limited to a total of 40 persons in the Skyline Meeting Room. Registered in-person public input speaker will have a reserved seat while observers beyond the maximum capacity will be directed to observe the meeting online.

Public input, both in-person and virtually, will be facilitated by signing up in advance prior to 3:00 p.m., Tuesday, March 8, 2022 by emailing signup@dnv.org. Speakers will then be contacted by the Municipal Clerk with instructions on how to participate either virtually or in-person. If time permits, the Mayor will ask for any additional speakers from the virtual and in-person galleries. There will be no in-person signup of public input speakers. Written submissions can be provided at any time prior to the close of the meeting by emailing input@dnv.org.

The public may also observe this meeting by viewing online at https://dnvorg.zoom.us/j/67910218298 or by phone dialling 1-778-907-2071 and entering webinar ID 679 1021 8298

Relevant background material and the agenda for this meeting will be available at dnv.org/agenda after 10:00 a.m. on Tuesday, March 1, 2022.

James Gordon
Municipal Clerk
February 22, 2022