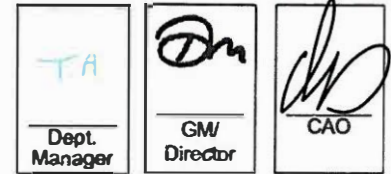


AGENDA INFORMATION	
<input checked="" type="checkbox"/> Regular Meeting	Date: January 24, 2022
<input type="checkbox"/> Other:	Date: _____



The District of North Vancouver REPORT TO COUNCIL

January 5, 2022

File: 05.1930/Grants and Sponsorships/2022

AUTHOR: Eirikka Brandson, Community Planner

SUBJECT: 2022 Social Service Grants – Core Funded Agencies

RECOMMENDATION:

THAT a budget of \$1,594,803 is approved for social service core funding grants in 2022, and disbursed to agencies in accordance with the January 5, 2022 report of the Community Planner entitled “2022 Social Service Grants – Core Funded Agencies”.

REASON FOR REPORT:

To outline the recommended disbursement of social service core funding grants for youth services and community services for the 2022 fiscal year.

BACKGROUND:

The important role that non-profit organizations play in the social well-being of citizens has been recognized by the District of North Vancouver through its municipal operating grant policies. A strong network of community programs for residents of all ages, abilities and means is integral to supporting healthy communities, and contributes significantly to the quality of life in the District. Through its social services core funding grants, the District supports a range of community services to meet the needs of residents.

In addition to the \$1,594,803 proposed in 2022 to support core funded agencies, non-profit organizations may also apply for community service grants (\$307,034 awarded in 2021), and child care grants (\$56,514 awarded in 2021). Together, these programs will provide approximately \$1.9 million in grants.

EXISTING POLICY:

- [City and District of North Vancouver Funding Policy: Outreach Youth Services 10-5120-2](#)
- [District of North Vancouver Outreach Youth Services – Core Funding Policy 10-5120-3](#)
- [District of North Vancouver Municipal Community Service Grants 5-1850-2](#)
- Official Community Plan Bylaw 7900, Section 6.3 “Community Services, Programs and Facilities”, supports the District’s commitment to providing assistance to social service agencies.

ANALYSIS:

The proposed 2022 budget for core grants, including allocations to each applicant, is outlined in **Attachment 1**. It includes an inflation adjustment of 2% from 2021. It also includes the reinstatement of a grant for North Shore Rescue to cover operational and administrative costs. A planned core grant increase is also proposed for Capilano Community Services Society (CCSS) for expanded programs

and services in the Lions Gate community (move to Lions Gate Community Recreation Centre scheduled for January 2022). CCSS was chosen by the District to be the non-profit provider of community programming at this District owned facility. They will offer outreach and on-site programs for youth and seniors, as well as new programs for children and families.

The section below provides a description of the organizations recommended to receive core grants. Two organizations, Capilano Community Services Society and Parkgate Community Services Society (PCSS), would receive funding for both youth and community services. The District may allocate grants in one instalment (July) or two instalments (January and July of each year).

Youth Services (2022 Core Grant Budget = \$574,585)

Youth agencies create relationships and opportunities that enable and empower youth to connect with their community. Core-funded youth agencies allocate their funding in six service areas:

- One-on-one and/or group work with at-risk youth;
- Drop-in centre based work;
- Improved coordination and multi-service planning;
- Inclusion and diversity;
- Youth engagement; and
- Community development.

Youth agencies that have been recommended to receive a core grant in 2022 are listed in the table below, and will receive their funding in one or two instalments.

Recommended 2022 Core Grant Recipients – Youth Services			
Agency	2022 Budget	First Instalment	Final Instalment
1. Norvan Boys and Girls Club	\$32,076	\$16,038	\$16,038
2. Capilano Community Services Society	\$160,000	\$80,000	\$80,000
3. North Shore Neighbourhood House	\$131,562	\$65,781	\$65,781
4. Parkgate Community Services Society	\$238,956	\$119,478	\$119,478
5. Hollyburn Family Services Society – Youth Safe House	\$11,991		\$11,991
Total	\$574,585	\$281,297	\$293,288

1. Norvan Boys and Girls Club (\$32,076)

The North Vancouver Boys and Girls Club creates relationships and opportunities that enable youth to become meaningfully involved with their community. Key initiatives include academic support and skills-based workshops, drop-in recreation, and group programs for at-risk youth. Due to physical distancing and other safety precautions, fewer children were served in 2021. However, staff continue to reimagine how to deliver programming, including bringing back pre-teen and teen evening programs, in COVID-19 safe ways and drop in services have recently resumed. One hundred percent of kids who attend clubs and camps provided by Boys and Girls Clubs of South Coast BC are subsidized. Most recent impact surveys and interviews of participants (kids aged 8 to 12 and youth aged 13+) found that because of Boys and Girls Club:

- 85% of kids and 94% of youth have more people in their lives who care about them;
- 89% of kids and 94% of youth are more active; and
- 91% of kids and 98% of youth feel more confident taking on responsibilities.

2. Capilano Community Services Society (\$160,000)

Capilano Community Services Society's youth outreach program provides services to potentially at-risk youth who are 10 to 24 years of age, residing across the North Shore. The goals of the program are to support and strengthen families, provide opportunities for activities that promote and enhance health and well-being, and advocate for the rights and needs of youth. In 2021, in-person summer programming resumed including the very popular drumming workshops and youth out-trips to various Lower Mainland attractions. United Way of the Lower Mainland recognized them in a publication that featured both staff and participants for their long standing and successful School's Out Program. Community engagement is planned for the move to Lions Gate Community Recreation Centre, including the development of a youth advisory committee that will represent youth voices of the Lower Capilano community.

(In addition to the \$160,000 proposed for youth services, an additional \$390,000 for community services is recommended, bringing the CCSS's total core grant to \$550,000).

3. North Shore Neighbourhood House (\$131,562)

The North Shore Neighbourhood House seeks to create a safe, healthy, and strong community that is welcoming of all ages, abilities, and cultures by providing support for the community's most vulnerable. Operating out of Lynn Valley Recreation Centre, the neighbourhood house offers a range of programming and support for youth aged 10-24, including drop-in recreation programs, mental health resources, one-on-one support, and referrals for other community services. In 2021, many youth programs were still offered online, on the phone, and in the parks where staff have worked very hard to create unique new ways of connecting and sharing.

4. Parkgate Community Services Society (\$238,956)

Parkgate Community Services Society's youth services create and empower change amongst youth between the ages of 10 to 24 living in the Deep Cove/East Seymour area. Program goals include advocating for the rights of youth, and promoting growth and change by providing opportunities, knowledge, and resources. While the popular pre-teen dances, which typically bring in over 550 Grade 6 and 7 students, have been put on hold during the pandemic, many other programs in 2021 continued including one-to-one support, group programs, camps, and special events and outings.

(In addition to the \$238,956 proposed for youth services, an additional \$246,471 for community services is recommended, bringing PCSS's total core grant to \$485,427).

5. Hollyburn Family Services Society – Youth Safe House (\$11,991)

The North Shore Youth Safe House is a 24-hour, non-profit emergency resource operated by Hollyburn Family Services Society. Supporting approximately 120 at-risk youth annually, services are designed to return the youth to a stabilized family home or help find alternate living environments. The North Shore Youth Safe House is a valuable resource in Metro Vancouver, as it is the only resource of its kind that is available to youth under 16 years of age without a referral from a social worker. Youth Safe House staff have noticed important changes and trends more recently, namely the population of youth being served are more vulnerable and come from the streets. Over 50 percent of youth are self-referrals and staff have also noticed an increase in mental health concerns as well as addiction issues.

Community Services (2022 Core Grant Budget = \$1,020,218)

Community Services agencies that have been recommended to receive a core grant in 2022 are listed in the table below, and will receive their funding in one or two instalments.

Recommended 2022 Core Grant Recipients – Community Services			
Agency	2022 Budget	First Instalment	Final Instalment
1. North Shore Child Care Resource and Referral	\$42,276	\$21,138	\$21,138
2. Family Services of the North Shore	\$40,376		\$40,376
3. Silver Harbour Centre Society	\$128,449	\$64,225	\$64,224
4. Lynn Valley Services Society	\$73,098	\$36,549	\$36,549
5. Capilano Community Services Society	\$390,000	\$195,000	\$195,000
6. Parkgate Community Services Society	\$246,471	\$123,236	\$123,235
7. North Shore Restorative Justice Society	\$38,760	\$19,380	\$19,380
8. Lookout Housing and Health Society	\$22,950	\$11,475	\$11,475
9. Harvest Project	\$2,627		\$2,627
10. North Shore Rescue	\$35,211		\$35,211
Total	\$1,020,218	\$471,003	\$549,215

1. North Shore Child Care Resource and Referral (\$42,276)

The North Shore Child Care Resource and Referral program provides assistance and training to child care providers and early childhood educators, while at the same time assisting families to find quality affordable child care. Workshops, newsletters, drop-in programs and other services allow kids, families, and early childhood educators to connect and learn. Achievements from 2021 include:

- 1,146 families assisted with Affordable Child Care Benefit program;
- 6,007 people received child care consultations;
- 593 drop-in participants;
- 889 CAPC ([Community Action Program for Children](#)) client contacts; and
- 39 workshops with 740 attendees.

2. Family Services of the North Shore – Family Services (\$40,376)

Family Services of the North Shore provides counselling, group support, education, and volunteer opportunities for families and children from the Thrive Family Centre located in Maplewood Village. Programs offered by Thrive Family Centre include in-person family drop-in programs, various support groups, events including community toy and clothing exchanges, and trauma-informed and client-centred counselling and system navigation support for local families. In 2021, Thrive Family Centre completed over 4,711 no or low fee counselling hours to individuals and children on the North Shore.

3. Silver Harbour Seniors' Activity Centre (\$128,449)

Silver Harbour Seniors' Centre Society serves as a gathering place for local seniors and provides more than 70 programs and services such as physical wellness, creative arts, mental fitness, social connectedness, food security and transportation. During the pandemic, they have reduced capacity depending on provincial health orders, with participation levels at approximately 45% of pre-COVID-19 (40,000 instances of program/service delivery). However, they are covering many more individual seniors than pre-COVID-19. The pandemic has emphasized the need to support a diverse range of seniors in the community with different cultural backgrounds, many of whom are low income, with mobility difficulties and cognitive decline, with programming that spans good nutrition, technology support, mental and physical wellbeing, and social connectedness.

4. Lynn Valley Services Society – Mollie Nye House (\$73,098)

Lynn Valley Services Society (LVSS) is a small not-for-profit organization that operates the Mollie Nye House, a heritage home built in 1913, which functions as a small community centre in Lynn Valley. A range of educational, health-oriented, and cultural programs are offered for youth, adults, and

seniors. The Board approved a new strategic plan in September 2021. Other achievements this year included recruitment of new board members, hiring of part time Program & Services Coordinator and improvements in promotion and marketing strategy.

This is year two of a 3-year commitment approved by District Council in 2021 to increase LVSS's funding (+\$20,000 per year). This will allow the Society to expand its scope and improve leadership capacity.

5. Capilano Community Services Society (\$390,000)

Capilano Community Services Society provides low and no-cost social and community services to youth, families, and seniors on the North Shore. In 2022, the Society will relocate to the Lions Gate Community Recreation Centre and community engagement activities will be a primary focus to develop relationships with residents in and around Lions Gate Village, including a community needs assessment. The Society will also host drop-in and "try it" family and children's programs to assess and establish community interest. As well, the newly-launched community kitchen is expected to be the site of new workshops and community events including "Food Skills for Families", Community Lunches, and Congregate Meals in partnership with Vancouver Coastal Health. The Society intends to support this growth in 2022 by adding more full time staff and setting a target for an additional 1,000 hours of volunteer service.

6. Parkgate Community Services Society (\$246,471)

Parkgate Community Services Society provides low and no-cost community services for children, youth, families and seniors. Programming capacity is still reduced from pre-COVID-19 levels and participant incomes have declined. The agency has accommodated this by reducing program fees and offering more programs at no cost. Over 200 volunteers continue to support the agency in many ways. However, due to the pandemic and public health orders, many paid staff must perform duties that had previously been done by volunteers. Management has also noticed very high stress levels among staff and the families attending the centre. The need to maintain programming, in particular child care and school aged is essential to ease the stress on families.

In 2021, the Society strengthened their social media presence to stay connected with as many residents as possible. They doubled the follower count on their Instagram platform to over 1,000 this year. They advertised events, posted learning slides on subjects such as Black Lives Matter and mindfulness, and went live with questions to interact with youth. A hybrid of virtual and in-person will likely remain even after the pandemic because of the positive benefits they have noticed with online interactions.

7. North Shore Restorative Justice Society (\$38,760)

North Shore Restorative Justice Society's mission is to develop, promote, and provide restorative approaches to prevent and heal the harm caused by conflict and crime. The Society offers several programs including the Restorative Response Program (RRP), Community Dialogue Series, and Restorative Justice in Education (RJEI). Police diversion files (e.g. referrals from police) have increased annually by 30 percent since 2020. The Society has also noticed growing caseloads with increased complexity of referrals. In 2020, there were 305 victims and offenders of crime supported by the Society. Supports included referrals to services, multiple one-on-one meetings with trained facilitators, and customized resolution agreements.

The Society continues to model provincial best practices as an agency meaningfully responding to calls for equity, justice, and dignity. They have established an Equity Audit Committee who have developed a tool that will measure impact in community and results of this tool will be shared in 2022.

8. Lookout Housing and Health Society (\$22,950)

Lookout Housing and Health Society provides minimal-barrier housing and support services to low or no-income individuals with limited housing and other social support options. The core grant pays for outreach services to unsheltered homeless living in the District. Outreach workers connect individuals with shelter and emergency needs, and assist those who require supportive and permanent housing. The pandemic continues to negatively impact these very vulnerable individuals, with community supports affected by public health protocols and many public spaces that were frequented by folks remain closed.

In 2021, the Society partnered with the District and others on a regional homelessness initiative funded by UBCM's [Strengthening Communities Program](#). An additional two outreach workers and an operations manager are funded through this program who will work in partnership with the District's Community Access Coordinator to staff the responsive mobile unit with services for the unsheltered. The knowledge and learnings gained from this one-year project, ending October 31, 2022, will help to shape other homelessness response initiatives across the north shore in the future.

9. Harvest Project (\$2,627)

Harvest Project aims to help individuals experiencing temporary challenging life circumstances escape poverty, and become self-sufficient. Staff develop individualized supports for clients including: coaching and counselling, gift cards and donated food, clothing for work and school, interest free loans through the rent bank, financial guidance (e.g. budgeting and debt consolidation) and employment support with resumes. [BC's Rent Bank](#) program, accessible through Harvest Project, offers short-term, no interest loans to those who are at risk of eviction or essential utility disconnection due to a temporary shortage of funds. The program can also provide a security deposit when current housing is deemed unsafe or if it is necessary to move from one location to another for other reasons.

10. North Shore Rescue (\$35,211)

North Shore Rescue is a volunteer community-based search and rescue team that provides life-saving service to the public 24 hours a day, 365 days a year. It has over 50 volunteers that are skilled in search and rescue operations in mountain, canyon and urban settings. Over 130 search and rescue operations are performed annually, with some lasting multiple days. Established in 1965, they are one of the oldest search and rescue teams in Canada. The majority of calls respond to hiking incidents, followed by mountain biking, snow shoeing and skiing/snowboarding. Previously funded with a core grant, North Shore Rescue will use the core grant funds for administration and operations. [BC's Knowledge Network](#) featured the North Shore Rescue Team with a five-part original series, following the team by foot and helicopter to rescue people from the wilderness of the North Shore.

Accountability

In support of their 2022 grant applications, agencies have provided their recent unaudited financial statements, proposed 2022 budgets, annual reports, goals and objectives for 2022, and accomplishments from 2021. Staff have reviewed these supporting materials and are satisfied that these agencies meet the District's accountability requirements.

Financial Impacts:

Proposed core funded operating grants for youth and community service agencies included in the 2022 budget total \$1,594,803. This amount has been inflation adjusted 2% from 2021 and includes a planned increase for Capilano Community Services Society as they begin to offer expanded services out of the Lions Gate Community Recreation Centre. Their core grant would increase to a total of \$550,000 in 2022 (for both youth and community services) from \$322,000 in 2021. If approved, payments will be disbursed to the agencies in either one or two instalments as noted in Attachment 1.

Social Policy Implications:

Supporting non-profit organizations that provide supports and services, prioritizing the overall health and vitality of District Residents, contributes to policy goals outlined in the Official Community Plan. Many community members are struggling and the demand for social services often far outpaces the supply. These non-profits continue to serve our community and have adopted innovative approaches for executing their missions. The pandemic has demonstrated the need for a robust non-profit sector, with increasing social problems, restrictions in programming due to public health orders, and limited opportunities for in-person social connections.

Conclusion:

Staff have reviewed the reports and financial statements of the organizations requesting core grants, and confirmed these agencies meet the accountability requirements of the District's budget process. Staff are confident the work being done by these agencies is critical to supporting people living in the District of North Vancouver.

Respectfully submitted,



Eirikka Brandson
Community Planner

Attachment 1: Recommended 2022 Budget for District of North Vancouver Core Grants and Allocation to Agencies

SUBJECT: 2022 Social Service Grants – Core Funded Agencies

January 5, 2022December 7, 2021

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REVIEWED WITH:					
<input type="checkbox"/> Community Planning	_____	<input type="checkbox"/> Clerk's Office	_____	External Agencies:	
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<input type="checkbox"/> Climate and Biodiversity	_____				

Attachment 1:**Recommended 2022 Budget for District of North Vancouver's Core Grants and Allocation to Agencies**

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Community - Capilano Community Services Society	\$390,000	\$195,000	\$195,000
Community – Parkgate Community Services Society	\$246,471	\$123,236	\$123,235
Restorative Justice - NS Restorative Justice Society	\$38,760	\$19,380	\$19,380
Lookout Housing and Health Society - Homeless Outreach Services	\$22,950	\$11,475	\$11,475
Harvest Project	\$2,627		\$2,627
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Total Community Services	\$1,020,218	\$471,003	\$549,215
Grand Total	\$1,594,803	\$752,300	\$842,503

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