

AGENDA

COUNCIL WORKSHOP

Monday, July 12, 2021

5:00 p.m.

To be held virtually

Watch at <https://dnvorg.zoom.us/j/65345321120>

Council Members:

Mayor Mike Little

Councillor Jordan Back

Councillor Mathew Bond

Councillor Megan Curren

Councillor Betty Forbes

Councillor Jim Hanson

Councillor Lisa Muri



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COUNCIL WORKSHOP

5:00 p.m.

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AGENDA

RESOLUTION TO HOLD PUBLIC MEETING WITHOUT THE PUBLIC IN ATTENDANCE

Recommendation:

WHEREAS:

- the Minister of Public Safety and Solicitor General has issued Order M192; and,
- Order M192 requires British Columbia municipalities to use best efforts to allow members of the public to attend open meetings of council in a manner that is consistent with the applicable requirements or recommendations of the *Public Health Act* and Public Health Officer orders; and,
- the District has assessed its ability to allow members of the public to attend open meetings of council in a manner that is consistent with the applicable requirements or recommendations of the *Public Health Act* and Public Health Officer orders; and,
- the District has taken into consideration its Covid-19 Safety Plan as required by Worksafe BC; and,
- the District has determined that, at this time, it cannot safely allow members of the public to physically attend open meetings of council in a manner that is consistent with the applicable requirements or recommendations of the *Public Health Act* or its Covid-19 Safety Plan;

THEREFORE, this meeting of the Council for the District of North Vancouver is to be held virtually and without members of the public, or Council, being physically present;

AND THAT the principles of openness, transparency, accessibility and accountability are being ensured through:

- Providing an online subscription service for residents to sign up and be apprised of upcoming meetings and the post-meeting availability of meeting minutes and meeting videos;
- Providing advance notice of this meeting in accordance with the *Community Charter* and advising the public on how they may participate in the meeting by providing public input;

- Providing the availability of the agenda for this meeting on the District's webpage six days in advance of the meeting;
- The live streaming of this meeting via a link readily available on the District's webpage;
- Maintaining the thirty minute public input opportunity at each regular meeting and the discretionary public input opportunity at each workshop;
- The ability of the public to provide input on agenda items by full two-way audio and video means;
- Adhering the rules of procedural fairness and acting with respect and courtesy at all times when hearing the public;
- Conducting meetings in a manner that resembles in-person meeting as much as possible;

And reminding the public that they may contact Mayor and Council at any time on any topic via its council@dnv.org email address.

1. ADOPTION OF THE AGENDA

1.1. July 12, 2021 Council Workshop Agenda

Recommendation:

THAT the agenda for the July 12, 2021 Council Workshop is adopted as circulated, including the addition of any items listed in the agenda addendum.

2. ADOPTION OF MINUTES

2.1. June 14, 2021 Council Workshop

p. 9-13

Recommendation:

THAT the minutes of the June 14, 2021 Council Workshop meeting are adopted.

3. REPORTS FROM COUNCIL OR STAFF

3.1. Draft Targeted Official Community Plan Review Action Plan 2021-2030 p. 17-151 File No. 13.6480.35/001.000

Report: Manager – Community Planning and Community Planner, June 23, 2021
Attachment 1: Draft Targeted Official Community Plan Review Action Plan 2021-2030

Attachment 2: Targeted Official Community Plan Review: Actions – What We Heard: Online Survey May 2021

Attachment 3: Targeted Official Community Plan Review: Actions – What We Heard: Virtual Open Houses May 2021

Attachment 4: Presentation

Recommendation:

THAT the Committee of Council supports the Targeted Official Community Plan Review Action Plan 2021-2030 and refers it to a Regular Meeting of Council for consideration.

4. PUBLIC INPUT

(maximum of ten minutes total)

5. ADJOURNMENT

Recommendation:

THAT the July 12, 2021 Council Workshop is adjourned.

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MINUTES

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DISTRICT OF NORTH VANCOUVER COUNCIL WORKSHOP

Minutes of the Council Workshop for the District of North Vancouver held at 7:00 p.m. on Monday, June 14, 2021. The meeting was held virtually with participants appearing via video and telephone conference.

Present: Mayor M. Little
Councillor J. Back
Councillor M. Bond
Councillor M. Curren
Councillor B. Forbes
Councillor J. Hanson
Councillor L. Muri

Staff: Mr. D. Stuart, Chief Administrative Officer
Mr. S. Ono, Deputy General Manager – Engineering, Parks & Facilities
Mr. D. Milburn, General Manager – Planning, Properties & Permits
Ms. S. Walker, General Manager – Corporate Services
Mr. A. Wardell, General Manager – Finance/CFO
Mr. R. Danyluk, Manager – Business Planning & Decision Support
Mr. J. Gordon, Manager – Administrative Services
Mr. S. Carney, Acting Section Manager – Facilities
Ms. G. Lanz, Deputy Municipal Clerk
Ms. C. Archer, Confidential Council Clerk
Ms. S. Ferguson, Committee Clerk
Ms. T. Guppy, Facilities Planner
Mr. M. Schofield, Facilities Project Manager

RESOLUTION TO HOLD PUBLIC MEETING WITHOUT THE PUBLIC IN ATTENDANCE

MOVED by Councillor BACK

SECONDED by Councillor CURREN

WHEREAS:

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- Order M192 requires British Columbia municipalities to use best efforts to allow members of the public to attend open meetings of council in a manner that is consistent with the applicable requirements or recommendations of the *Public Health Act* and Public Health Officer orders; and,
- the District has assessed its ability to allow members of the public to attend open meetings of council in a manner that is consistent with the applicable requirements or recommendations of the *Public Health Act* and Public Health Officer orders; and,
- the District has taken into consideration its Covid-19 Safety Plan as required by Worksafe BC; and,

- the District has determined that, at this time, it cannot safely allow members of the public to physically attend open meetings of council in a manner that is consistent with the applicable requirements or recommendations of the *Public Health Act* or its Covid-19 Safety Plan;

THEREFORE, this meeting of the Council for the District of North Vancouver is to be held virtually and without members of the public, or Council, being physically present;

AND THAT the principles of openness, transparency, accessibility and accountability are being ensured through:

- Providing an online subscription service for residents to sign up and be apprised of upcoming meetings and the post-meeting availability of meeting minutes and meeting videos;
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- Conducting meetings in a manner that resembles in-person meeting as much as possible;
- And reminding the public that they may contact Mayor and Council at any time on any topic via its council@dnv.org email address.

CARRIED

1. ADOPTION OF THE AGENDA

1.1. June 14, 2021 Council Workshop Agenda

MOVED by Councillor BACK

SECONDED by Councillor CURREN

THAT the agenda for the June 14, 2021 Council Workshop is adopted as circulated.

CARRIED

2. ADOPTION OF MINUTES

2.1. May 3, 2021 Council Workshop Minutes

MOVED by Councillor BACK
SECONDED by Mayor LITTLE

THAT the minutes of the May 3, 2021 Council Workshop are adopted.

CARRIED

3. REPORTS FROM COUNCIL OR STAFF

3.1. Strategic Facilities Planning Framework File No.

Mr. Steve Ono, Deputy General Manager – Engineering, Parks & Facilities provided an overview of the Strategic Facilities Planning Framework (SFPF), noting that it was created in response to Council direction regarding capital asset management. Mr. Ono advised that a \$200 million funding gap has been identified through the ten-year Financial Plan process, which will need to be addressed, and that there are opportunities to renew facilities in coordination with community renewal projects. He noted that new buildings will be highly efficient and operate with reduced greenhouse gas (GHG) emissions.

Ms. Tamsin Guppy, Facilities Planner provided background on the SFPF project, noting that staff evaluated all District-owned buildings from the perspective of location and how they can work better in the future. Ms. Guppy reviewed the date of construction of the approximately 100 District-owned buildings by decade, noting that older structures are more likely to require replacement, not simply due to age but because the community and its needs have changed. She added that seismic requirements came into effect in the 1970's and accessibility requirements in the 1980's, therefore buildings constructed before then may not meet current standards.

Ms. Guppy reviewed the SFPF guiding principles for managing District buildings:

1. Implement the District's goals and user group strategic plans as endorsed by Council
 - This principle helps facilities meet the needs of the District and user groups as well as the District's larger overall goals and objectives.
2. Locate services where most needed and most easily accessed
 - Putting facilities and services where they will be used and accessible to transit helps ensure greater fairness and inclusion and reduces GHG's and traffic congestion.
3. Consolidate uses into shared buildings or sites
 - Reducing the number of buildings reduces operating costs, land costs and energy use and creates opportunities to use District-owned land for other purposes.
4. Optimize energy efficiency and reduce GHG emissions, achieving zero emissions well in advance of the 2050 target
 - This principle helps address climate change as well as operating costs.

5. Invest in building maintenance and refurbishment to extend the life cycle of buildings and improve the economic, environmental, and social sustainability of facilities
 - Maintenance and refurbishment of existing buildings can bring older buildings up to a higher standard and delay the need to replace buildings that are still meeting the needs of the community.
6. Plan for the closure of buildings reaching the end of their useful life
 - The community is very attached to some public buildings but they must be decommissioned when refurbishment will not meet the District's goals.
7. Plan ahead – thereby allowing time to plan for improved service and reduced net costs
 - More time to plan provides better opportunities to plan for capital costs, combine uses into new spaces and leverage amenity contributions from development.

Ms. Guppy advised that upcoming workshops on financial planning, child care needs and the budget process will inform future decisions on facilities planning.

Council discussion ensued and the following comments and concerns were noted:

- Expressed support for the seven principles presented by staff;
- Commented on the sense of place public buildings create for the community;
- Recommended considering the biophilic design principle for future District facilities, noting lower operating costs over time, and positive physical and mental health impacts; and,
- Commented on the need for more indoor and outdoor green spaces to allow recreation during future pandemics.

Councillor Curren left the meeting at 7:27 p.m. and returned at 7:29 p.m.

Mayor Little left the meeting at 7:29 p.m. Councillor Hanson assumed the chair.

In response to a question from Council, staff advised that the useful lifespan of most public buildings is approximately 50 years. By that age, a building may no longer serve the purposes of a community that has changed considerably over that time. If the facility continues to be useful in its form and location, it may be refurbished. If not, replacement would be considered.

Mayor Little returned to the meeting at 7:31 p.m.

Council discussion continued and the following comments and concerns were noted:

- Commented that the services and spaces at the new recreation centre opening soon will benefit visitors as well as residents;
- Recommended consulting District committees for their input on the future of facilities planning;
- Commented on the value of public spaces;
- Noted that the SFPF principles will allow Council and staff to look at future District buildings through a variety of lenses;
- Commented on the value of learning from past designs to find what does and does not work;

- Recommended building to a higher standard to allow buildings to last longer than 50 years;
- Noted that the funds reserved for building replacement rarely cover the actual costs;
- Recommended building structures for uses that will grow over time so they are not immediately at or over capacity on completion;
- Queried why District buildings have not been constructed with solar panels;
- Commented on the need to build in flexibility for multiple uses;
- Cautioned against taking risks with facility design;
- Commented on community needs; and,
- Commended staff for strong capital replacement planning and the dedicated allocation of funds for this purpose.

Public Input:

Mr. Peter Teevan:

- Commented on the need for facilities to be in proximity to schools and residential neighbourhoods.

Mr. Hazen Colbert:

- Recommended amalgamation of the municipalities in the region into one large municipality to reduce redundancy and the total number of buildings required.

MOVED by Mayor LITTLE

SECONDED by Councillor HANSON

THAT the Strategic Facilities Planning Framework, as detailed in the May 31, 2021 report of the Facilities Planner entitled Strategic Facilities Planning Framework, is endorsed in principle and is referred to a future Regular Meeting of Council.

CARRIED

4. ADJOURNMENT

MOVED by Councillor BACK

SECONDED by Mayor LITTLE

THAT the June 14, 2021 Council Workshop is adjourned.

CARRIED
(8:23 p.m.)

Mayor

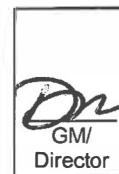
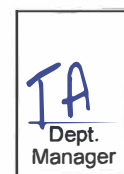
Municipal Clerk

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REPORTS

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| AGENDA INFORMATION | |
|--|---------------------|
| <input checked="" type="checkbox"/> Council Workshop | Date: July 12, 2021 |
| <input type="checkbox"/> Finance & Audit | Date: _____ |
| <input type="checkbox"/> Advisory Oversight | Date: _____ |
| <input type="checkbox"/> Other: | Date: _____ |



The District of North Vancouver REPORT TO COMMITTEE

June 23, 2021

File: 13.6480.35/001.000

AUTHOR: Tina Atva, Manager of Community Planning
Nicole Foth, Community Planner

SUBJECT: Draft Targeted Official Community Plan Review Action Plan 2021-2030

RECOMMENDATION:

THAT the Committee of Council supports the Targeted OCP Review Action Plan 2021-2030 and refers it to a Regular Meeting of Council for consideration.

REASON FOR REPORT:

The purpose of this report is to present the draft Targeted Official Community Plan (OCP) Review Action Plan 2021-2030 (Action Plan), and provide Council with a summary of the spring 2021 community engagement.

SUMMARY:

The Action Plan (**Attachment 1**) is intended to move the District towards realizing the 2011 OCP vision and goals in the key topic areas of transportation, housing, economy and employment lands, and climate emergency. The Action Plan includes:

- Eight priority actions;
- 21 supporting actions; and,
- Two implementing lenses (social equity and climate change).

The Action Plan was prepared following a two-year process that included extensive research, analysis, and stakeholder and community engagement. In April-May 2021, 1,355 respondents provided their input on the broad set of actions that were being considered for the Action Plan. Their input helped to refine the Action Plan's priority and supporting actions.

BACKGROUND:

The OCP sets the direction for future growth and change in the District through 2030. On May 27, 2019, Council endorsed a targeted review of the OCP in four topic areas: transportation, housing, economy and employment lands, and the climate emergency.

Council indicated their support for the vision, goals, and strategic directions in the 2011 OCP and their desire to focus on implementation and four key topic areas.

The primary deliverable of the targeted review was intended to be an Action Plan: a list of concrete actions that would support continued implementation of the 2011 OCP vision and goals. The review has taken into account the context of emerging issues, challenges, and current trends as they relate to the four key topic areas. Over the past two years, input was collected from technical consultants, stakeholders in all four topic areas, the public, Council, and District staff. This input has shaped the Action Plan.

Research and Analysis

During the OCP's time horizon (2011-2030), it was anticipated that issues would evolve or change, and new challenges and opportunities emerge. Recognizing the changes in the community, Council endorsed the Targeted OCP Review. To better understand the changes that have occurred since 2011 and identify opportunities for action, the following documents were prepared following extensive research, analysis, and stakeholder engagement:

- *White Papers* on each of the four topic areas. These outlined evolving and emerging challenges, trends, and began to identify opportunities for action. These documents were presented to Council through a series of workshops on March 9, 2020, and February 1 and 9, 2021.
- *COVID-19 Supplement Papers* on each of the four topic areas. Since the COVID-19 pandemic arrived in the District midway through this process, these papers provided a look at the changing needs and patterns brought about by the pandemic in 2020. These documents were presented to Council at the February 1 and 9, 2021, Council Workshops.
- *Social Equity Lens Paper*. This paper was developed to provide additional depth and context to the discussion of social equity, to define equity-priority groups, and to support deeper integration of social equity into the Action Plan and its four topic areas. This paper was presented to Council at the February 9, 2021 Council Workshop.

As identified in these documents, key challenges that have increased or evolved since the 2011 adoption of the OCP include:

- Worsening levels of housing affordability;
- Difficulty moving around the District reliably;
- Increasing concern about a changing climate; and
- Challenges around maintaining a viable business community.

These documents are available on the District's website, at [DNV.org/OCP-review](https://dnv.org/OCP-review).

Public Engagement

An overview of the community, stakeholder, and partner engagement throughout the targeted OCP review is illustrated in Figure 1 below: engagement was robust and included workshops, surveys, and open houses. Summaries from each of the public engagement opportunities were shared with Council during the process, and are available on the District's website, at [DNV.org/OCP-review](https://dnv.org/OCP-review).

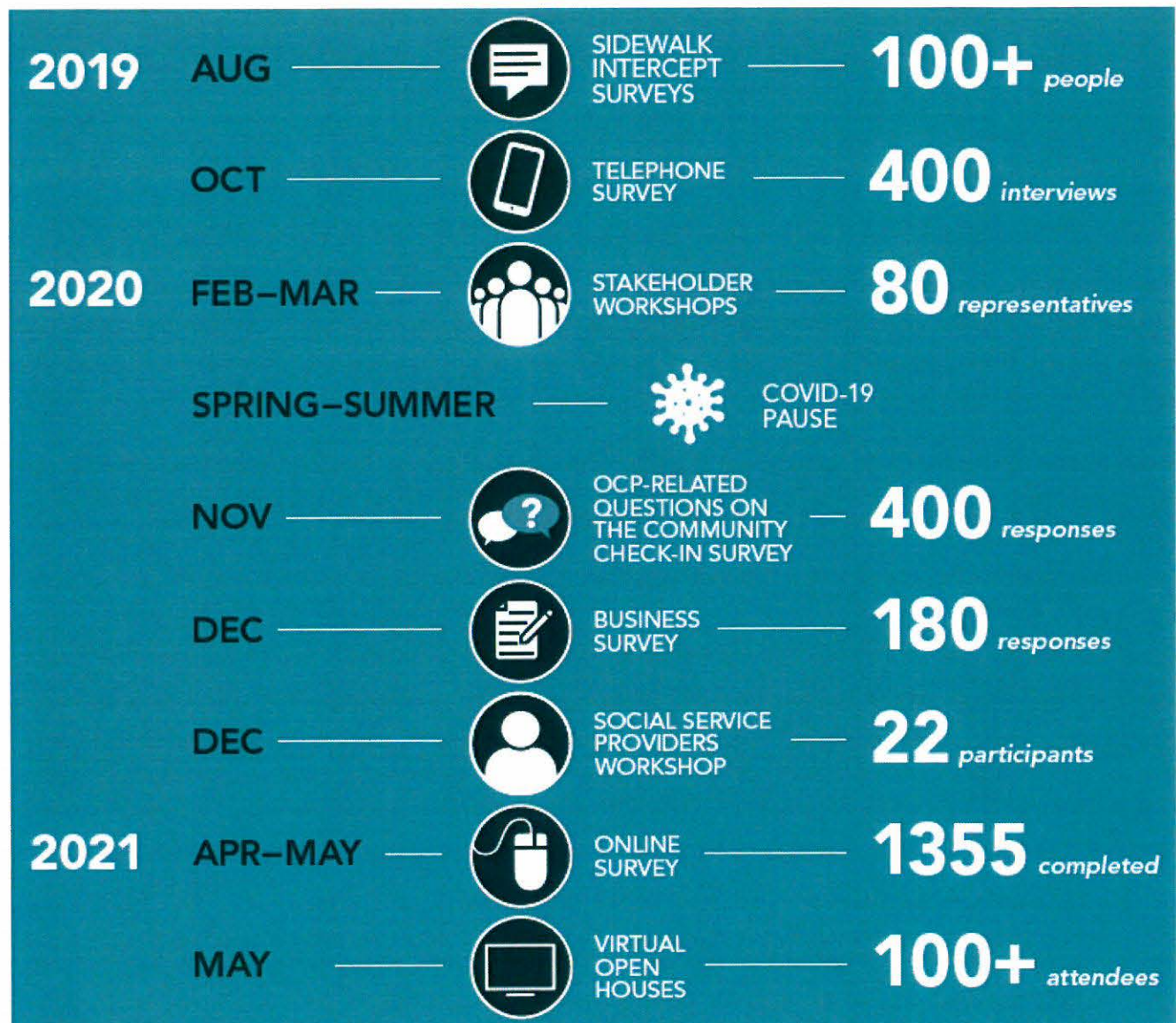


Figure 1: Targeted OCP Review Public and Stakeholder Engagement

To support awareness of the Targeted OCP Review and encourage broad participation, engagement opportunities were promoted in a variety of ways. Communications tools included social media posts, website updates, advertisements in the North Shore News, installation of more than 80 signs around the District, and emails to stakeholders, partners, interested parties, and previous engagement participants. Postcards were also delivered to every address in the District to ensure businesses and residents were informed of the process and invited to participate.

Spring 2021 Engagement

The final phase of engagement took place from April 26 to May 16, 2021. The purpose was to seek input on the broad set of actions being considered for the Action Plan. This community-wide engagement built on previous feedback on issues, opportunities, and potential actions. Due to the continuing public health constraints, the selected

communications and engagement tools ensured safe opportunities for the community to participate. Results from the online survey and virtual open houses are presented below.

- Online survey:
 - An online survey was hosted on Civil Space, the District's online engagement platform. All engagement communications directed participants to share their perspectives through this platform. The survey asked respondents to consider the importance of each action (high, medium, or low) as well as to indicate their top three highest priority actions in each topic area.
 - A total of 1,355 respondents completed the survey. Actions addressing transportation and housing affordability received particularly strong interest. Overall, there was a low number of respondents who identified actions as low importance, which suggests that the actions presented across the four topic areas generally resonate with respondents. There was also general support for the implementation lenses to include social equity and climate change considerations in District decision-making.
 - A summary of survey results is provided in **Attachment 2**.
- Virtual open houses:
 - In May 2021, five virtual open houses were hosted to share information and seek input on the actions. Four of the open houses were available to the public, and one was hosted with non-profit organizations that are based or operate in the District of North Vancouver. The open houses were held on different days and times to provide greater opportunity for participation.
 - A total of 132 participants attended the five virtual open houses. An optional poll at the beginning of each open house found that participants were generally most interested in the transportation and housing actions (similar to the survey results); however, all topic areas received interest. Feedback received at the open houses generally aligned with survey responses. Additional insights were also gathered from the conversations and these further helped to inform the development of the Action Plan.
 - A summary of what was heard at the virtual open houses is provided in **Attachment 3**.

During and shortly after the spring 2021 public engagement period, 28 emails were received with comments on the engagement content. Comment themes included:

- | | |
|---|--|
| • Support for climate-related actions; | • Support for more cycling and pedestrian routes; |
| • Support for more affordable housing; | • Concern about electric bike speeds; |
| • Support for town centres development; | • Support to speed up and clarify priorities in development approvals processes; |
| • Concern about density/development; | • Concern about redevelopment impacts on existing rental units and tenants; and |
| • Comments about recreation, parks, and trails amenities; | • Support for transit improvements. |
| • Support for more housing diversity; | |

DISCUSSION:

The draft Action Plan is intended to help the District prioritize its resources over the next nine years. It identifies ways to make the biggest strides towards achieving the vision and goals identified in the 2011 OCP for the topic areas of transportation, housing, economy and employment lands, and climate emergency. The draft Action Plan includes eight priority actions, 21 supporting actions, and two implementing lenses.

In the draft Action Plan, each action is described with symbols and terms. These are summarized below and explained in more detail in the Action Plan (“Understanding the Actions” section, pages 6-7).

- **Contribution to goals** – this symbolizes how effective the action is expected to be in achieving the goal for that topic area. (The OCP topic area goals are shown in the “Goals” section, page 3 of the Action Plan.)



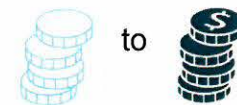
- **Trajectory stage** – this identifies the trajectory of each action to meet the OCP goals. The Action Plan continues the District’s progress towards goals that were defined in 2011. As a result, some actions are already in progress (and to be continued or accelerated), while others are new to the District.



- **District’s role** – this indicates the District’s role and resulting level of control in achieving the results of the action. Some actions may be completed solely by the District, some must be completed collaboratively with partner agencies, while for others, the ultimate decision-making lies with another organization.



- **Cost** – this indicates an estimated cost to implement an action for the remainder of the OCP’s timeframe (2030). Costs marked as ‘New’ are not included in the current Financial Plan. ‘Planned Costs’ are included in the current Financial Plan. Some actions may result in potential new revenue for the District.



- **Quick win** – these activities can be implemented by the District within the first 18 months of the Action Plan. There are 23 “quick win” items identified.



Priority Actions

The draft Action Plan is oriented around eight priority actions. These represent the most effective actions the District can take to meet the challenges identified across the four topic areas. These actions had high levels of support from the public and stakeholders. The priority actions also reflect Council's input during the Council Workshops in February 2021.

Priority Actions:

1. Achieve Town and Village Centres that deliver low-carbon, compact and diverse housing, transportation choices, and supportive public amenities and employment space.
2. Advocate for infrastructure and service improvements, such as Rapid Transit, to get our key transportation networks moving better.
3. Prioritize rental, social, and supportive housing projects to increase the range of housing options.
4. Make transit faster and more reliable on our major routes.
5. Increase housing diversity to support a range of incomes, household types, and accessibility needs within and close to Town and Village Centres.
6. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle.
7. Strengthen the resiliency of natural and built environments to adapt to a changing climate.
8. Reduce greenhouse gas emissions from buildings, transportation, and waste to address the climate emergency.

Each priority actions includes social equity considerations, and activities the District should take to implement the action.

Supporting Actions

The draft Action Plan also includes 21 supporting actions. They were identified through technical work and engagement, and represent important components of the District's overall strategy for implementing the OCP. These actions can be viewed as complementary and supporting the priority actions.

Supporting Actions:

1. Improve ways to manage parking.
2. Optimize use of curbside space to support access to businesses.
3. Explore alternative housing tenures and needs to offer more diverse housing choices.
4. Incorporate tools and incentives to support local employment opportunities.
5. Adopt a "Vision Zero" approach to increase travel safety.
6. Create an economic stewardship staff resource to support a sustainable and diverse local economy.
7. Harness emerging technology for new ways of moving around.

8. Support remote work options to reduce commute trips, congestion, and parking needs.
9. Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses.
10. Advocate for the District's social and supportive housing needs to deliver housing.
11. Bolster the District's capacity to achieve housing goals.
12. Consider opportunities to increase housing diversity beyond the Town and Village Centres.
13. Increase supports for local workers.
14. Protect industrial land uses to ensure long-term viability.
15. Pursue more flexible and responsive zoning to support a thriving local economy.
16. Simplify and speed up the housing development approvals process to open new homes more quickly.
17. Support education and promotion to encourage walking, rolling, cycling, and taking transit.
18. Support renters through policy and zoning to increase stability for renters.
19. Advocate for greater inter-governmental coordination and action to address the Climate Emergency.
20. Respond to local business needs quickly to be more business-friendly.
21. Support education and promotion of climate action in homes and businesses to increase community involvement.

Implementing Lenses

The draft Action Plan also includes two implementing lenses:

1. **Social equity lens:** Include social equity considerations in District decision-making to strive for a more inclusive and equitable community.
2. **Climate change lens:** Include climate change considerations in decision-making to increase the District's climate leadership.

The lenses apply to all four topic areas. They include activities to further develop how the lenses are applied in the District. Examples include embedding social equity considerations in planning processes to support the full participation and contribution of equity-priority groups, or ensuring that corporate decisions consider climate impacts, carbon emissions, ecological impacts, and social equity.

Timing/Approval Process:

Should the Committee of Council refer the draft Action Plan to Council for consideration for approval, the Action Plan would be brought to Council in fall 2021.

Concurrence:

The targeted OCP review is supported by staff from the Community Planning, Climate and Biodiversity Office, Communications, Corporate Services, Development Planning, Engineering, Environment, Finance, Parks, and Transportation departments.

Financial Impacts:

Funding for implementation of the Targeted OCP Review Action Plan would be considered through the long-range financial plan, which is updated annually. For each action, the Action Plan contains a high-level indication of the scale of cost, and whether costs are:

- Planned in the current Financial Plan (i.e. for actions that have already started and are continuing);
- Anticipated new costs to implement an action; or
- A mix of planned and new costs (e.g. next few years are planned, and funding for years closer to 2030 to be determined).

Any new funding to implement the Action Plan would be considered by Council through the long-range financial planning process.

Liability/Risk:

The Action Plan is a policy guidance document to support OCP implementation. Any resulting bylaw amendments, rezoning applications, new or revised corporate policies, or financial decisions arising out for the Action Plan would be brought to Council for consideration at the appropriate time. Opportunities for public input would be provided in subsequent work.

Social Policy Implications:

Early in the Targeted OCP Review, Council expressed a desire to see social equity considered alongside the four topic areas. To this end, the Social Equity Lens Paper was developed, which included input from local social service providers via a workshop held in December 2020. One of the two implementing lenses in the Action Plan is to “include social equity considerations in District decision-making to strive for a more inclusive and equitable community.” Each of the priority actions includes information on some of the equity issues and perspectives to be aware of when carrying out the actions.

Environmental Impact:

Climate Emergency is one of the four key topic areas in the Targeted OCP Review. This highlights the importance of environmental impact and actions the District can take to mitigate and adapt to climate change. In addition, one of the two implementing lenses for the Action Plan is to “include climate change considerations in decision-making to increase the District’s climate leadership.” This lens is intended to be used by implementers of the Action Plan so that climate impacts are considered as action are undertaken.

Conclusion:

This report presents the draft Targeted OCP Review Action Plan 2021-2030. It includes eight priority actions and 21 supporting actions that are intended to move the District towards realizing the 2011 OCP vision and goals in four key topic areas. The Action Plan is the result of a two-year process that involved extensive research, analysis, and stakeholder and community engagement from across the District. The Action Plan, if approved by Council, would guide staff resources and work to continue to implement the OCP over the next nine years to 2030.

Options:

1. THAT the Committee of Council supports the Targeted OCP Review Action Plan 2021-2030 and refers it to a Regular Meeting of Council for consideration. **(Staff recommendation.)**
2. THAT staff revise the draft Targeted Official Community Plan Review Action Plan 2021-2030 and report back to Council.
3. THAT no further action is taken.

Respectfully submitted,



Tina Atva, MCIP, RPP
Manager of Community Planning



Nicole Foth, MCIP, RPP
Community Planner

Attachment 1: Draft Targeted Official Community Plan Review Action Plan 2021-2030

Attachment 2: Targeted Official Community Plan Review: Actions – What We Heard:
Online Survey May 2021

Attachment 3: Targeted Official Community Plan Review: Actions – What We Heard:
Virtual Open Houses May 2021

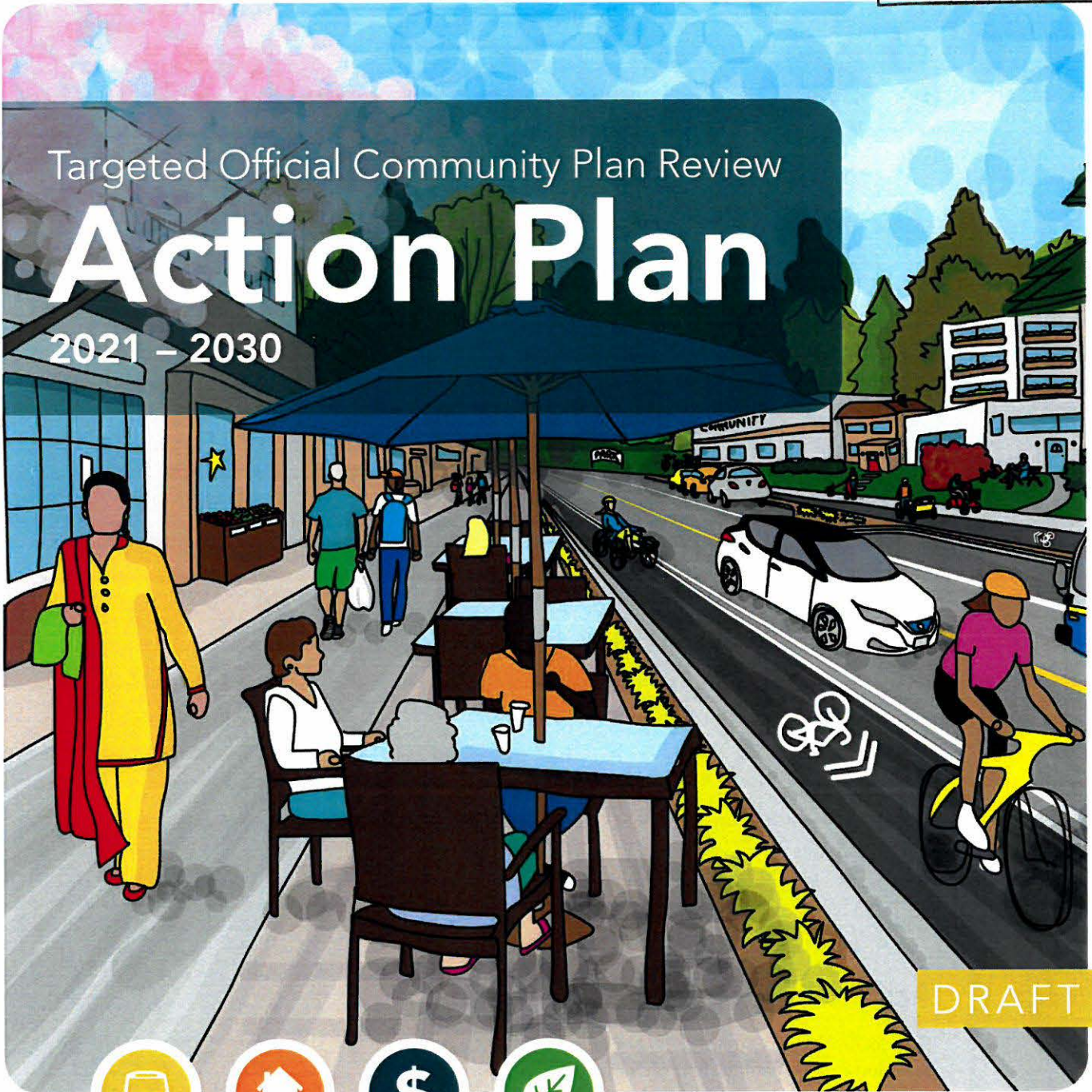
Attachment 4: Presentation

| REVIEWED WITH: | | | | | |
|--|-------|--|-------|---|-------|
| <input type="checkbox"/> Community Planning | _____ | <input type="checkbox"/> Clerk's Office | _____ | External Agencies: | |
| <input type="checkbox"/> Development Planning | _____ | <input checked="" type="checkbox"/> Communications | _____ | <input type="checkbox"/> Library Board | _____ |
| <input type="checkbox"/> Development Engineering | _____ | <input checked="" type="checkbox"/> Finance | _____ | <input type="checkbox"/> NS Health | _____ |
| <input type="checkbox"/> Utilities | _____ | <input type="checkbox"/> Fire Services | _____ | <input type="checkbox"/> RCMP | _____ |
| <input checked="" type="checkbox"/> Engineering Operations | _____ | <input type="checkbox"/> ITS | _____ | <input type="checkbox"/> NVRC | _____ |
| <input type="checkbox"/> Parks | _____ | <input type="checkbox"/> Solicitor | _____ | <input type="checkbox"/> Museum & Arch. | _____ |
| <input type="checkbox"/> Environment | _____ | <input type="checkbox"/> GIS | _____ | <input type="checkbox"/> Other: | _____ |
| <input type="checkbox"/> Facilities | _____ | <input type="checkbox"/> Real Estate | _____ | | |
| <input type="checkbox"/> Human Resources | _____ | <input type="checkbox"/> Bylaw Services | _____ | | |
| <input type="checkbox"/> Review and Compliance | _____ | <input checked="" type="checkbox"/> Planning | _____ | | |
| <input checked="" type="checkbox"/> Climate and Biodiversity | _____ | | _____ | | |

Targeted Official Community Plan Review

Action Plan

2021 – 2030



DRAFT



June 21, 2021

Acknowledgements

This document was authored by Urban Systems Ltd. under the direction of the District of North Vancouver and with input from the public, stakeholders and District of North Vancouver staff.

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Executive Summary

This Action Plan was created to support the District of North Vancouver's work towards achieving the vision that was defined in the 2011 Official Community Plan (OCP). The OCP envisions a community that is sustainable, inclusive, resilient, and vibrant. The Action Plan focuses on four key topic areas that are inextricably inter-related: transportation, housing, economy and employment lands, and climate emergency. Urgency to address the challenges in these topic areas has grown since the OCP was originally adopted in 2011.

This Action Plan includes eight priority actions, 21 supporting actions, and two implementing lenses that will move the District forward as it continues to implement the OCP.

In this document, the reader will find a summary of the challenges that have evolved and emerged, and highlights of the District's progress in each of the four topic areas since the OCP was adopted in 2011. The core of the document is the actions themselves – eight priority actions, 21 supporting actions, and two implementing lenses that will move the District towards the vision in the OCP. The actions were developed with input from the public and stakeholders throughout the process, paired with research and analysis from topic area experts. The reader will also find an introduction to important concepts around social equity and social equity considerations for the topic areas.

The priority actions are central to the Action Plan and include the actions that are expected to be most impactful in moving the District towards realizing the OCP vision across the four topic areas.

The priority actions are:

- 1 Achieve Town and Village Centres that deliver low-carbon, compact, and diverse housing, transportation choices, and supportive public amenities and employment space
- 2 Advocate for infrastructure and service improvements, such as Rapid Transit, to get our key transportation networks moving better
- 3 Prioritize rental, social, and supportive housing projects to increase the range of housing options
- 4 Make transit faster and more reliable on our major routes
- 5 Increase housing diversity to support a range of incomes, household types, and accessibility needs within and close to Town and Village Centres
- 6 Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle
- 7 Strengthen the resiliency of natural and built environments to adapt to a changing climate
- 8 Reduce greenhouse gas emissions from buildings, transportation, and waste to address the climate emergency

Two implementing lenses are intended to guide decision-making and how the District implements all the actions:

- 1 Include social equity considerations in District decision-making to strive for a more inclusive and equitable community
- 2 Include climate change considerations in decision-making to increase the District's climate leadership

The 21 supporting actions are also important components of the District's overall strategy of implementing the OCP around the four focus topic areas. They are listed in the document.

With clarity around the issues and a common understanding of the path forward, this Action Plan is a strong roadmap for moving towards the OCP vision together.

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Achieving our Vision

In 2011, our community came together to define a vision for this place where we live, learn, work, and play. Our vision formed the foundation of the 2011 Official Community Plan (OCP), which establishes goals and policies to guide growth and change in the District through 2030. The OCP provides a roadmap for how we will invest in making our community a better place.

We have made progress on achieving our vision, and we have also encountered challenges. Since the time frame for the OCP is about 20 years, it is expected that new challenges will arise during that time. In response to these challenges, Council considered the OCP vision and determined that it still reflects the community we want to build together. Council determined that a targeted review was needed to refocus implementation of the OCP given new and evolving challenges, imbalances created through action to date, and to prioritize actions going forward.

How do we respond to these emerging challenges and take actions that help us achieve the community's collective vision in the OCP?

This Action Plan has been developed to identify a path forward for the District.

Our OCP Vision

Our vibrant neighbourhoods and centres are framed by our mountain backdrop, forests, streams and shorelines.

We live in an inclusive and supportive community that celebrates its rich heritage and lives in harmony with nature.

Our neighbourhoods include people of all ages, cultures and incomes. All are equally welcomed, valued and actively engaged in community life.

Our young have safe and healthy environments in which to grow and succeed; our seniors can remain in the community with their needs met in a dignified way.

Our network of well designed, livable centres provides a wide range of housing options and opportunities to shop, work and gather.

Our local businesses are resilient and diverse, providing the services we need and an array of employment opportunities.

Education, art, culture and recreation enrich our daily lives; we are an active, healthy and creative community.

Our enviable pedestrian and cycling network connects us to our destinations and our unparalleled natural environment.

Many people walk, cycle and take transit, leaving their cars at home as viable alternatives are available.

Our community is effectively addressing and adapting to the challenges of climate change. Our air is clean, our water is pure, our waste is minimal: our lifestyle is sustainable.

Official Community Plan (2011)

There are four topic areas where we have heard and experienced new challenges since 2011:



Increased traffic congestion on our roadways, due to growing travel on constrained infrastructure combined with challenges in expanding **transportation** options.



A lack of diverse and attainable **housing** for people who work locally.



Stress on the local **economy** as some businesses experience rising costs and difficulties attracting and retaining staff due to transportation and housing challenges.



Increasing urgency of addressing the **climate emergency** by reducing the greenhouse gas emissions we generate and enhancing the resilience of our built and natural environments.

As part of this review, Council also asked that the targeted review of the OCP look at the topic areas in terms of social equity considerations.



Rising community expectations of the District to address complex social challenges and embed **social equity** into decision-making.

During the targeted OCP review, the COVID-19 pandemic arrived in our community. In late 2020 the targeted review of the OCP expanded to include an assessment of the impacts of COVID-19. We found that some challenges became more pronounced, which underscored the need to develop an Action Plan.

Achieving our vision will take some time and there have been some growing pains along the way. Some members of our community have expressed concerns that development has exacerbated the very issues that it was supposed to address.

The challenges identified are deeply interconnected. Making progress to achieve the OCP goals requires we take actions that will make a difference in multiple areas.

For example, completing a network of Town and Village Centres throughout the District, as identified in the OCP, is a pathway towards achieving goals related to all four topic areas (transportation, housing, economy, and the climate emergency) and social equity. Realizing our network of centres also allows the District to make use of resources beyond what the District alone can invest – resources from private sector development and public sector partners. Simply put, we cannot meet our goals or achieve our vision without our Town and Village Centres.

We also recognize that much of the progress we have made on our goals has been made possible through our network of centres. Completing these centres will allow us further opportunities to achieve our vision.

This Action Plan provides a clear guide for how the District prioritizes its resources to make the biggest strides towards achieving the OCP goals by 2030. Developed in consultation with the community, it establishes tangible actions and priorities to address our emerging challenges in transportation, housing, economy and climate emergency.

A summary of important background information, including the issues, progress to date, public and stakeholder engagement, and the overall Targeted OCP Review process can be found in **Appendix A**. More detailed information is available in the topic area white papers and Social Equity Lens Paper, which are available online.¹

1. Official Community Plan white papers: <https://www.dnv.org/community-environment/official-community-plan-white-papers>

Social Equity Lens Paper: [dnv.org/social-equity](https://www.dnv.org/social-equity)

Goals

This Action Plan provides a road map for the District of North Vancouver to progress towards achieving the goals identified in the 2011 Official Community Plan (OCP), focusing on the four topic areas of transportation, housing, economy & employment lands, and climate emergency, with an overarching commitment to social well-being and equity.

This diagram illustrates how these topics are both interconnected and directly related to the goals of the OCP.

Transportation

Provide a safe, efficient and accessible network of pedestrian, bike and road ways and enable viable alternatives to the car through effective and coordinated land use and transportation planning.

Housing

Encourage and enable a diverse mix of housing type, tenure, and affordability to accommodate the lifestyles and needs of people at all stages of life.

Social Well-Being

Foster a safe, socially inclusive and supportive community that enhances the health and well-being of all residents.

Economy & Employment Lands

Support a diverse and resilient local economy that provides quality employment opportunities.

Climate Emergency

Develop an energy-efficient community that reduces its greenhouse gas (GHG) emissions and dependency on non-renewable fuels while adapting to climate change.







Action Plan

Addressing the issues and challenges requires targeted action – action that is focused on activities that is anticipated to make the biggest difference in accomplishing the District’s goals across all four topic areas. This section outlines an action plan that was created with input from the public, stakeholders, technical experts, and Council.

The Action Plan is a guide to help the District prioritize time and resources towards realizing the vision in the OCP and to address the specific challenges and goals around the four topic areas. It focuses on actions that the District can take independently, but also includes actions to take alongside partner organizations, and actions to ask from others.

These actions were brought together and refined throughout the Targeted OCP Review – beginning with the research and technical work completed as part of the white papers² and Social Equity Lens Paper³, enhanced and refined based on input from stakeholders, and informed and prioritized with input from the public via an online survey in May 2021. They represent the most effective actions the District can take to meet the challenges identified across the four topic areas with the intent of achieving the vision articulated in the OCP.

2. Official Community Plan white papers: <https://www.dnv.org/community-environment/official-community-plan-white-papers>

3. Social Equity Lens Paper: [dnv.org/social-equity](https://www.dnv.org/social-equity)

The actions have been divided into two groups:

- 1 PRIORITY ACTIONS** – these actions are the strongest contributors to our ability to achieve our goals across the four topic areas, had the highest alignment during the Targeted OCP Review Workshops with Council in February 2021, and had moderate or high support by respondents to the community survey conducted in spring 2021. The priority actions are the highest priority for implementation.
- 2 SUPPORTING ACTIONS** – these are the remaining actions that were identified through technical work and consultation as being important in working towards the District’s goals.

The actions are presented in order of an action’s contribution to achieving the OCP goals in all four topic areas.

Two **implementing lenses** are included to guide and inform how the actions are implemented (see Implementation and Monitoring section).

Understanding the Actions

This section defines the symbols and terms used to describe each action. The symbols are used for the priority actions and the supporting actions. Beyond the symbols, the priority actions also include more descriptive information about what the intended outcome of each action is, recent progress, and activities that the District should take in order to implement the action. For each priority action there are considerations about how implementation could affect equity priority groups.

Contributes to Goals

The actions are intended to move the District, towards the goals identified in the OCP for the four target areas. These icons symbolize how effective the action is expected to be in achieving the goal for that topic area.

Each topic area is identified by its icon and colour.



If the icon is grey, the action is expected to have **little to no impact** on achieving the goal.

If the icon has one bar, the action is expected to have a **small impact** on achieving the goal.

If the icon has two bars, the action is expected to have a **moderate impact** on achieving the goal.

If the icon has three bars, the action is expected to have a **large impact** on achieving the goal.

Trajectory Stage

This Action Plan continues the District's, progress towards goals that were defined in 2011. As a result, some actions are already in progress while others are new to the District. The symbols below identify the trajectory of each action to meet the OCP goals.



New means an action that has not yet been started by the District and will be a new component of implementing the OCP.



Continue means keep progressing on an action that is currently planned and being delivered.



Accelerate means to implement this action faster than was occurring before the Targeted OCP Review. Actions identified as 'accelerate' were already in progress in some way, but more or quicker action is needed to meet the goals of the OCP in the four topic areas.

District's Role

These symbols indicate the District's role and resulting level of control in achieving the results of the action. In all cases, the District has a meaningful role to play; however some actions must be completed collaboratively with partner agencies, while for others the ultimate decision-making lies with another organization.



Do

Do means the District has the decision-making authority and tools to complete the action. Partners may be engaged or consulted.



Partner

Partner means the District must work collaboratively with public and private sector organizations to successfully implement the action.



Ask

Ask means that the ultimate decision-making required to deliver results lies with another partner; however, the District can both advocate and create conditions that favour the desired result.

Quick Win



These activities can be implemented by the District within the first 18 months of the Action Plan.

Cost

The cost to implement the action is estimated for the remainder of the OCP – around nine years. It includes costs to the District, not costs to other organizations, and reflects 2021 Canadian Dollars. For more information, refer to the District's rolling long-term financial plan, which is updated annually⁴. Costs for staff time within the existing District staff complement are not included.

Costs marked as 'New' are not included in the current Financial Plan. 'Planned Costs' are included in the current Financial Plan. Some actions result in potential 'new revenue' for the District that is expected to exceed the costs of implementation.



0. No cost to the District



1. Under \$100,000 (e.g., plan or policy development, etc.)



2. \$100,000 to \$1,000,000 (e.g., smaller capital works, ongoing programs, etc.)

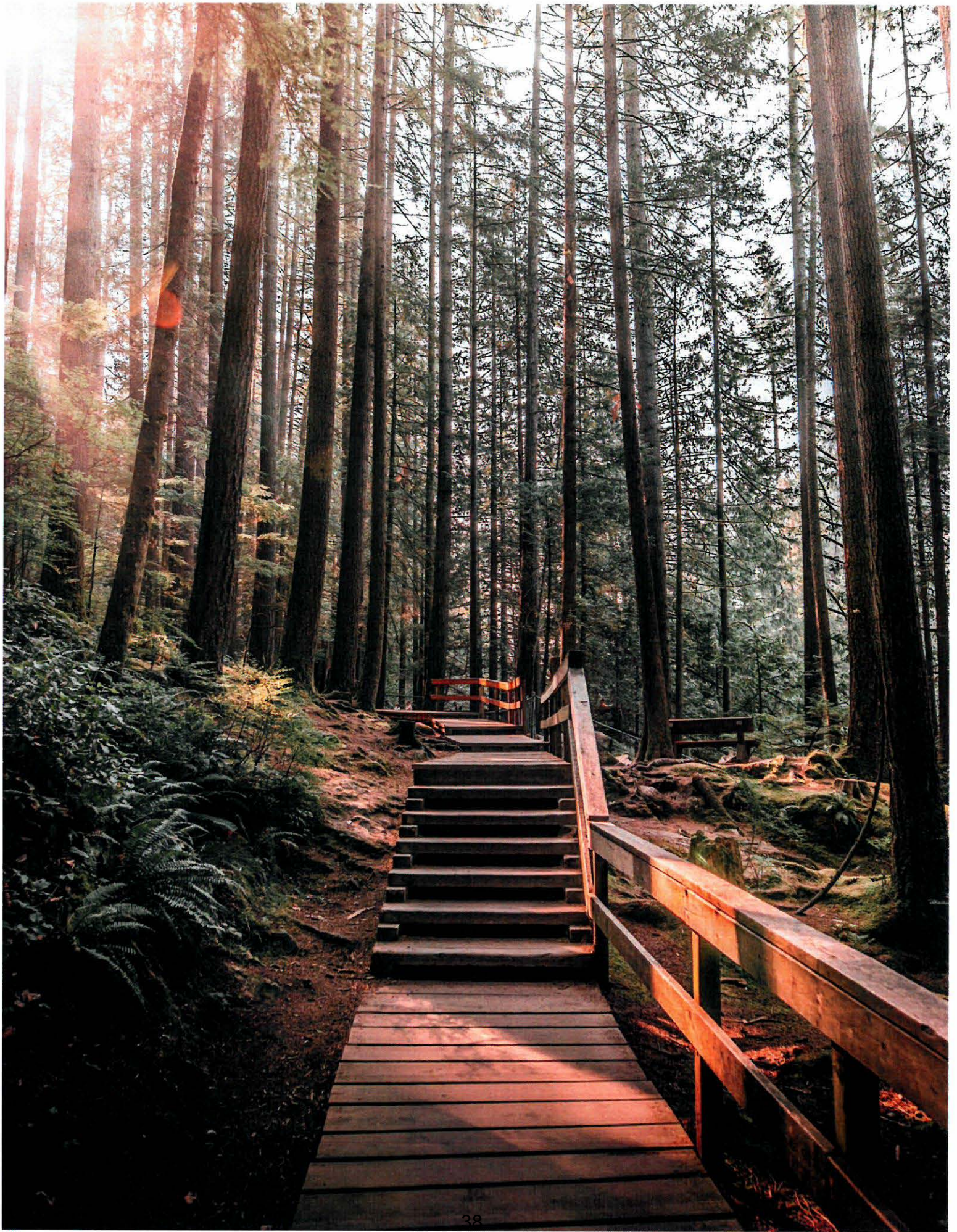


3. \$1,000,000 to \$10,000,000 (e.g., ongoing capital works, larger projects, new long-term staff)



4. \$10,000,000 or more (e.g., major capital works, substantial ongoing programs)

4. Financial Plan: <https://www.dnv.org/our-government/financial-plan-budget>



Priority Actions Summary

These actions make significant contributions to the goals in the four topic areas, as illustrated below.



These priority actions are to be implemented using the following lenses:



Key







PRIORITY ACTION #1

Achieve Town and Village Centres that deliver low-carbon, compact, and diverse housing, transportation choices, and supportive public amenities and employment space

This action could include:

Focusing on completing the compact Town and Village Centres that are housing-diverse, mixed-use, and offer a range of services within walking and cycling distance (e.g., amenities, transit, housing, employment, and recreation opportunities). Considering approval of applications that contribute to achieving the “network of centres” vision in the Official Community Plan while ensuring new development has low greenhouse gas emissions and is resilient to climate change.

| Contributes to Goals | Trajectory Stage | District's Role | Cost |
|---|---|---|---|
|  |  Accelerate |  Partner |  |

Desired Outcomes

- Complete, connected communities where people can live, work, learn, and play.
- High quality, safe, and comfortable walking, cycling, and transit connections within the District's Town and Village Centres.
- Housing and business forms that suit diverse needs, lower greenhouse gas emissions, support rapid transit, and are resilient to climate change. Rapid Transit options can include Rapid Bus, SkyTrain, and/or Light Rail.

Current Trajectory

Development has been progressing in the Town and Village Centres, resulting in new homes and business space, contribution to community amenities, and new walking and cycling infrastructure. Growth in the Town and Village Centres has started to result in improving transit service and regional plans for more frequent and rapid transit in the future.

As the Town and Village Centres are still in progress to realize the OCP vision, there are amenities and walking and cycling routes that have not yet been completed, and some challenges for businesses hoping to grow along with local residents.



Equity Considerations



- Prioritize the creation of affordable housing that is integrated into the Town and Village Centres.
- Encourage development and approval of housing designed to accommodate low-income families and seniors.
- Prioritize inclusion and accessibility in the development of public and private spaces in Town and Village Centres to ensure the safe mobility and inclusion of all people regardless of abilities.
- Integrate facilities providing public services such as libraries, parks, affordable child care, and grocery stores throughout neighbourhoods within the District. Ensuring they are located where the people are.
- Secure spaces for non-profit community and social service providers.

Partners

- Development Community
- Social Service Organizations

Implementing Activities

Activities

-  **A** Conduct a Development Approvals Program review to capture a streamlined and consistent Town and Village Centres approval process that prioritizes and incentivizes development that is aligned with the District's goals.
-  **B** Focusing on Town and Village Centres, continue to explore incentives and policies that achieve the District's housing goals, and clearly communicate these programs and policies.
- C** Ensure that development within the Town and Village Centres meets multiple community objectives and contributes to this priority action, as well as others.
- D** Ensure that Town and Village Centres are delivered with enough density to support future rapid transit.
- E** Ensure that development provides off-site amenities, including active transportation infrastructure and comfortable bus stops and on-site amenities, including secure bicycle parking, adequate passenger loading / unloading zones. Also ensure that all development meets Transportation Demand Management and Parking Management policies.
- F** Identify central locations for freight delivery loading / unloading for smaller vehicles and cargo bicycles in proximity to Town and Village Centres.
- G** Implementing new low-carbon standards for all new residential and commercial buildings (July 2021).
- H** Ensure Town and Village Centres are planned and developed to be resilient to climate change and sea level rise in accordance with the District's Climate Change Adaptation Strategy, the North Shore Sea Level Rise Strategy, and other applicable policies.
- I** Identify opportunities within Town and Village Centres to enhance ecosystems and protect natural assets on private and public lands.
- J** Undertake a Town and Village Centre-focused commercial strategy to both identify existing barriers to development and to highlight effective mitigation and development incentive measures (see also Supporting Action #4).
- K** Ensure that diverse and affordable housing types are located close to services, employment and transit.
- L** Identify opportunities to develop parks and recreation facilities within Town and Village Centres in a way that enhances equity and climate goals.

PRIORITY ACTION #2

Advocate for infrastructure and service improvements, such as Rapid Transit, to get our key transportation networks moving better

This action could include:

Increasing advocacy and partnerships for improved connections across the North Shore and across Burrard Inlet. Examples include: Rapid Transit to North Shore, transit between Squamish area and Metro Vancouver, more frequent transit service (e.g., RapidBus). Exploring partnerships with TransLink to facilitate shuttles, bike parking, and subsidized transit.

Contributes to Goals



Trajectory Stage



Accelerate

District's Role



Ask

Cost



Planned

Desired Outcomes

- Transit provides a fast and reliable alternative to driving, especially for people living, working, playing or learning in Town and Village Centres.
- Transit frequently used by many people.
- Growing transit use relieves pressure on major roads for the delivery of goods and services, and emergency response vehicles. It also reduces greenhouse gas emissions from transportation.

Current Trajectory

The District partnered with other agencies across the region to deliver the Integrated North Shore Transportation Planning Project (INSTPP) that identified actions to improve access and address mobility challenges on the North Shore. Regional partners are now working on planning and delivering some of the solutions, including Rapid Transit to the North Shore with the Burrard Inlet Rapid Transit study.

Recent progress has included the introduction of the R2 RapidBus along Main-Marine (Phibbs Exchange to Park Royal), the Express 222 connecting the North Shore and the SkyTrain in Burnaby (Phibbs Exchange to Metrotown), and piloting shuttle service to regional parks in partnership with Metro Vancouver.

Growth in the Town and Village Centres has allowed the District to secure dedicated roadway space for transit and to improve transit access. These actions show partners that the District is committed to creating conditions that support future Rapid Transit.

PRIORITY ACTION #2




Equity Considerations

- Prioritize connections to transit in and around under-served lower income neighbourhoods and around lower income jobs (e.g., retail commercial areas).
- If property is acquired for transit projects, support any displaced tenants with adequate relocation assistance.
- Consult with equity priority groups to identify their needs in the transit corridors under review.
- Use this action to ensure people who can not drive have mobility options.

Implementing Activities

Activities

-  **A** Continue advocating for rapid transit to – and within – the North Shore as part of Transport 2050, Metro Vancouver’s Regional Transportation Plan, which is being completed by TransLink.
- B** Encourage and approve development within the Town and Village Centres that supports the case for future frequent and rapid transit.
- C** Continue working with regional partners to advocate for and deliver the actions and strategies recommended by INSTPP, including Rapid Transit to the North Shore, and participating in the Burrard Inlet Rapid Transit Study.
- D** Work with Tsleil-Waututh Nation to create conditions to support extending the R2 RapidBus to Maplewood and the proposed Addition to Reserve lands (Statluw District) and advocate for this extension with regional partners.
- E** Work with regional partners to enhance transit routes to serve District residents and First Nations.
- F** Advocate for the conversion of the Express 222 to a RapidBus route and extending service to growth areas.
- G** Signal commitment to rapid transit to partners through transportation demand management, parking policy, built form, and other tools, to encourage more car-light and car-free households.

Partners

- TransLink
- Provincial Government
- Local First Nations
- Social Service Organizations

PRIORITY ACTION #3

Prioritize rental, social, and supportive housing projects to increase the range of housing options

This action could include:

Working with private development to build or contribute to affordable housing. Testing further opportunities to implement inclusionary zoning around Town and Village Centres. Formalizing and communicating existing approaches to incentives for priority housing types. Using District-owned land and other institutional lands for social and non-market housing. Working with non-profit partners to deliver housing for vulnerable populations. Enabling innovative building types (e.g., temporary modular housing). Speeding up development review process. Prioritizing projects with transit access and that are low-carbon.

Contributes to Goals



Trajectory Stage



Accelerate

Through formalization and expansion of existing programs

District's Role



Partner

Cost



Planned & New

Desired Outcomes

- Increased range of rental and affordable housing types across the District, with the highest focus in areas with amenities, services, and access to frequent and rapid transit, including Town and Village Centres.
- Greater clarity for developers on required contributions for affordable housing and related amenities.
- Greater supports for vulnerable populations, workforce housing.
- Clear development process for non-profit housing providers.
- Affordable housing developments are low-carbon and sustainable, enhancing comfort and decreasing operating costs.

Current Trajectory

Currently, the District's approach to housing should be formalized for clarity and consistency. The District has made important land contributions for priority projects, but with a limited land base, other tools and policies for ensuring the continued delivery of a range of affordable housing types remains key.

The District has worked to focus development of this form of housing around Town and Village Centres to ensure residents who live in all forms of social, affordable and rental housing have access to transit and services.

PRIORITY ACTION #3





Equity Considerations

- Prioritize supportive housing developments for people with complex needs who are experiencing homelessness, mental illness, and substance use issues.
- Encourage the development of culturally safe social and supportive housing.
- Work with housing providers to increase access to housing for people of diverse backgrounds and abilities.
- Support housing providers and developers to design inclusive and safe housing for women and gender diverse people.
- Encourage development of housing for women and children fleeing violence.
- Encourage affordable seniors-oriented housing.
- Focus development of rental, social, and supportive housing near Town and Village Centres, parks, schools, transit, community centres, and businesses to ensure residents have access to a wide variety of services, amenities, and transportation options.

Implementing Activities

Activities

-  **A** Formalize incentive programs for rental, social, and supportive housing development in Town and Village Centres, to ensure new housing is close to jobs and transit.
-  **B** Conduct land economics review to inform policy development for density bonusing and/or inclusionary zoning in Town and Village Centres, to provide incentives to deliver affordable housing.
- C** Review development approvals processes to ensure priority housing types have access to streamlined approvals.
- D** Work with institutional partners (e.g., non-profits, diverse faith groups, School District) to deliver rental, social, and supportive housing near Town and Village Centres and along planned frequent transit corridors.
- E** Review process to developing new/innovative forms of housing close to Town and Village Centres to identify and remove barriers.

Partners

- Provincial Government
- Federal Government
- Non-Profit Housing Sector
- Developers

PRIORITY ACTION #4

Make transit faster and more reliable on our major routes

This action could include:

Continuing to advance improvements on the R2 (RapidBus) Marine Drive route, transit-priority lanes, bus bypass lanes, and transit signal priority. Improve bus access to Lions Gate Bridge, Ironworkers Memorial Bridge, and major employment centres. Design transit facilities for accessibility.

| Contributes to Goals | Trajectory Stage | District's Role | Cost |
|---|---|---|--|
|  |  Accelerate |  Partner |  Planned & New |

Desired Outcomes

- Transit is a quick, reliable, and accessible form of transportation for many people in the District. It is fully accessible for people of all ages and abilities.
- Transit is frequently used by many people.
- Transit speed and reliability is not impacted by traffic congestion.

Current Trajectory

TransLink, the District, and the City of North Vancouver worked together to implement the RapidBus R2, which includes transit priority measures to increase bus speed and reliability even during traffic congestion. The District has also been considering transit needs as part of signal timing and signal coordination work. The District has also been working to improve the accessibility and comfort of existing bus stops across the network.

PRIORITY ACTION #4



Equity Considerations

- If property is acquired for transit projects, support any displaced tenants with adequate relocation assistance.
- Consult with equity priority groups to identify their needs in the transit corridors under review.
- Improvements to travel time on transit improve quality of life for all users.



Implementing Activities

Activities

- A** Work with Ministry of Transportation and Infrastructure (MoTI) to provide a direct bus connection from Phibbs Exchange to the Ironworkers Memorial Bridge as part of the improvements to the Main Street interchange.
- B** Work with TransLink and MoTI to provide a priority bus lane westbound between Maplewood Town Centre and Phibbs Exchange.
- C** Develop and implement bus priority lanes on Capilano Road from Fullerton Avenue to Marine Drive (southbound), including working with developers to acquire the required land.
- D** Conduct corridor studies to develop, design, and implement transit signal priority and other measures on some main routes, including Lynn Valley Road and Mountain Highway.
- E** Continue to look for opportunities to integrate transit needs into signal installation, refurbishment, coordination, and timing.
- F** Develop and deliver a bus stop improvement program that focuses on accessibility, safety, inclusion, and comfort.

Partners

- TransLink
- Ministry of Transportation and Infrastructure
- Developers

PRIORITY ACTION #5

Increase housing diversity to support a range of incomes, household types, and accessibility needs within and close to Town and Village Centres

This action could include:

Increasing the diversity and supply of housing close to Town and Village Centres to support a range of incomes and local workers that reflect local employment incomes, household types, and accessibility needs. Ensuring there are housing types with a range of unit sizes and tenure (rent/own/co-operative/other).

| Contributes to Goals | Trajectory Stage | District's Role | Cost |
|--|--|--|--|
|  |  |  |  |

Desired Outcomes

- Town and Village Centres have diverse housing for people with a wide range of needs.
- Improve access to housing for a diverse range of incomes, particularly workforce housing.
- Direct most new housing towards the Town and Village Centres.
- Provide a diversity of housing types and tenures for all household sizes, types, and stages of life.

Current Trajectory

The current OCP highlights the need for greater housing diversity as approximately two-thirds of housing in the District are single-family homes, the most expensive form of housing. New multi-family homes have been built since 2011, as well as creating a coach house program. However, new housing has not kept pace with demand or rising rents and housing costs. Further housing diversity and options are needed.





Equity Considerations

- Ensure that lower-income renters are assisted with transitions as development occurs.
- Secure affordable housing units through developer contributions.
- Identify and address barriers to accessing affordable housing units for equity priority groups currently residing in the District and those seeking to move to the District.
- Ensure affordable housing options are located close to services and transit to reduce the need for residents to own cars and spend additional resources on fuel and parking.
- Ensure a percentage of units in new developments are accessible.

Implementing Activities

Activities

-  **A** Focusing on Town and Village Centres, formalize and communicate incentive programs that achieve the District's housing goals by leveraging market development. Review and streamline development approvals processes and approve developments that meet the District's goals across all topic areas.
-  **B** Highlight developments in Town and Village Centres and identify added public benefits and amenities. Communicate the benefits of housing diversity, and public amenities delivered by housing developments (see also supporting action #3).
- C** Clarify expectations for developers in new developments near Town and Village Centres through new policy and process (e.g., clear development process, CAC contributions, expectations of other affordable housing or amenity contributions, etc.) (see also supporting action #12).

Partners

- Developers
- Residents
- Non-profit Housing Providers
- Social Service Organizations

PRIORITY ACTION #6

Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle

This action could include:

Improving walking and cycling connections between neighbourhoods by filling in network gaps identified in the Pedestrian Master Plan. Completing Council's priority cycling routes that connect Town and Village Centres and other key destinations. Designing walking and cycling infrastructure for all ages and abilities. Improving lighting for safety. Supporting use of electric mobility options including bikes and scooters.

| Contributes to Goals | Trajectory Stage | District's Role | Cost |
|---|---|--|---|
|  |  Continue |  Do |  Planned & New |

Desired Outcomes

- Most people in the District can make some or all of their daily trips safely by active transportation, improving overall health, community connections, affordability, and reducing greenhouse gas emissions.
- Walking is safe, accessible, comfortable, and convenient for people of all ages and abilities. It is a desirable mode for short trips.
- Cycling is safe, comfortable, and convenient for people of all ages and abilities. It is a desirable choice for short and medium length trips.
- Walking and cycling infrastructure supports emerging modes that make active transportation more accessible and enjoyable, including electric mobility options. Policies and bylaws support the safety of emerging and traditional modes on active transportation networks.

Current Trajectory

Over the past several years, the District has begun to deliver an ambitious program of walking and cycling improvements. Since 2011 the District has built portions of the Spirit Trail, the sidewalk network has expanded, crosswalks have been made accessible, key greenway connections to Lynn Creek have been completed, and bicycle infrastructure has been delivered on east 29th Street and Lynn Valley Road.

Growth in the Town and Village Centres has contributed to better walking and cycling infrastructure. This includes wider, more accessible sidewalks, lighting, separated cycling facilities, and secure bicycle parking. As the Town and Village Centres become compact and diverse communities, more people would be able to walk to meet their daily needs. District-wide community surveys have shown that the share of trips made by walking is increasing over time.

PRIORITY ACTION #6



Equity Considerations

- Prioritize pedestrian and cycling infrastructure in lower-income, and diverse neighbourhoods and around lower income job centres (e.g., retail commercial).
- Ensure that all transportation network improvements consider the needs of equity priority groups and accessibility.
- Recognize the importance of well-maintained connected and accessible infrastructure (e.g., sidewalks, curb ramps, access to transit).

Partners

- Federal Government
- Provincial Government
- TransLink
- Local First Nations
- Neighbouring Municipalities
- Developers

Implementing Activities

Activities

- A** Launch the North Shore e-bike share program to help access employment areas and Town and Village Centres.
- B** Lynn Valley Road (Mountain Highway to Peters Road): Corridor upgrades include bus stop improvements, cycling facilities, intersection upgrades at Allan Road.
- C** Lions Gate Village to City of North Vancouver border Cycling Route along Tatlow and W. 15th Street.
 - D** Deliver cycling connection and pedestrian improvements between Lynn Valley Road and Lynn Creek.
 - E** Consider approval of development within the Town and Village Centres that creates compact and diverse communities where people can meet their daily needs within walking distance of their homes. Leverage development to complete existing gaps in walking and cycling infrastructure, and deliver amenities including lighting, street furniture, and secure bicycle parking.
 - F** Continue the current planned program of sidewalk improvement projects as outlined in the Pedestrian Master Plan.
 - G** Deliver the current planned program of cycling network improvements, including connecting the Town and Village Centres (Lynn Valley to Lynn Creek, Lynn Valley to Edgemont Village, Edgemont Village to Lions Gate Village, Lynn Creek to Maplewood, Maplewood to Deep Cove), Lynn Valley to key parks, and Lions Gate Village to the City of North Vancouver border, and the connections between the cycling network and the regional bridges.
 - H** Work to limit parking on collector and arterial roads and continue to move driveways off of these routes when opportunities arise to reduce potential safety conflicts.
 - I** Ensure District policies and bylaws outline the active transportation requirements for new development projects.
 - J** Invest in walking and cycling infrastructure to parks and recreational destinations.

PRIORITY ACTION #7

Strengthen the resiliency of natural and built environments to adapt to a changing climate

This action could include:

Accelerating efforts to adapt the built environment (e.g., roads, pipes, buildings, homes) and natural environment (e.g., forests, coastline, wetlands, etc.) to our changing climate. Advancing the biodiversity strategy to maintain and improve the health of ecosystems. Ensuring emergency planning for climate and natural disasters protects the community at large, including vulnerable populations. Enhancing and expanding green infrastructure (such as urban parks, rain gardens, green roofs, etc.).

| Contributes to Goals | Trajectory Stage | District's Role | Cost |
|---|---|---|--|
|  |  Accelerate |  Do |  Planned & New |

Desired Outcomes

- The built and natural environments are resilient to the impacts of climate change, both gradual changes (e.g., rising temperatures) and disasters (e.g., heatwaves or forest fires).
- Healthy, biodiverse ecosystems.
- The District is prepared to prevent and respond to climate and natural disasters in a way that protects the whole community, including vulnerable populations.

Current Trajectory

The District adopted the Climate Change Adaptation Strategy in 2017 and has been implementing actions to build the climate resilience of built and natural assets. In 2019, the District declared a climate and ecological emergency to highlight the urgency of action. Important progress has been made but more needs to be done to accelerate action. The District has worked with the other North Shore municipalities to develop the North Shore Sea Level Rise Strategy. Implementation of the Strategy is the next step.

Emergency planning and preparedness is led through North Shore Emergency Management (NSEM). The District will continue to work with NSEM to support emergency prevention and response plans.

PRIORITY ACTION #7



Equity Considerations




- Work with social service organizations, housing providers and North Shore Emergency Management (NSEM) to ensure robust climate resilience and emergency planning protocols are undertaken for vulnerable populations.
- Ensure a post-disaster emergency plan is established in consultation with equity priority groups.
- Identify and strengthen the community network of social supports available to equity priority groups post disaster.
- Integrate safety and inclusion protocols in resilience and emergency planning to prevent gender-based violence and racial discrimination in relief efforts.

Partners

- North Shore Emergency Management
- North Shore Municipalities
- Provincial Government
- Federal Government
- Social Service Organizations
- Private Property Owners
- Local Businesses

Implementing Activities

Activities

-  **A** Begin implementing the North Shore Sea Level Rise Strategy by developing a Coastal Development Permit Area.
-  **B** Complete the Integrated Storm Water Management plans and continue to implement them.
-  **C** Upgrade facilities to improve community resilience to climate events and natural disasters (e.g., extreme heat events, poor air quality, storm events) by implementing the Strategic Facilities Planning Framework.
- D** Integrate climate resilience into asset management plans to ensure that infrastructure rehabilitation and renewal are designed for climate resiliency, low-carbon emissions, and are leveraged for protection against hazards (e.g., flood, wildfire, debris flow, etc.).
- E** Develop a Biodiversity Strategy that includes guidelines to acquire sensitive areas and restore with native species, and increase connectivity between natural areas.
- F** Develop and implement a coordinated approach to natural asset management in the District that integrates climate resilience.
- G** Ensure that parks and open spaces are resilient to changing climate. Identify opportunities to enhance the contribution of parks and open spaces to achieving climate goals.
- H** Implement a program to expand the urban tree canopy by providing trees to residents.
- I** Continue to work with NSEM in emergency planning and response.
- J** Develop and run an education and incentive program to promote more resilient choices for the design, maintenance, and renewal of private property.
- K** Work with the local business community to enhance resiliency of buildings, property, and business operations to climate change.

PRIORITY ACTION #8

Reduce greenhouse gas emissions from buildings, transportation, and waste to address the climate emergency

This action could include:

Implementing policies and programs to reduce energy and emissions in new and existing buildings. Developing and implementing policies to reduce consumption-based emissions, such as targets for reducing embodied carbon in new buildings. Establish partnerships, programs, and policies to enable a circular economy and move toward zero waste. Supporting the shift to more active transportation modes such as walking, cycling and transit while preparing an electric vehicle strategy to accelerate the transition to zero-emissions vehicles for remaining passenger vehicle trips.

| Contributes to Goals | Trajectory Stage | District's Role | Cost |
|---|---|--|--|
|  |  Accelerate |  Do |  Planned & New |

Desired Outcomes

- All new buildings are built to high efficiency standards, equipped with low carbon energy systems and constructed with low embodied carbon materials.
- Existing homes and buildings have been retrofitted to low carbon energy systems to support the District's 2030 emissions reduction target.
- More residents make more trips using active transportation or transit.
- The District has enabled residents and businesses to switch to electric mobility options, when transit or active transportation are not viable options.
- Programs, partnerships, and policies are in place to transition to zero waste and a more circular economy.

Current Trajectory

The District has made progress in reducing emissions and will need to accelerate the pace of action to meet 2030 emissions targets. Key actions taken include:

- Adopting the 2019 Community Energy and Emissions Plan to reduce corporate and community emissions.
- Implementing new low-carbon requirements for all new residential and commercial buildings (July 2021).
- Partnering with other North Shore municipalities to launch an outreach and incentive program to accelerate the market transition to low-carbon heating system retrofits in existing homes.





Equity Considerations

- Support lower-income homeowners in the retrofitting of their homes.
- Support social housing providers in the retrofitting of aged housing.
- Provide supports to tenants who may be displaced due to energy and emissions renovations.
- Identify opportunities to increase access to sustainable mobility options for lower-income households.
- Support the transition to electrified buildings over time to help reduce financial impact through education and retrofits that reduce building lifecycle costs.

Implementing Activities

Activities

-  **A** Implement new requirements for the updated BC Energy Step Code requirements.
-  **B** Expand program to provide incentives and support for home heating fuel source switching "Jump on a New Heat Pump".
- C** Refurbish, renew, and replace existing District buildings in ways that reduce energy and emissions, while also improving comfort and reduce total costs of building ownership.
- D** Develop a retrofit strategy to reduce the emissions associated with existing homes and buildings.
- E** Incentivize or require deconstruction and recycling rather than demolition of existing buildings.
- F** Develop an Electric Vehicle Strategy to accelerate the transition to electric vehicles for passenger vehicle trips.
- G** Develop and implement programs, partnerships, and policies to support zero waste and the transition to a more circular economy.
- H** Develop a consumption-based emissions inventory and identify policies and programs to reduce emissions associated with goods and services produced elsewhere.
- I** Encourage monitoring and disclosure of energy use in both DNV-owned and private buildings through partnership programs and new requirements.
- J** Continue to manage District facilities in alignment with the Strategic Facilities Planning Framework, optimizing energy efficiency and reducing GHG emissions to achieve District targets.

Partners

- Regional Municipalities
- Metro Vancouver
- Provincial Government
- Social Service Organizations
- Housing Providers
- North Shore Municipalities
- BC Hydro
- FortisBC
- Business Owners

Supporting Actions Summary

Beyond the priority actions, there are also 21 supporting actions that were identified through the Targeted OCP Review as important components of the District's overall implementation strategy. These actions can be viewed as complementing and supporting the priority actions. Some are independent, while others are related to implementing activities within the priority actions, as noted earlier in the Action Plan. The 21 supporting actions are listed below, with more information provided in **Appendix B**.

The actions are presented in order of each action's contribution to achieving the OCP goals across the four topic areas.

- | | |
|--|--|
| 1 Improve ways to manage parking | 12 Consider opportunities to increase housing diversity beyond the Town and Village Centres |
| 2 Optimize use of curbside space to support access to businesses | 13 Increase supports for local workers |
| 3 Explore alternate housing tenures and needs to offer more diverse housing choices | 14 Protect industrial land uses to ensure long-term viability |
| 4 Incorporate tools and incentives to support local employment opportunities | 15 Pursue more flexible and responsive zoning to support a thriving local economy |
| 5 Adopt a "Vision Zero" approach to increase travel safety | 16 Simplify and speed up the housing development approvals process to open new homes more quickly |
| 6 Create an economic stewardship staff resource to support a sustainable and diverse local economy | 17 Support education and promotion to encourage walking, rolling, cycling, and taking transit |
| 7 Harness emerging technology for new ways of moving around | 18 Support renters through policy and zoning to increase stability for renters |
| 8 Support remote work options to reduce commute trips, congestion, and parking needs | 19 Advocate for greater inter-governmental coordination and action to address the Climate Emergency |
| 9 Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses | 20 Respond to local business needs quickly to be more business friendly |
| 10 Advocate for the District's social and supportive housing needs to deliver housing | 21 Support education and promotion of climate action in homes and businesses to increase community involvement |
| 11 Bolster the District's capacity to achieve housing goals | |

Implementation & Monitoring



To accomplish meaningful progress on the OCP goals in the four topic areas, implementation of this Action Plan should be delivered across departments and with social equity and climate lenses. This is intended to make sure that each activity is moving towards the vision in a comprehensive and equitable way.

Implementation of the Action Plan will be completed by the District directly, through partnership with other organizations, or via advocacy from the District to other decision makers. Implementing activities include a range of initiatives from policies and plans to capital investment in infrastructure. Many of the actions will be implemented through leveraging grant funding and development, while others will be implemented through the District's budgeting and financial planning process.

There are two main approaches to monitoring progress on the Action Plan:

- **Outputs** – this approach focuses on regular and consistent reporting on which activities have been accomplished, which are underway, and which are planned for the near term.
- **Outcome tracking** – because this Action Plan was created to support implementation of the OCP, the outcomes will be tracked through the OCP indicators for each of the four topic areas (refer to the Plan Implementation section of the OCP, available on the District's website). Outcome indicators measure if an action is having the desired impact and effect.

Integrating Social Equity in the Action Plan

The vision of the OCP calls for a more equitable and inclusive community – this cannot be achieved with a single decision. It is integrated at each stage of a project to ask and answer questions, to centre the voices of people in equity priority groups, and to adjust course as needed throughout all stages of implementation. It is iterative and it requires intentional work by the District over time. Embedding a social equity approach into the implementation of the Action Plan demonstrates the District's commitment to equitable and inclusive community development.

Each of the priority actions includes a short list of social equity considerations. These serve as a tool to show how that action might impact equity priority groups during implementation. These considerations help implementers to think about who might benefit or be harmed by that action if it is implemented in different ways. The equity considerations help us understand, identify, and address barriers that may be experienced by people in equity priority groups – barriers that might prevent them from experiencing the benefits that others in the community will see as a result of that specific action. More information can be found in the Social Equity Lens Paper⁵.

The following questions serve as a guide during the implementation of the actions in this Action Plan to help integrate social equity considerations:

Who is benefiting from the initiative? Who is excluded from the benefits? Who may be harmed?

What are the barriers and challenges being experienced by some groups? What contributes to the exclusion of these groups?

What may be some unintended consequences of the initiative?

What actions can equitably distribute benefits to enhance social equity and inclusion?

How can we measure impact of initiatives on equity priority groups?

This process requires the continuous involvement of equity priority groups and people with lived experience to guide the analysis. It is important to consider which voices are the loudest and which voices need to be amplified. Improving the conditions and opportunities for equity priority groups further contributes to overall environmental sustainability, social justice, and shared prosperity across the community.

5. Social Equity Lens Paper: dnv.org/social-equity

IMPLEMENTING LENS #1

Include social equity considerations in District decision-making to strive for a more inclusive and equitable community

This action could include:

Embedding social equity considerations in planning and decision-making processes to provide equitable opportunities for all community members, particularly equity priority groups, to thrive and experience improved health and well-being.

Desired Outcomes

- A social equity approach to planning and program delivery that seeks to address systemic discrimination and social inequities. A social equity approach prioritizes actions that reduce barriers and social inequities for equity priority groups.
- Public engagement practices that create fair, accessible, and meaningful opportunities for equity priority groups to participate.
- Decisions that improve the social health and well-being of equity priority groups, which contributes to the overall vibrancy, health, and well-being of the community.

Current Trajectory

The District has advanced key initiatives recently to address social inequities and facilitate equitable community development that include:

- Integrating social equity as an implementing lens in the Targeted OCP Review process (2019 – 2021)⁶.
- Joining the Coalition of Inclusive Municipalities (2020).
- Supporting the municipal-specific Truth and Reconciliation Commission of Canada Calls to Action (2020).

Implementing Activities

Activities

- Consider the development of a framework or strategy to advance equity, diversity and inclusion at an organizational level.
- Ensure engagement and consultation processes which includes equity priority groups and people with lived experience.
- Conduct a social impact analysis during program and policy development.
- Support disaggregated data collection to support assessment of health and well-being of equity priority groups.
- Strengthen government to government relationships with Tsleil-Waututh Nation and Squamish Nation to advance reconciliation.
- Update the District's Respectful Workplace Policy.
- Develop a corporate anti-racism policy.
- Provide anti-racism staff training.
- Develop a work plan for the preparation of an action plan as a member of the Coalition of Inclusive Municipalities.

Partners

- Local First Nations
- Social Service Organizations
- Community Groups Working With Equity Priority Groups

6. Social Equity Lens Paper: dnv.org/social-equity

IMPLEMENTING LENS #2

Include climate change considerations in decision-making to increase the District's climate leadership

This action could include:

Ensuring that corporate decisions consider climate impacts, carbon emissions, energy use, ecological impacts, social equity of climate impacts and benefits, circular economy, and contribution to climate goals. Facilitating collaboration on climate initiatives with partners and community.

Desired Outcomes

- All decisions made by the District have considered the impacts and opportunities related to energy and greenhouse gas emissions, resilience to changing climate, and the health of the natural environment.
- A measurable difference is made in meeting climate action targets for reducing energy and emissions, and increasing resilience of the natural and built environment.

Current Trajectory

The Community Energy and Emissions Plan (CEEP) and the Climate Change Adaptation Strategy (CCAS) both consider the climate emergency in terms of the operations of the District and the community at large.

Including climate emergency as a topic area of focus in this Targeted OCP Review has also provided the opportunity to identify the connections between climate and the other three topic areas, and embed climate emergency considerations in the actions.

This is important progress, however, further work will be required to develop and implement systems and processes to ensure that climate considerations are embedded into future decisions.

Implementing Activities

Activities

- Develop a framework for integrating climate and ecological considerations (impacts and opportunities) into decision-making.
- Leverage existing tools from other jurisdictions where possible.
- Identify energy, emissions, climate resilience, and ecological impacts of projects in Council reports.

Partners

- Other Jurisdictions
- Various Stakeholders (depending on type of decision being made)

Appendix A

Background

- Issues
- Progress to Date
- Process



Issues

The challenges facing the District have evolved since the Official Community Plan was adopted in 2011. The issues that have emerged concerning transportation, housing, economy and employment lands, and climate emergency in this time period are complicated and interrelated – issues in one topic area impact other topic areas. Together, these issues impact quality of life, affordability, economic vibrancy, and the environment.

This Action Plan focuses on addressing issues within four main topic areas:



Transportation – our ability to safely and efficiently move people and goods to the places they need to be.



Housing – the availability of safe, appropriate, and attainable housing within the District.



Economy & Employment Lands – the ability of businesses to survive and thrive and to deliver the jobs and services our community needs.



Climate Emergency – our contribution to reducing greenhouse gas emissions and protecting our built and natural environments from the changing climate.

The targeted review of the OCP included research that culminated in four white papers – one for each of the topic areas identified above¹. The following topic area issues summaries are based on the white papers.

1. Official Community Plan white papers: <https://www.dnv.org/community-environment/official-community-plan-white-papers>

2. Social Equity Lens paper: www.dnv.org/social-equity



Social Equity

Underlying the four topic areas, there is growing social awareness to address social inequities due to events such as the Black Lives Matters movement, calls for reconciliation with Indigenous people in Canada, the opioid overdose crisis, growing homelessness, economic disparity, and the rise in xenophobia and hate crimes. These societal events highlight the need for governments to address the structural inequities that present barriers to living a healthy, fulfilling life for people in equity priority groups.

District Council asked that the targeted review of the OCP also consider social equity and how it relates to the four topic areas above. This work was summarized in the Social Equity Lens Paper².

What is Social Equity?

Social equity is the collective aspiration that all people are justly and fairly included in society so that they can participate, prosper, and reach their full potential. It recognizes that some groups of people have faced barriers to participation in society.

What is an Equity Priority Group?

Populations that have been under-served, mis-served, or who are disadvantaged by governments, institutions, and systems. Using equity priority groups to describe these populations emphasizes the responsibility of people who hold power to take action towards inclusive community development.



Transportation

The transportation network allows people to get to their jobs, to their families, to access essential services, recreation, and more. It also moves goods and services across the country and our community, getting food and other necessities to our grocery stores and our homes. Some of the most pressing transportation issues in the District include:

- **It can be difficult to move around the District quickly and reliably by any form of transportation.** The District's transportation is constrained, with limited east-west road capacity across the North Shore. The Ironworkers Memorial and Lions Gate Bridges have been at capacity during peak hours for more than five years before the COVID-19 pandemic, when traffic volumes dropped substantially before rising again during summer of 2020. Travel times can be highly variable – small changes in traffic volumes can result in big changes to travel times.
- **Transit service in the District can be unreliable.** A 2019 study by TransLink showed that six of the 20 least reliable transit corridors in Metro Vancouver impact people travelling to, through, and within the District. Low frequency, indirect, and unreliable transit service impact people who have disabilities or low income disproportionately, since they may not have the option to use a personal vehicle. During the COVID-19 pandemic, ridership decreased, but transit remains an essential service for front-line workers, many of whom use transit as their primary mode of transportation.
- **Travel by walking, wheeling, and cycling is perceived to be unsafe and undesirable.** Stakeholders noted that feeling unsafe is the main reason that some residents do not walk, wheel, or bike often. However, the COVID-19 pandemic has resulted in renewed interest in walking, wheeling, and cycling as recreation and transportation within and between neighbourhoods.



Connection

When transportation is slow and unreliable it is difficult for people to get to work on time and for businesses to retain employees and receive goods, making it more challenging for businesses to stay in the District. When housing is concentrated in higher density areas with services, people do not have to travel as far to meet their daily needs and are more likely to choose to walk, cycle, or take transit to get around – these areas are also more efficient locations for service by frequent and rapid transit. Fossil fuel vehicles are one of the biggest local sources of greenhouse gas emissions making addressing transportation challenges one of the keys to mitigating climate change.

Lack of transportation options can disproportionately impact equity priority groups and could result in lost employment, safety risks, and reduced health and well-being. Many people in equity priority groups are significantly more dependent on public and active transportation.



I take the bus to work – I live in North Burnaby. I can't afford to live in North Vancouver. If I drove, it would probably take me 20-30 minutes in the morning, but it takes me closer to 1.5 hours.

North Burnaby resident working in the District (provided during early public engagement in 2019)



I work along Marine Drive and when traffic bound for the Lions Gate Bridge gets backed up (sometimes to McKay), it makes it hard for customers to access the business.

Resident (provided during early public engagement in 2019)



Housing

Access to a diversity of safe, affordable housing options can make an important difference in community members' ability to participate in the labour force, stay healthy, and engage in the community. Some of the most pressing housing issues in the District include:

- **Increasing housing costs.** The cost of rental housing for purpose built rental is increasing faster than income growth in the District, while the cost of construction means that new rental apartments are considerably more expensive than older purpose-built rental stock. Housing unaffordability is putting pressure not only on low-income households, but also moderate- and middle-income households. Housing unaffordability could be one factor that is resulting in relatively fewer young adults living in the District. The COVID-19 pandemic has highlighted vulnerabilities in the housing system, including the housing insecurity many renters experience in the face of job loss or economic uncertainty, and has placed greater pressure on a housing system already dealing with increased rates of homelessness and housing insecurity.
- **Lack of housing diversity (form and tenure).** In 2016, 67% of the District's housing stock was detached housing; 33% was attached housing. At the same time, owners represented 79% of all households and renters represented 21% of all households. With a high proportion of detached single-family houses, renters may not have access to a diversity of more affordable units. Different segments of the population need different types of housing and these housing needs typically change over one's lifetime, and the District's housing could be more inclusive to provide housing choices for a wide range of incomes, abilities, ages, and family types.
- **"Missing middle" of residents ages 25 to 39.** Between 2011 and 2016, the proportion of young adults age 25 to 39 remained at 14%, which is lower than the regional average of 22%. The lack of housing diversity in the District does not provide many opportunities for younger people and young families without significant capital or high incomes. This means fewer local workers living here, or those who grew up in the District move away.



I grew up in North Vancouver and wanted to stay, but it was too expensive.

Former resident (provided during early public engagement in 2019)



I live with six friends in a two-bedroom house in Lynn Creek. It's the only way I can afford rent. We'll probably have to move soon as our house will be knocked down for new development. Not sure what I'll do next.

Resident (provided during early public engagement in 2019)



Connection

Housing issues drive many economy, transportation, and climate emergency issues. Lack of affordable housing options is cited by the business community as a key barrier to attracting and retaining businesses and employees. Safe, comfortable, and reliable transit and active transportation connections increase housing affordability by decreasing the overall cost burden of transportation and housing. Reliable public transit can reach more people when residential growth is concentrated in compact, connected centres, which increases access and affordability while reducing vehicle use and GHGs. Housing can be built, renovated and heated in ways that reduce GHGs. Many District homes are subject to natural hazards exacerbated by extreme weather.

The access to safe, adequate, and affordable housing and shelter is critical to fostering a safe, socially inclusive, and supportive community. Affordable and diverse housing is important to accommodate healthy lifestyles for the well-being for an individual and community. Equity priority groups are increasingly more vulnerable to homelessness or to living in unsuitable and inadequate housing conditions, if housing affordability and little diversity in housing options continues.



Economy & Employment Lands

A diverse and resilient economy is critical to the long term health and vitality of the District and its neighbouring communities. The most critical economy and employment lands issues in the District include:

- **Employers find it difficult to attract and retain workers.** This is a common constraint cited by the business community and a leading reason why some businesses consider relocating outside the North Shore. The COVID-19 pandemic has only exacerbated this issue, as home prices have risen by more than 10% over the past year, making it increasingly difficult for workers to find suitable housing options close to work.
- **Independent businesses are finding it increasingly difficult to survive.** The local business community notes that small, independent businesses are experiencing operational (staffing), cost (high rents and property taxes), and revenue (retaining customers) challenges which have only been accelerated by the additional challenges brought about by the COVID-19 pandemic. The vibrancy of the District's neighbourhoods and commercial districts depends on independent businesses.
- **Some businesses are not locating in preferred locations.** Local-serving commercial uses (e.g., commercial gyms, daycare facilities) locating in prime industrial and employment nodes undermines the primary intent of these areas. Non-retail businesses (e.g., institutional health services, professional services) occupying street-level space on retail main streets diminishes street vibrancy.
- **The District is not viewed by the business community as "open for business".** The local business community has communicated lack of responsiveness from the District; lengthy and costly approvals processes; and local business challenges within the District.



I'm struggling to find and keep employees because housing is too expensive and people don't want to commute here because of the traffic.

Local business owner (provided during early public engagement in 2019)



Transportation and housing must be addressed – these are fundamental to the economy. There are other issues, but they pale in comparison to the housing and transportation issues our employees face and we face as employers.

Local business community representative (provided during public engagement in 2020)



Connection

Issues in other areas – particularly in transportation and housing – present ongoing challenges to the local business community, as they seek both employees and customers. A lack of efficient and reliable transportation options (to and within the District) and a lack of affordable housing options are a key barrier to attracting and retaining employees. Some businesses are leaving the District due to housing and transportation issues. More frequent extreme weather events, including forest fires and localized flooding, will impact the operation of local businesses. At the same time, businesses can make operating decisions that reduce fossil fuel dependence.

Prosperity for all members of society, including equity priority groups, supports a diverse and resilient local economy. Providing affordable and diverse housing options, and reliable and safe transportation options, are key features to support economic participation and help address economic disparities and social inequities experienced by equity priority groups. Social inclusion in economic opportunities for equity priority groups leads to sustainable livelihoods.



Climate Emergency

The costs of the climate emergency are rising, undeniably affecting District residents, businesses, and institutions. Taking action to address the climate emergency means reducing GHG emissions and adapting to be resilient to changes in climate. Some of the most pressing climate emergency issues in the District include:

- **Extreme weather.** Since 2014, the District has experienced heat wave warnings, extreme drought conditions that have reduced reservoir levels, large regional wildfires that have affected air quality, and intense rainfall events that have caused flooding and debris flow.
- **Rising sea levels.** Since much of the District borders the ocean, rising sea levels will impact its land base. This includes industrial lands and residential lands. The Province has directed municipalities to prepare for 1m of sea level rise by 2100 and 2m by 2200. Adaptation measures will be costly; however, the cost of inaction will be even higher.
- **District residents are dependent on fossil fuels for transportation and heating.** Fossil fuel use is the largest contributor to GHG emissions in the District (>90% of emissions). Dependence on fossil fuels must be reduced to meet the District's GHG reduction targets of 45% reduction by 2030 and zero emissions by 2050.



Connection

The climate emergency is inextricably linked to the other three topic areas. Some of the most effective actions the District can take to reduce GHG emissions and adapt to changing climate are related to how we live, how we move around, and how we grow our economy. The majority of GHG emissions (52%) in our community are from transportation – with 96% of those emissions from passenger vehicles. The ways we build and heat our homes are another significant source of our community GHG emissions. Directing residential growth to energy efficient, compact, and connected centres reduces reliance on cars and provides opportunities to reduce GHG emissions. Further emissions reductions can be achieved by increasing the use of sustainable transportation options and retrofitting homes and businesses to replace fossil fuel heating sources with electric heat pumps.

Many District homes and businesses are subject to natural hazards like flooding, landslides, debris flow, or wildfire that are exacerbated by extreme weather. These risks must continue to be managed throughout the District.

The impacts of climate change increase the vulnerabilities of equity priority groups who are likely to bear disproportionate impact of social disruption caused by the climate emergency, such as risk of homelessness. Equity priority groups may also have limited resources to retrofit housing and adopt energy efficient technologies.



People are concerned about the environment but aren't willing to change their behaviour and drive less.

Resident (provided during early public engagement in 2019)



Climate is the link to everything. Jobs close to housing reduces emissions.

Resident (provided during early public engagement in 2019)

Progress to Date

The Network of Centres concept in the OCP supports providing diverse housing options, space for shops, services, and jobs, and building transit hubs to serve the centres and nearby neighbourhoods. These centres support options for living and moving that are lower in greenhouse gas emissions per person.

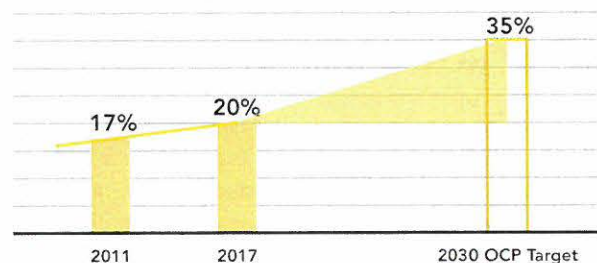
Some examples of actions implemented since 2011 are listed below for each topic area along with the progress so far and future path to realizing the goals in the OCP. More information about the District's actions to date and indicators can be found in the white papers³.



Transportation

- Delivery of active transportation infrastructure, including portions of the Spirit Trail, East 29th Street safety and mobility improvements, Lynn Valley Road (Mountain Hwy to Highway 1) bicycle lanes, more than 16 km of sidewalk expansion, improved crossing accessibility and more.
- Progress on all ages and abilities (AAA) cycling and walking infrastructure including almost 16 km of new sidewalks, the East 29th Street safety and mobility improvements and the Lynn Valley Road bicycle lanes, as well as secured bicycle parking and end of trip facilities, within Town and Village Centres through partnerships with the private sector.
- Improved the coverage, frequency, and reliability of transit, including the R2 Main Street / Marine Drive RapidBus and Express Bus Route 222, completed in partnership with TransLink.

Percentage of Daily Trips by Walking, Cycling or Transit



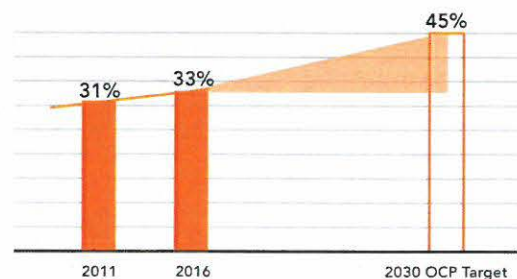
3. Official Community Plan white papers: <https://www.dnv.org/community-environment/official-community-plan-white-papers>



Housing

- Leveraging District-owned land for social and affordable housing (e.g., West 16th St supportive housing, affordable rental housing on Delbrook lands).
- Establishment of a Rental, Social and Affordable Housing Task Force to identify local government housing solutions.
- Using case-by-case approaches to incentivizing non-profit/affordable housing projects.
- Updating the residential tenant relocation assistance policy.

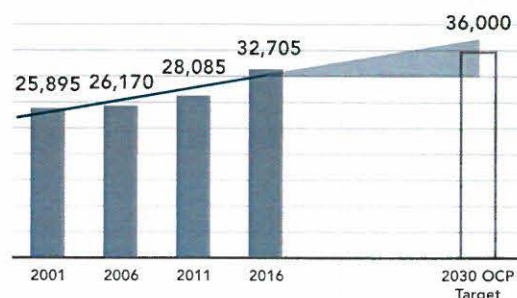
Attached Housing as Percentage of Total Housing Stock



Economy & Employment Lands

- Adjusted land use regulations to encourage new investments and opportunities for jobs and businesses, including new land use designations in the Maplewood area.
- Completed local area planning initiatives, including the Maplewood Village Centre Plan and Lynn Creek Town Centre plan, to provide a framework for completing the network of centres which contribute to more energy-efficient, compact communities.
- Council directions for 2019 – 2022 with an added focus on economic issues, including a focus on increasing business friendliness and outreach, advocating with other levels of government for provincial tax policy fairness, and retaining and growing a full spectrum of business types.
- COVID-19-driven actions have included expanded temporary patio programs designed to actively support local District of North Vancouver businesses.

Total Jobs in the District



Climate Emergency

- Council adopted comprehensive plans to guide targeted climate action (Community Energy and Emissions Plan 2019, Climate Change Adaptation Strategy 2017, North Shore Sea Level Rise Strategy 2021). Council adopted new GHG emissions reduction targets of 45% reduction of 2007 levels by 2030, and 100% reduction by 2050.
- Completed energy retrofits and automation at District facilities to reduce energy and GHG emissions.
- Adoption of policies and programs to ensure new housing is built to low-carbon standards.
- Replacing end-of-life assets with low-carbon and resilient assets (e.g., poor condition culverts renewed with culverts sized for changing precipitation patterns).



Process

The Targeted OCP Review relied on research, analysis and technical expertise combined with public and stakeholder input, and the guidance and knowledge of District staff and Council to create an Action Plan that is focused on achieving the District's goals on the four topic areas of transportation, housing, economy and employment land, and climate emergency.

The District set out its Official Community Plan (OCP) in 2011 to outline the long-term vision and goals for the community. The OCP contains a set of policies and programs that help the District achieve a sustainable and thriving future. In 2019, the District began a Targeted OCP Review to better understand new and evolving challenges facing the community since 2011, and to develop an Action Plan to focus efforts on implementing the OCP to 2030.

The focus is on the four topic areas: transportation, housing, economy and employment lands, and climate emergency.

The process for the Targeted OCP Review included research and analysis provided by technical consultants, public and stakeholder input opportunities throughout the process, and staff input from across the organization.

Research and Analysis

The following documents were produced to better understand the changes since 2011, evolving and emerging challenges, and begin to identify opportunities for action:

- Four white papers on transportation, housing, economy and employment lands, and climate emergency, and white paper snapshot summaries (February 2020) outline the progress since 2011, issues that have evolved since 2011, and ideas for how to address these issues and achieve the OCP goal for the respective topic areas.
- Four COVID-19 supplements on transportation, housing, economy and employment lands, and climate emergency (January 2021) provided an update on the four topic areas after the pandemic arrived in the District. The supplements outline the rapidly changing conditions in Canada at that time, and contemplate the changing patterns and government responses observed during the COVID-19 pandemic in 2020, both regionally and across the country.

- Social Equity Lens Paper (January 2021) was developed to provide additional depth and context to the discussion of social equity, to define equity priority groups, and to support deeper integration of social equity into the Action Plan.
- These documents are available on the District's website, at www.DNV.org/OCP-review

Public and Stakeholder Input

The participation of many stakeholders across the four topic areas, the public, the local business community, and local social service organizations provided robust input and feedback throughout the process. Their input shaped and refined the broad set of actions in this Action Plan.

Throughout the process, there were opportunities for public and stakeholder input. These opportunities included sidewalk intercept interviews, telephone and online surveys, workshops, and virtual open houses. The opportunities were communicated in a variety of ways, including social media posts, advertisements in the North Shore News, postcards delivered to every address in the District, over 80 signs placed around the District, and emails to stakeholders, partners, and previous participants in this process.

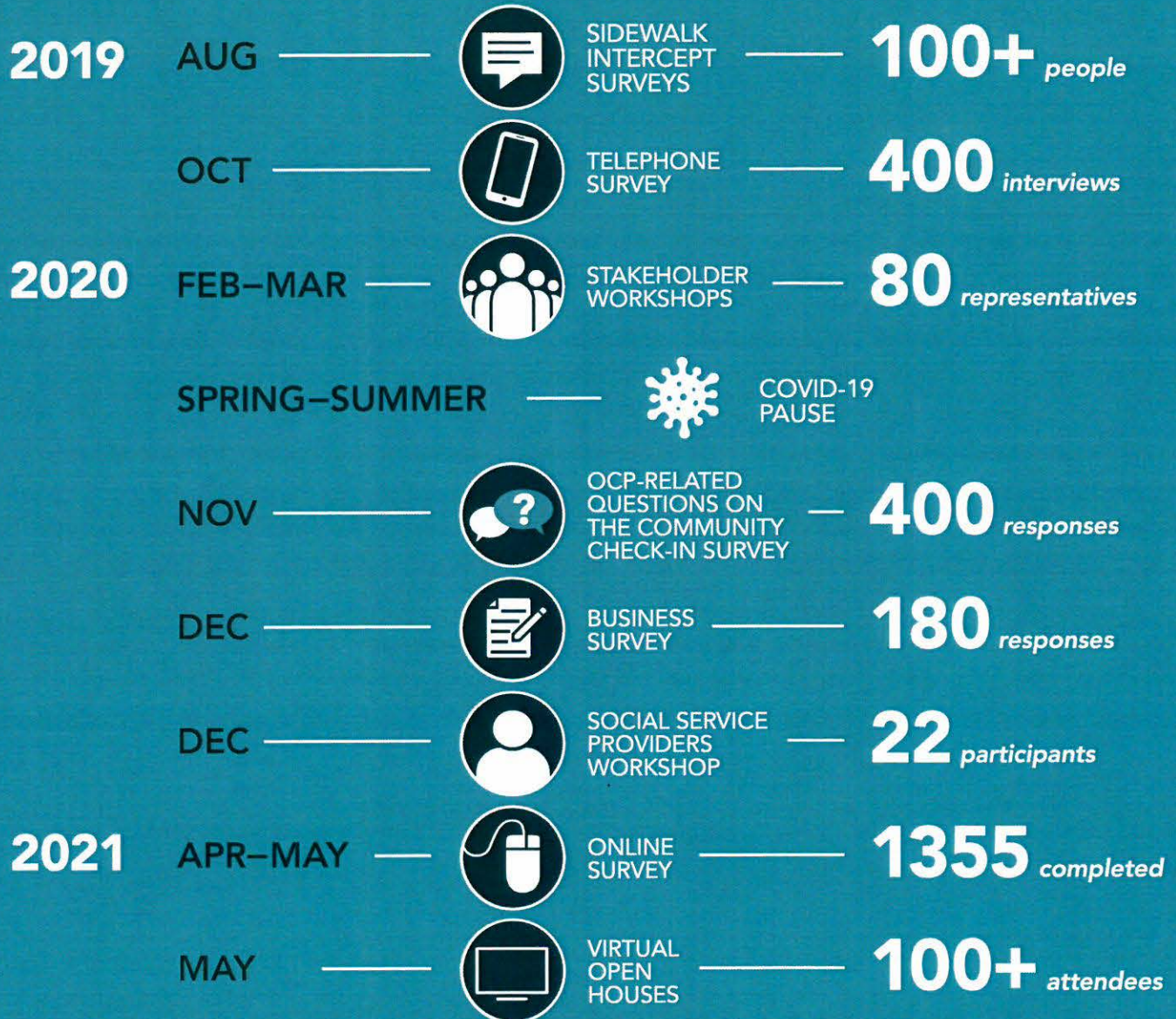
The infographic on the next page illustrates the range of engagement opportunities, and number of participants.

Summaries of stakeholder and public input are available at www.DNV.org/OCP-review

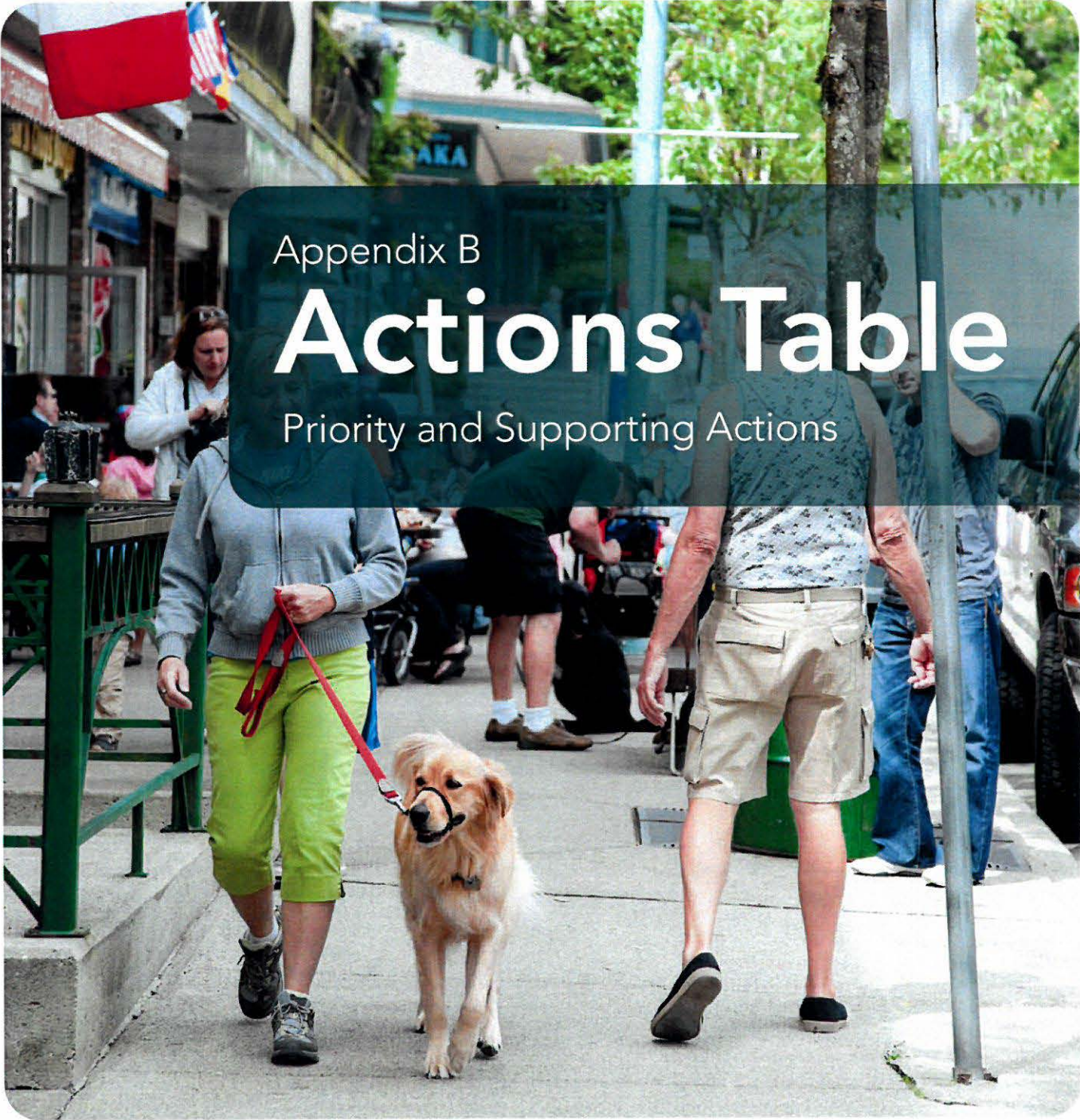


Targeted OCP Review

COMMUNITY, STAKEHOLDER, & PARTNER ENGAGEMENT



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Appendix B

Actions Table

Priority and Supporting Actions



































The actions on the following pages are intended to guide the District’s efforts towards achieving the vision outlined in the OCP to 2030 and the OCP goals across the four topic areas of transportation, housing, economy and employment lands, and climate emergency.

This appendix provides a detailed table summarizing all the actions listed in the Action Plan – both priority and supporting. For each action, it includes the name of the action and the types of work the action could include. The table also summarizes each action’s contribution to the OCP goals in the four topic areas, the trajectory, the District’s role in implementation, cost, and implementing partners. The eight priority actions are presented first, followed by the 21 supporting actions.

Priority Actions

The priority actions were identified because they met a combination of conditions. They are among the strongest contributors to the District’s ability to achieve the OCP goals across the four topic areas, had the highest alignment during the Targeted OCP Review Workshops with Council in February 2021, and had moderate or high support by respondents to the community survey conducted in spring of 2021. The priority actions are the highest priority for implementation and are presented in order of each action’s contribution to achieving the OCP goals across the four topic areas.

| Priority Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|---|--|---|--|--|--|---|
| 1 Achieve Town and Village Centres that deliver low-carbon, compact, and diverse housing, transportation choices, and supportive public amenities and employment space | Focusing on completing the compact Town and Village Centres that are housing-diverse, mixed-use, and offer a range of services within walking and cycling distance (e.g., amenities, transit, housing, employment, and recreation opportunities). Considering approval of applications that contribute to achieving the “network of centres” vision in the Official Community Plan while ensuring new development has low greenhouse gas emissions and is resilient to climate change. |  |  Accelerate |  Partner |  | <ul style="list-style-type: none"> • Development Community • Social Service Organizations |
| 2 Advocate for infrastructure and service improvements, such as Rapid Transit, to get our key transportation networks moving better | Increasing advocacy and partnerships for improved connections across the North Shore and across Burrard Inlet. Examples include: Rapid Transit to North Shore, transit between Squamish area and Metro Vancouver, more frequent transit service (e.g., RapidBus). Exploring partnerships with TransLink to facilitate shuttles, bike parking, and subsidized transit. |  |  Accelerate |  Ask |  Planned | <ul style="list-style-type: none"> • TransLink • Provincial Government • Local First Nations • Social Service Organizations |
| 3 Prioritize rental, social, and supportive housing projects to increase the range of housing options | Working with private development to build or contribute to affordable housing. Testing further opportunities to implement inclusionary zoning around Town and Village Centres. Formalizing and communicating existing approaches to incentives for priority housing types. Using District-owned land and other institutional lands for social and non-market housing. Working with non-profit partners to deliver housing for vulnerable populations. Enabling innovative building types (e.g., temporary modular housing). Speeding up development review process. Prioritizing projects with transit access and that are low-carbon. |  |  Accelerate Through formalization and expansion of existing programs |  Partner |  Planned & New | <ul style="list-style-type: none"> • Provincial Government • Federal Government • Non-Profit Housing Sector • Developers |
| 4 Make transit faster and more reliable on our major routes | Continuing to advance improvements on the R2 (RapidBus) Marine Drive route, transit-priority lanes, bus bypass lanes, and transit signal priority. Improve bus access to Lions Gate Bridge, Ironworkers Memorial Bridge, and major employment centres. Design transit facilities for accessibility. |  |  Accelerate |  Partner |  Planned & New | <ul style="list-style-type: none"> • TransLink • Ministry of Transportation and Infrastructure • Developers |

















| Priority Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|--|---|---|---|---|--|--|
| 5 Increase housing diversity to support a range of incomes, household types, and accessibility needs within and close to Town and Village Centres | Increasing the diversity and supply of housing close to Town and Village Centres to support a range of incomes and local workers that reflect local employment incomes, household types, and accessibility needs. Ensuring there are housing types with a range of unit sizes and tenure (rent/own/co-operative/other). |  |  Continue |  Do |  | <ul style="list-style-type: none"> • Developers • Residents • Non-profit Housing Providers • Social Service Organizations |
| 6 Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle | Improving walking and cycling connections between neighbourhoods by filling in network gaps identified in the Pedestrian Master Plan. Completing Council's priority cycling routes that connect Town and Village Centres and other key destinations. Designing walking and cycling infrastructure for all ages and abilities. Improving lighting for safety. Supporting use of electric mobility options including bikes and scooters. |  |  Continue |  Do |  Planned & New | <ul style="list-style-type: none"> • Federal Government • Provincial Government • TransLink • Local First Nations • Neighbouring Municipalities • Developers |
| 7 Strengthen the resiliency of natural and built environments to adapt to a changing climate | Accelerating efforts to adapt the built environment (e.g., roads, pipes, buildings, homes) and natural environment (e.g., forests, coastline, wetlands, etc.) to our changing climate. Advancing the biodiversity strategy to maintain and improve the health of ecosystems. Ensuring emergency planning for climate and natural disasters protects the community at large, including vulnerable populations. Enhancing and expanding green infrastructure (such as urban parks, rain gardens, green roofs, etc.). |  |  Accelerate |  Do |  Planned & New | <ul style="list-style-type: none"> • North Shore Emergency Management • North Shore Municipalities • Provincial Government • Federal Government • Social Service Organizations • Private Property Owners • Local Businesses |
| 8 Reduce greenhouse gas emissions from buildings, transportation, and waste to address the climate emergency | Implementing policies and programs to reduce energy and emissions in new and existing buildings. Developing and implementing policies to reduce consumption-based emissions, such as targets for reducing embodied carbon in new buildings. Establish partnerships, programs, and policies to enable a circular economy and move toward zero waste. Supporting the shift to more active transportation modes such as walking, cycling and transit while preparing an electric vehicle strategy to accelerate the transition to zero-emissions vehicles for remaining passenger vehicle trips. |  |  Accelerate |  Do |  Planned & New | <ul style="list-style-type: none"> • Regional Municipalities • Metro Vancouver • Provincial Government • Social Service Organizations • Housing Providers • North Shore Municipalities • BC Hydro • Fortis BC • Business Owners |

















Supporting Actions















These 21 supporting actions were identified through the Targeted OCP Review as important components of the District's overall implementation strategy. These actions can be viewed as complementing and supporting the priority actions.



















Some are independent, while others are related to the implementing activities within the priority actions. The actions are presented in order of each action's contribution to achieving the OCP goals across the four topic areas.

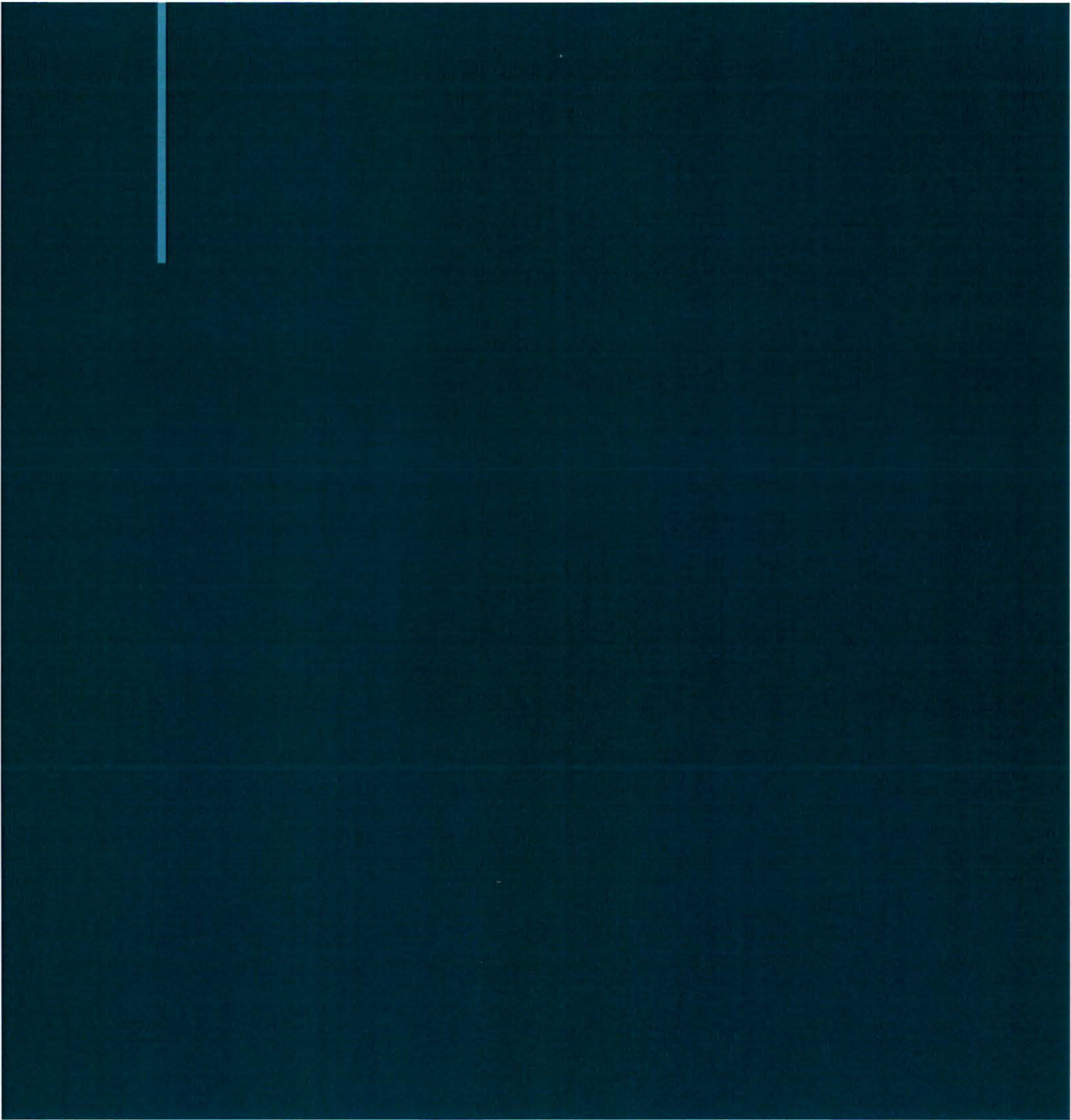
| Supporting Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|--|---|--------------------------------|----------------|-----------------|-----------------------|--|
| 1 Improve ways to manage parking | Using parking management tools, such as reducing parking requirements in new developments (certain locations or uses), and implementing parking time limits, pricing, or permits. | | Accelerate | Do | Potential revenue | <ul style="list-style-type: none"> • Business / Merchants Associations • North Vancouver Chamber of Commerce |
| 2 Optimize use of curbside space to support access to businesses | Providing flexible curbside space for pick-up, drop-off, deliveries, patios, parklets, bicycle parking, and other high priority uses. Considering pay parking to encourage parking turnover in high traffic areas. | | Accelerate | Do | Potential revenue | <ul style="list-style-type: none"> • Business / Merchants Associations • North Vancouver Chamber of Commerce |
| 3 Explore alternate housing tenures and needs to offer more diverse housing choices | Considering other housing tenures, such as co-operative housing, co-housing, affordable home ownership, house sharing programs, and rent-to-own models. Considering housing types and tenures that suit different types of family housing needs, such as racialized, Indigenous, multi-generational, and single-parent households. | | New | Partner | New | <ul style="list-style-type: none"> • Developers • Provincial Government • Major Employers • Non-profit Housing Providers |
| 4 Incorporate tools and incentives to support local employment opportunities | Creating a Commercial Strategy to outline municipal tools available, and resources from other levels of government, to support vibrant, commercial main streets, and small business in the Town and Village Centres. Exploring ways to promote 'green' jobs, and support local recreational tourism. Exploring the feasibility of incentives (e.g., density bonus) to encourage employment-generating development on employment lands and Town and Village Centres. | | New | Do | New | <ul style="list-style-type: none"> • Federal Government • Provincial Government • North Vancouver Chamber of Commerce |

| Supporting Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|---|--|---|---|--|--|---|
| 5 Adopt a "Vision Zero" approach to increase travel safety | Making residents feel safer when walking, wheeling, and cycling through a "Vision Zero" approach. "Vision Zero" seeks to eliminate all traffic fatalities and severe injuries, while increasing safe, healthy, and equitable mobility for all (e.g., safe crossings, separating road users). |  |  New |  Do |  Planned & New | <ul style="list-style-type: none"> • Federal Government • Provincial Government • TransLink • ICBC |
| 6 Create an economic stewardship staff resource to support a sustainable and diverse local economy | Establish a staff position for proactive and strategic economic stewardship to build a sustainable, 'green' and clean economy that strives to be inclusive and equitable. Work with North Shore municipalities, First Nations, and other economic partners. |  |  New |  Do |  New | <ul style="list-style-type: none"> • District of West Vancouver • City of North Vancouver • Local First Nations • North Vancouver Chamber of Commerce • North Shore Tourism Association • Motion Picture Production Association of BC • Port of Vancouver • Capilano University |
| 7 Harness emerging technology for new ways of moving around | Adopting new technologies that enable people to reach all areas of the District. Piloting new mobility options to support "first/last mile" trips (i.e., from one's home to a transit hub). Examples: implement an electric bike share program, support micro-mobility (e.g., electric scooters). Exploring Transit On-Demand service with TransLink (e.g., flexible transit service booking). Exploring mobility hubs for local goods movement. Adding more electric vehicle charging stations. |  |  Continue |  Partner |  New | <ul style="list-style-type: none"> • TransLink • Mobility Service Providers |
| 8 Support remote work options to reduce commute trips, congestion, and parking needs | Exploring bylaw changes that support hybrid work arrangements and more flexible uses for businesses. Demonstrating leadership and stewardship by encouraging District staff to model ways to reduce commute trips such as remote work options, flexible work hours to reduce congestion during peak traffic. |  |  Continue |  Partner |  New | <ul style="list-style-type: none"> • Other North Shore Municipalities • North Vancouver Chamber of Commerce • TransLink |

| Supporting Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|--|--|---|---|---|--|--|
| 9 Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses | Engaging in advocacy through the Union of BC Municipalities for revisions to the Province's highest-and-best-use assessment and property valuation practices for non-residential properties. |  |  Continue |  Ask |  Planned | <ul style="list-style-type: none"> • Union of BC Municipalities • Provincial Government • North Vancouver Chamber of Commerce • Metro Vancouver |
| 10 Advocate for the District's social and supportive housing needs to deliver housing | Increasing advocacy and partnerships with senior governments to leverage support and funding. Explore opportunities to partner with neighbouring First Nations and municipalities to address North Shore housing issues. |  |  New |  Ask |  | <ul style="list-style-type: none"> • Federal Government • Provincial Government • Local First Nations • North Shore Municipalities • Developers • Non-profit Housing Providers |
| 11 Bolster the District's capacity to achieve housing goals | Creating additional staff position(s), allocating resources, or both, to advance housing policies and goals. Considering other activities for staff resources (partnering with external agencies and senior levels of government, and creating public education resources on housing affordability and common misconceptions associated with housing development). |  |  Accelerate |  Do |  Planned | <ul style="list-style-type: none"> • Federal Government • Provincial Government • Non-profit Housing Providers • Developers • Neighbouring Municipalities • First Nations • Major Employers |
| 12 Consider opportunities to increase housing diversity beyond the Town and Village Centres | Identifying opportunities for sensitive infill housing options outside of the Town and Village Centres, such as duplexes and triplexes, more coach houses and secondary suites, and townhouses/rowhouses. Consider locations near transit, employment, or both. |  |  Accelerate |  Do |  | <ul style="list-style-type: none"> • Developers, Residents • Non-profit Housing Providers • Housing Co-operatives |

| Supporting Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|---|---|---|---|--|--|--|
| 13 Increase supports for local workers | Supporting increased access to affordable childcare such as extended hours to support shift-work jobs. Assisting social service partners' programs to eliminate barriers for local residents to find employment. Encouraging accessible workspace design and operations. |  |  Accelerate |  Partner |  Planned & New | <ul style="list-style-type: none"> Federal Government Provincial Government Childcare providers Social Service Providers Employers |
| 14 Protect industrial land uses to ensure long-term viability | Reviewing buffering guidelines to sensitively transition between other land uses. Partnering with port, trade, and freight organizations to ensure safe and efficient goods movement. Working with Metro Vancouver on regional industrial lands planning. Protecting amount of industrial land in the District for employment uses. Preparing an Employment Lands Strategy to understand and ensure long-term viability of industrial lands for port, trade, and employment uses. |  |  New |  Do |  New | <ul style="list-style-type: none"> Port of Vancouver Metro Vancouver North Shore Municipalities First Nations North Vancouver Chamber of Commerce |
| 15 Pursue more flexible and responsive zoning to support a thriving local economy | Allowing greater flexibility of business uses while preserving the range of employment uses (e.g., reviewing zoning bylaw). Allowing local-serving commercial space (e.g., corner stores, cafes) in residential neighbourhoods outside of the Town and Village Centres to add walkable amenities in neighbourhoods. Encouraging new developments to include live/work units, shared work spaces, or both. |  |  Accelerate |  Do |  New | <ul style="list-style-type: none"> Internal Departments Outreach to Local Businesses and Residents North Vancouver Chamber of Commerce |
| 16 Simplify and speed up the housing development approvals process to open new homes more quickly | Considering prioritizing housing projects that feature social housing units, reduced environmental impacts, and other priorities. Considering ways to reduce development application review timelines. Developing plain-language materials and guidelines for certain types of housing (e.g., secondary suites, coach houses), and to help residents understand application processes. |  |  Continue |  Do |  Planned & New | <ul style="list-style-type: none"> Developers Non-profits |
| 17 Support education and promotion to encourage walking, rolling, cycling, and taking transit | Supporting education initiatives and programs, such as: Funding "Everyone Rides Grade 4 – 5" bike skills training in schools. Providing local travel education for residents to learn about sustainable transportation options. Working with schools to reduce vehicle use. Collaborating on a North Shore transit marketing and education campaign with TransLink. Providing e-bike training programs. |  |  Continue |  Partner |  Planned & New | <ul style="list-style-type: none"> TransLink School District North Shore Municipalities Ministry of Transportation and Infrastructure HUB Cycling |

| Supporting Action | This Action Could Include: | Action's Contribution to Goals | Trajectory | District's Role | Cost | Implementing Partners |
|---|---|---|---|--|--|---|
| 18  Support renters through policy and zoning to increase stability for renters | Considering rental-only zoning. Explore additional policy tools to secure more rental housing, and to ensure replacement of existing rental housing. Improving the District's Residential Tenant Relocation Assistance Policy. |  |  Accelerate |  Do | TBD (rental-only zoning opportunity costs) New | <ul style="list-style-type: none"> • Developers • Renters |
| 19 Advocate for greater inter-governmental coordination and action to address the Climate Emergency | Advocating for coordinated efforts on climate, ecological, and pollution threats (e.g., decarbonization, stronger environmental protection from industrial pollution, transit and active transportation investment, regional and local food production and security, banning harmful pesticides). |  |  Continue |  Ask |  | <ul style="list-style-type: none"> • Local Governments • Provincial Government • Federal Government • Metro Vancouver |
| 20  Respond to local business needs quickly to be more business-friendly | Streamlining municipal procedures and permitting processes (e.g., online applications). Establishing timelines for processing permits, and create accessible, plain-language information and guidelines. |  |  Accelerate |  Do |  New | <ul style="list-style-type: none"> • Local Businesses • North Vancouver Chamber of Commerce |
| 21  Support education and promotion of climate action in homes and businesses to increase community involvement | Encouraging climate and ecological stewardship. Providing resources and financial support for community members to reduce environmental impacts (e.g., reduce emissions through informed choices on goods and services). |  |  Accelerate |  Partner |  Planned & New | <ul style="list-style-type: none"> • Local Businesses • North Vancouver Chamber of Commerce • North Shore Municipalities |



Targeted Official Community Plan Review: Actions

What We Heard: Online Survey

May 2021

DM 4826077

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Executive summary

The District of North Vancouver (District) is undertaking a targeted review of its existing Official Community Plan (OCP), to ensure it continues to support the District's vision and goals in four topic areas: transportation, housing, the climate emergency, and economy and employment lands. The goal of this targeted review is to develop an Action Plan that will guide District policies and decisions through 2030.

To seek input from the community on the broad set of actions being developed, the District conducted a survey in April-May 2021 to better understand respondents' priorities within the four topic areas within the context of today's emerging issues challenges, and current trends.

This survey contained multiple choice, rating, and open-ended questions based on the proposed actions within the four topic areas, and was publicly available for three weeks. In each topic area of the survey, respondents were asked to consider the importance of individual actions on a scale of high, medium, or low importance. In addition, respondents were asked to select the top three highest priority actions in the respective topic area. Included in each topic area's list of action were also actions from other topic areas that were related (e.g. expanding walking and cycling networks is a transportation action, but also appeared in the climate emergency section as it contributes to the climate emergency vision), so some of the actions appeared multiple times in the survey. Actions within a topic area that are considered related are denoted throughout this report with an asterisk "**".

A total of 1,355 respondents completed the online survey. Based on the survey results, it is evident that transportation actions are of utmost importance to respondents. The top action items within all four topic areas are related to transportation, which shows the inter-related connections between the topic areas. The action **"Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better"** appeared as the most important action to respondents in the results of all four topic areas. This action also surfaced in the top three highest priority actions in all topic areas.

Transportation



Transportation is the topic of greatest interest for survey respondents, with a total of 1,165 respondents providing input in the survey. The most important transportation-related actions to respondents include the following:

1. Advocate for infrastructure and service improvements (e.g., Rapid Transit to North Shore) to get our key transportation networks moving better
2. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle
3. Make transit faster and more reliable on our major routes

The highest priority transportation actions include the following:

1. Make transit faster and more reliable on our major routes

2. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better
3. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle

Top comments from respondents about transportation included the desire for added transit infrastructure to the North Shore, desire for increased walkability and walking infrastructure, and concerns regarding congestion and traffic in the District.

Housing



Housing is also of keen interest with 1,115 respondents providing input in the survey. The most **important** actions to respondent related to housing include the following:

1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Increase housing diversity to support a range of incomes, household types, and accessibility needs
3. Simplify and speed up the housing development approvals process to open new homes more quickly

The **highest priority** housing actions include the following:

1. Increase housing diversity to support a range of incomes, household types, and accessibility needs
2. Advocate for infrastructure and service improvements (e.g., Rapid Transit to North Shore) to get our key transportation networks moving better*
3. Simplify and speed up the housing development approvals process to open new homes more quickly

Top comments from respondents about housing included concerns regarding housing affordability within the District, concerns regarding increased development within the District, and a desire for adjustments in zoning and permitting policies to address housing needs.

Climate emergency



The **climate emergency** is an important topic for survey respondents, as 828 respondents provided input on this topic. The most **important** actions to respondent related to the climate emergency include the following:

1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Strengthen resiliency of assets to proactively prepare for climate change
3. Make transit faster and more reliable on our major routes*

The **highest priority** climate emergency actions include the following:

1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle*
3. Reduce greenhouse gas emissions from buildings to reduce our environmental impact

Top comments from respondents about the climate emergency included a general support for climate action, support for alternative energy use or a reduction in fossil fuel usage, and support for policies related to green and energy efficient buildings.

Economy and employment lands



The **economy and employment lands** are important to some respondents, as 788 respondents provided input on this topic. The most **important** actions to respondent related to the economy include the following:

1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Make transit faster and more reliable on our major routes*
3. Pursue more flexible and responsive zoning to support a thriving local economy

The **highest priority** economy and employment land actions include the following:

1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle*
3. Make transit faster and more reliable on our major routes*

Top comments from respondents about the economy included support for small businesses, support for the preservation of industrial lands, and concerns regarding increased development within the District.

When analyzing input from **business owners** within the District, there is greater importance placed on the action "Respond to business needs more quickly to be more business friendly." When analyzing input from **workers** employed within the District, there is higher priority place on the action to "Increase housing diversity to support a range of incomes, household types, and accessibility needs."

Additionally, respondents were asked about their thoughts on **social equity** and **climate change** as implementing lenses in District decisions, policies, and programs. Most respondents support incorporating both frameworks into future decision-making and programming.

What we heard from respondents in this survey will be presented to Council and inform the development of the Action Plan.

Survey process and methodology

Argyle developed an online survey through the District's Civil Space platform to gather broad input and feedback on a list of draft actions. This survey ran from April 26 to May 16, 2021. Since the targeted review of the OCP focuses on four main topic areas with a wide range of actions, this engagement tactic sought to provide respondents the option of exploring topic areas in which they were most interested in giving feedback. All questions were optional.

Survey respondents had the choice to only provide input to topics they were interested in or share feedback on all four topic areas. In each topic area of the survey, respondents saw actions in their selected topic area and actions from other topic areas that were related (e.g. expanding walking and cycling networks is a transportation action, but also appeared in the climate emergency section as it contributes to the climate emergency vision). Respondents were asked to:

- Provide their thoughts on the importance of each action (on a scale of high, medium, or low importance),
- Select their top 3 priority actions within each topic area,
- Share comments on the four topic areas, and
- Share comments on social equity and climate lenses as part of a decision-making framework for the District to implement the Action Plan.

To ensure no spam or bot activity skewed the data, we reviewed responses for repeating IP addresses with the same responses (qualitative and quantitative answers). While there were multiple repeating IP addresses, all survey responses were different. This is likely attributed to members of the same household completing the survey from the same IP address. Overall, no bot or spam activity could be identified. This was aided by the District's engagement platform, Civil Space, which can identify bot and spam activity.

What we heard: overall

A total of 1,355 respondents completed at least one topic area section of the online survey.

Some common themes emerged from the survey results, which are in the overviews below. Transportation actions, specifically the action **“Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better”** was considered the most important action throughout the survey, across all four topic areas. It is clear that respondents are concerned about transportation on the North Shore and see this as necessary in advancing the District’s transportation vision and advancing other visions addressing the housing crisis, the climate emergency, and the economy.

Another common theme is affordability, both in housing and the cost of doing business in the District. This is a theme reflected in the importance and priority placed in the action to **“Increase housing diversity to support a range of incomes, household types, and accessibility needs”** but is also reflected in open-ended comments from respondents. There is a strong desire to provide more and better housing options within the District, but not at the expense of overburdening infrastructure, over-densification, or the loss of trees and greenspace.

Throughout the online survey results, there was a low number of respondents designating actions as low importance, signifying that the draft actions generally resonate with respondents.

Finally, there is general support for the overarching implementing lenses, which would include social equity and climate change considerations in District decision-making. Some respondents expressed concern about the cost or institutional barriers and slow pace of achieving these actions.

Transportation

It is clear from the survey results that transportation is an important topic for respondents. It had the highest response rate of the four topic areas. Of the 1,355 total completed survey responses, there was an average of 1,165 responses¹ to actions in the transportation topic area.

Actions related to expanding or improving transportation infrastructure, including transit, cycling, and walking, made the top of the respondents' list of importance and priorities. These priorities were also reflected in the open-ended responses.

One respondent noted the impact of a complete transportation network:

"Really, the priority has to be to create a transportation network that is clearly a viable, if not better, alternative to regular commuting methods. Once that has been established, the relative improvements that stem from that become easier to achieve, as the natural progression of traffic from private vehicles to transit and cycling removes other pressures identified in the other action points."

Transportation action importance

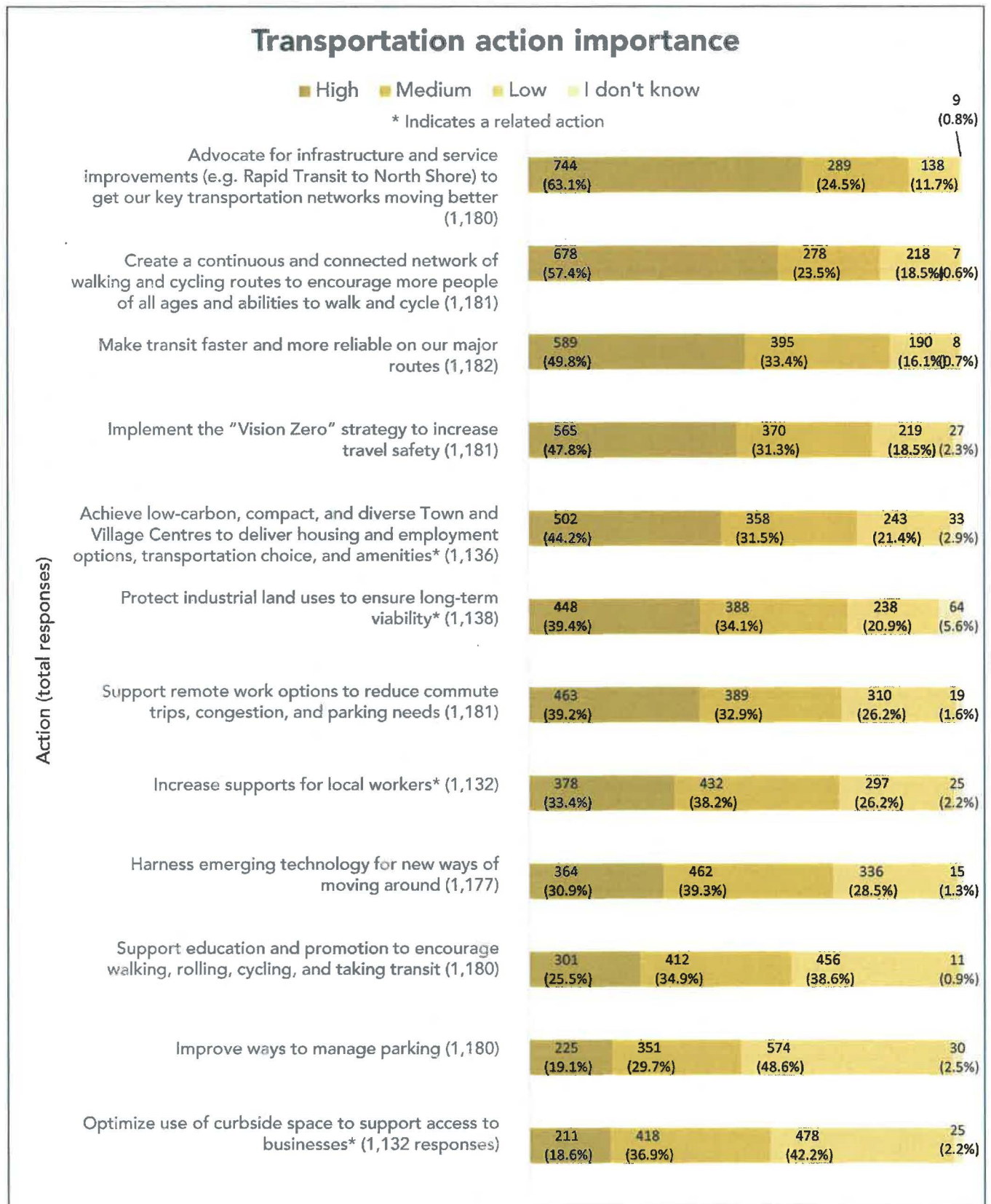
Survey respondents were asked to share how important each transportation action was to them based on a scale of high, medium, or low importance.

Figure 1 outlines transportation actions in order of highest importance to lowest importance, with related actions denoted by a "**". The top three actions considered the most important to respondents are:

1. Advocate for infrastructure and service improvements (e.g., Rapid Transit to North Shore) to get our key transportation networks moving better
2. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle
3. Make transit faster and more reliable on our major routes

¹ Because all questions were optional, this number is an average. There was a range of 1,132 to 1,182 responses to Transportation actions.

Figure 1- Transportation action importance in order of highest importance

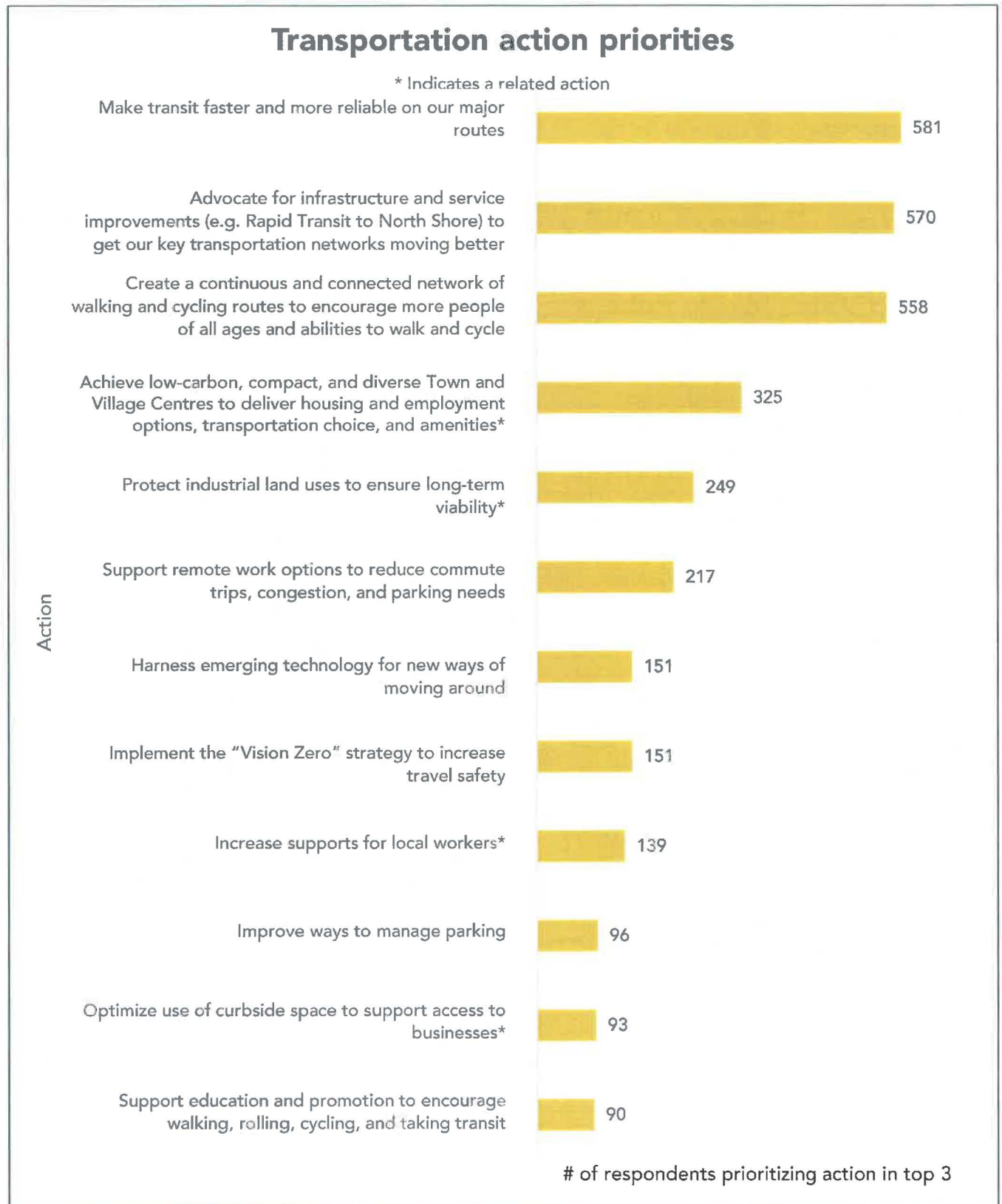


Transportation action priorities

Respondents were asked, "To help us better understand your priorities, please select up to THREE transportation actions that are most important to you." Figure 2 displays transportation actions prioritized from highest to lowest priority. **The top three actions selected the most frequently as a priority are as follows:**

1. Make transit faster and more reliable on our major routes
2. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better
3. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle

Figure 2 - Transportation action priorities in order of highest priority (Note: respondents could select up to three actions, so the total number of responses below does not reflect total number of respondents)



Transportation comment themes

The open-ended question in the transportation section asked, "If you have additional thoughts on transportation for the targeted OCP review, please share them here." There were 382 total open-ended responses to this question, each mentioning one or more emerging themes. Table 1 shows themes mentioned 20 or more times ordered from most to least frequently mentioned:

Table 1 - Transportation comment themes and number of responses

| Open-ended comment theme | # of responses |
|---|----------------|
| Desire for more transit infrastructure (Extend rail/bus lines, improve bus routes, rapid transit/Skytrain to the North Shore, etc.) | 105 |
| Desire for increased walkability (walkable communities, pedestrian safety, crosswalks, sidewalks, etc.) | 60 |
| Concern regarding congestion within the DNV (traffic, full bridges, choke points, bottlenecks, etc.) | 57 |
| Concern regarding parking (more parking lots, concerns about less parking, permitting of parking, etc.) | 57 |
| Desire for increased safety for people who cycle (bike lanes on quieter streets, cycling lanes, cycling education safety, etc.) | 57 |
| Support for bike lanes/cycling infrastructure | 50 |
| Desire for better road/driving infrastructure (widening bridges/highways, specific comments on congestion at intersections, etc.) | 43 |
| Opposition to bike lanes/cycling infrastructure | 26 |
| Support for the reduction of driving/less cars on the road (reducing vehicles, less parking, etc.) | 24 |
| Suggestions and comments about bus routes (specific comments/concerns on bus routes within the District) | 20 |

To achieve the transportation vision for the District as outlined in the OCP, respondents find that actions related to transit infrastructure and reliability are most important and highest priority. Secondly, creating a continuous and connect cycling and walking network is important and high priority to respondents.

Housing

Housing is of strong interest to survey respondents. Of the 1,355 total completed survey responses, there was an average of 1,115 responses² to actions in the housing topic area. The action considered the highest importance to survey respondents in this sections was **“Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better,”** showing that transit is a prominent and key part of how people get to and from their homes in the District. This same action also was ranked second highest priority within respondents’ housing priorities.

Additionally, the action **“Increase housing diversity to support a range of incomes, household types, and accessibility needs** also rose to the top and was reflected in the open-ended responses. Respondents noted various potential solutions to addressing concerns around housing affordability and supply, ranging from adjusting zoning policies to allow secondary suites, expanding density in town centres, and providing support for renters.

In the open-ended comments, respondents expressed concern about the speed of development, specifically related to the desire for infrastructure like roads, schools, and sewer systems to match the recent rate of development.

The below verbatim comments highlight some of the housing priorities among respondents:

“The District needs a diversity of housing and that doesn't mean just rental, social, and supportive homes. We require places for first time home buyers, young families, and others to get into the housing market. Single family homes are out of reach for so many but homeownership is still a dream, this balance needs to be found in the town centres.”

“I'm supportive of the additional housing developments but disappointed by the lack of additional amenities for all these new residents. I would like to see the ground floor of these new buildings as commercial so that the community can stay in the community when eating out and shopping.”

Housing action importance

Survey respondents were asked to share how important each housing action was to them based on a scale of high, medium, or low importance.

Figure 3 outlines housing action areas in order of highest importance to lowest importance, with related actions denoted by a “*”. The top three actions considered the most important are:

1. Increase housing diversity to support a range of incomes, household types, and accessibility needs

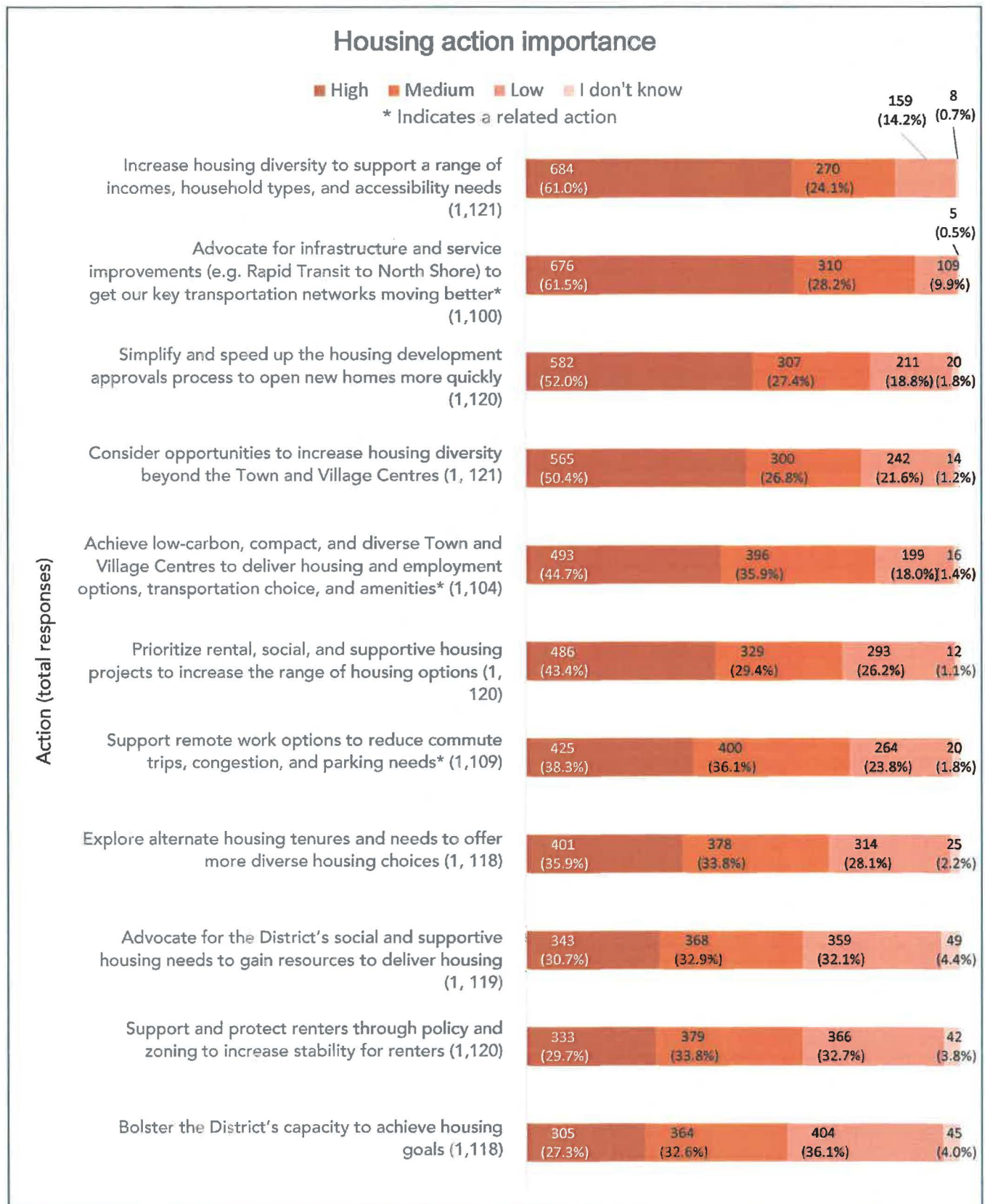
² Because all questions were optional, this number is an average. There was a range of 1,100 to 1,121 responses to Housing actions.

2. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
3. Simplify and speed up the housing development approvals process to open new homes more quickly

The top three housing-specific actions considered most important to respondents are:

1. Increase housing diversity to support a range of incomes, household types, and accessibility needs
2. Simplify and speed up the housing development approvals process to open new homes more quickly
3. Consider opportunities to increase housing diversity beyond the Town and Village Centres

Figure 3 - Housing action importance in order of highest importance



Housing action priorities

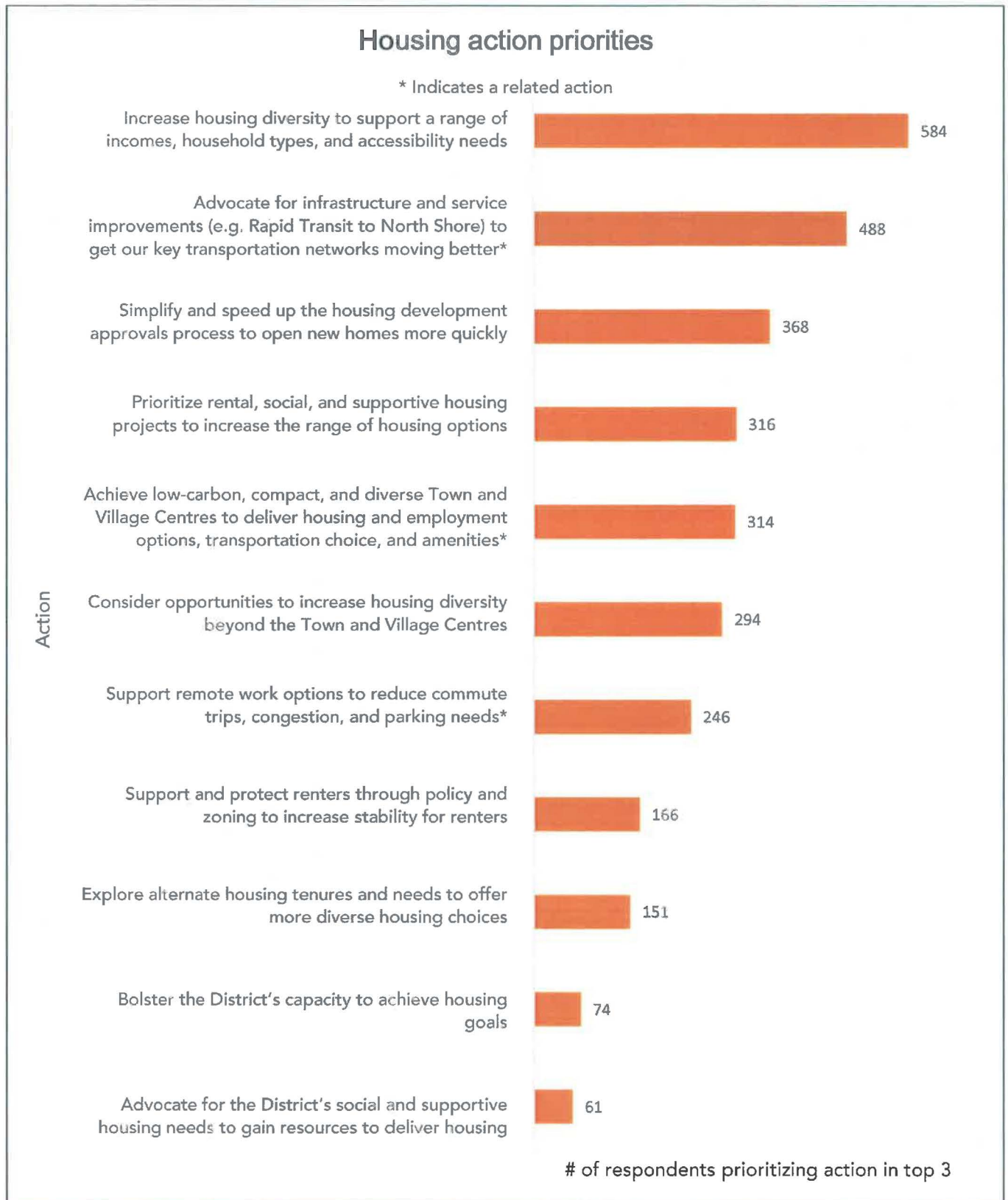
Respondents were asked, *"To help us better understand your priorities, please select up to THREE housing actions that are most important to you."* Figure 4 displays housing actions prioritized from highest to lowest priority. The top three actions selected the most frequently as a priority are as follows:

1. Increase housing diversity to support a range of incomes, household types, and accessibility needs
2. Advocate for infrastructure and service improvements (e.g., Rapid Transit to North Shore) to get our key transportation networks moving better*
3. Simplify and speed up the housing development approvals process to open new homes more quickly

The top three housing-specific actions considered highest priority to respondents are:

1. Increase housing diversity to support a range of incomes, household types, and accessibility needs
2. Simplify and speed up the housing development approvals process to open new homes more quickly
3. Prioritize rental, social, and supportive housing projects to increase the range of housing options

Figure 4 - Housing action priorities in order of highest priority (Note: respondents could select up to three actions, so the total number of responses below does not reflect total number of respondents)



Housing comment themes

The open-ended question in the housing section asked, “If you have additional thoughts on housing for the targeted OCP review, please share them here.” There were 362 total open-ended responses to this question, each mentioning one or more emerging themes. Table 2 shows themes mentioned 20 or more times ordered from most to least frequently mentioned:

Table 2 - Housing comment themes and number of responses

| Open-ended comment theme | # of responses |
|--|----------------|
| Concerns regarding housing affordability in the District | 88 |
| Concerns regarding more development within the District (too much development, congestion, infrastructure concerns, desire for less density, etc.) | 53 |
| Desire for adjustments in zoning and permitting policies (zoning for density, policy changes, speed up permitting process, etc.) | 49 |
| Desire for more density and development (infill, duplexes, towers, general support for more density, etc.) | 43 |
| port for renters (more rental stock, affordable rentals, etc.) | 41 |
| Support for secondary suites (basement suites, lane housing, coach houses, etc) | 29 |

Below is a verbatim comment from a respondent regarding planning for the future of housing in the District:

“Buildings (and land-use) must be reimagined for the 21st century in the context of the climate and ecological crisis, and in consideration of economic realities including historical and ongoing inequity. The dominate form of land-use is reserved for single-family zoning which is outdated, exclusionary, inequitable and unsustainable. Existing renters need to be protected, we can carefully plan new housing to address concerns around demovictions and renovictions. Buildings and transportation cannot be viewed independently.”

To achieve the housing vision for the District as outlined in the OCP, respondents identified actions related to transit infrastructure and reliability as most important and highest priority, showing that transit is a prominent and key part of how people get to and from their homes in the District. Additionally, there is a desire to increase the diversity and supply of housing within the District. Respondents noted various potential solutions to addressing concerns around housing affordability and supply, ranging from adjusting zoning policies to allow secondary suites, expanding density in town centres, and providing support for renters.

Climate emergency

Of the 1,355 total completed survey responses, there was an average of 828 responses³ to actions in the climate emergency topic area. In this section, transportation actions related to climate emergency, were considered of high importance for survey respondents.

To address the climate emergency, respondents indicated that actions related to expanding or improving transportation infrastructure, including advocating for rapid transit to the North Shore and making transit faster and more reliable, are of greatest importance. Additionally, strengthening the resiliency of District assets and reducing greenhouse gas emissions from buildings are also important, and considered high priority.

The verbatim comments below from respondents show the importance of climate action within the District:

"The single biggest greenhouse gas production in DNV is cars. Buses are far more efficient at moving people around. More buses. Less cars."

"Nothing is more important or serious the climate emergency and I would like to see the District be a global leader on doing anything and everything to reduce our carbon impact and protecting our community."

Climate emergency action importance

Survey respondents were asked to share how important each climate emergency action was to them based on a scale of high, medium, or low importance.

Figure 5 outlines climate emergency actions in order of highest importance to lowest importance, with related actions denoted by a "**". The top three actions considered the most important to respondents are:

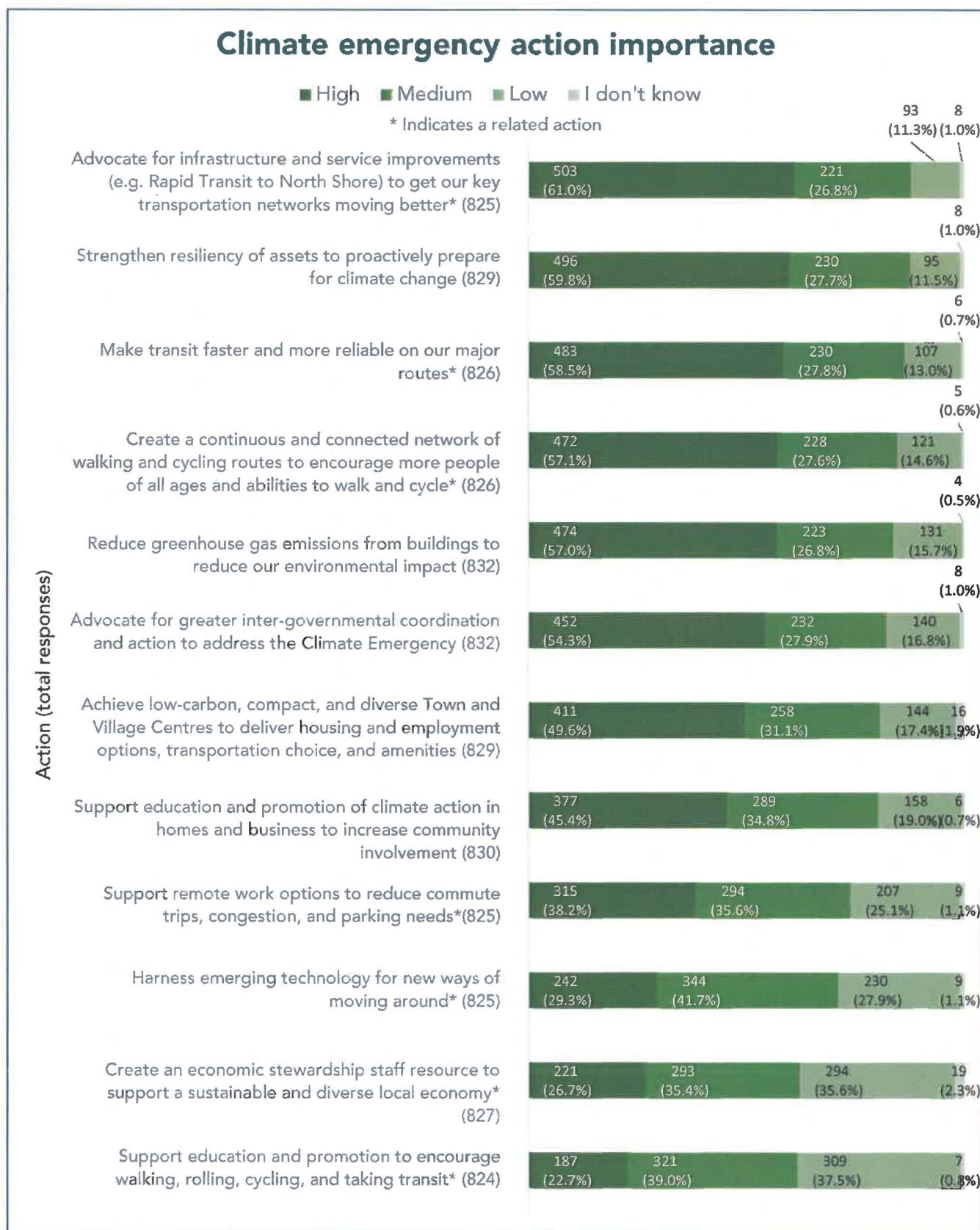
1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Strengthen resiliency of assets to proactively prepare for climate change
3. Make transit faster and more reliable on our major routes*

The top three climate emergency-specific actions considered highest priority to respondents are:

1. Strengthen resiliency of assets to proactively prepare for climate change
2. Reduce greenhouse gas emissions from buildings to reduce our environmental impact
3. Advocate for greater inter-governmental coordination and action to address the Climate Emergency

³ Because all questions were optional, this number is an average. There was a range of 824 to 832 responses to climate emergency actions.

Figure 5 - Climate emergency action importance in order of highest priority



Climate emergency action priorities

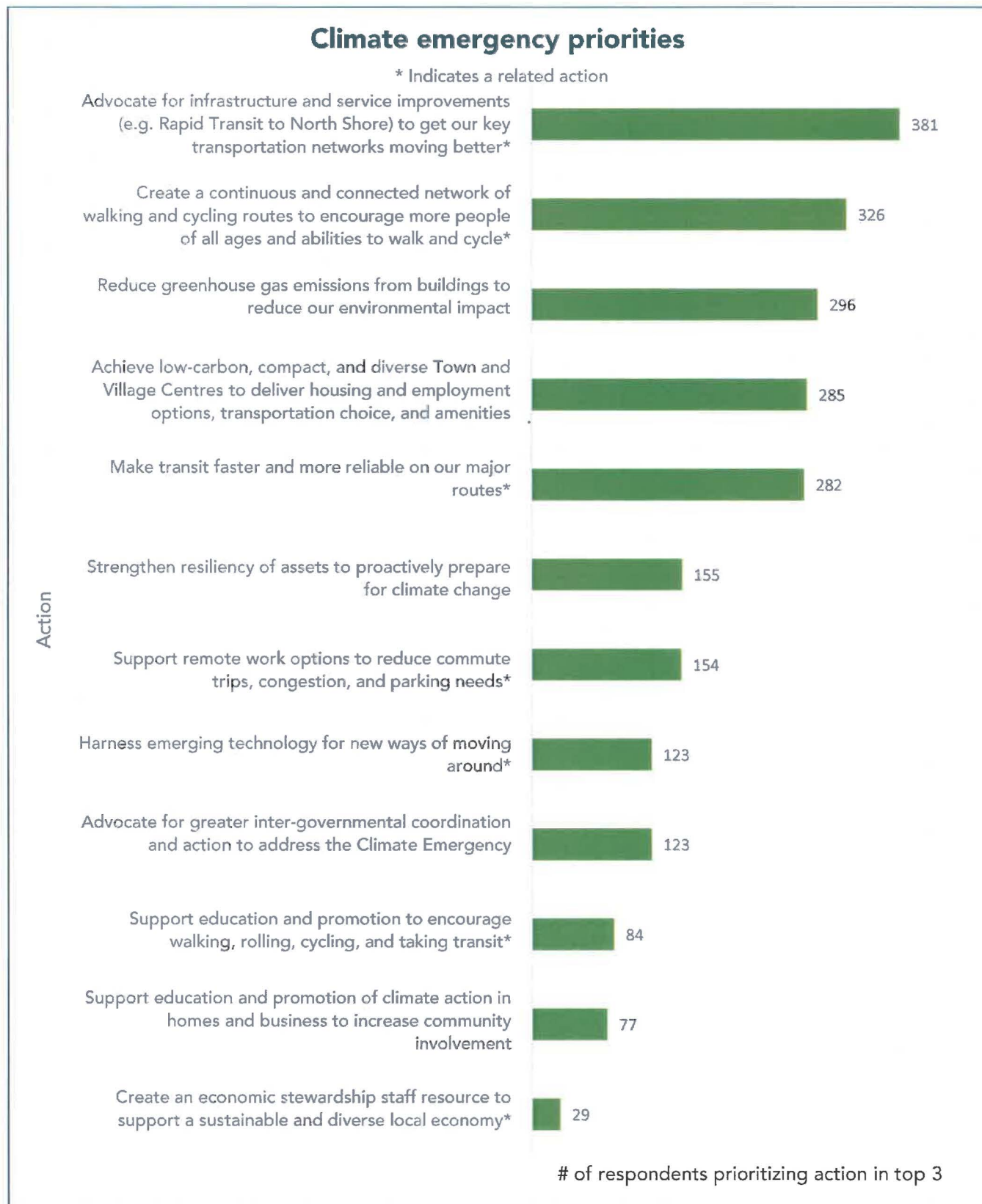
Respondents were asked “To help us better understand your priorities, please select up to THREE climate emergency actions that are most important to you.” Figure 6 displays climate emergency actions prioritized from highest to lowest priority. **The top three actions selected the most frequently as a priority are as follows:**

1. Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better*
2. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle*
3. Reduce greenhouse gas emissions from buildings to reduce our environmental impact

The top three climate emergency-specific actions considered highest priority to respondents are:

1. Reduce greenhouse gas emissions from buildings to reduce our environmental impact
2. Achieve low-carbon, compact, and diverse Town and Village Centres to deliver housing and employment options, transportation choice, and amenities
3. Strengthen resiliency of assets to proactively prepare for climate change

Figure 6 - Climate emergency priorities in order of highest priority (Note: respondents could select up to three actions, so the total number of responses below does not reflect total number of respondents)



Climate emergency comment themes

The open-ended question in the climate emergency section asked, "If you have additional thoughts on the climate emergency as it relates to the targeted OCP review, please share them here." There were 183 total open-ended responses to this question, each mentioning one or more emerging themes. Table 3 shows themes mentioned 20 or more times ordered from most to least frequently mentioned:

Table 3 - Climate emergency comment themes and number of responses

| Open-ended comment theme | # of responses |
|--|----------------|
| General support for climate action | 45 |
| Support for alternative energy use or a reduction in fossil fuel usage (alternative energy, solar, general desire to use less fossil fuels/carbon, etc.) | 34 |
| Support for policies related to green buildings (energy-efficient buildings, green construction, etc.) | 26 |
| Preservation or increase of green space (more/preserving trees, parks, green space, trails, etc.) | 26 |

The following comment from a respondent illustrates the interconnectedness of all of the actions:

"Difficult to choose only 3 priorities, as they are all interconnected and I would consider the state of the environment as an emergency. Greenhouse gases from buildings is a huge contributor to emissions, but will take laws and building codes to make real change over time."

To address the climate emergency goals outlined in the OCP, respondents indicated that actions related to expanding or improving transportation infrastructure, including advocating for Rapid Transit to the North Shore and making transit faster and more reliable are of greatest importance. Additionally, strengthening the resiliency of District assets and reducing greenhouse gas emissions from buildings are also important. There is general support for climate action within the District, including through alternative energy and policies related to green buildings.

Economy and employment lands

Of the 1,355 total completed survey responses, there was an average of **788 responses**⁴ to actions in the economy and employment lands topic area. The action considered of highest importance to survey respondents was **"Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better."** This shows that transportation concerns are of great importance to respondents and are seen to have the greatest impact on the local economy. This same action also was ranked highest priority in achieving the economic vision as well.

Secondarily, the actions of **"Pursuing flexible and responsive zoning policy that supports a thriving local economy"** and **"Increasing housing diversity and density in the town centres"** are seen as necessary to achieve the OCP's economic vision.

Results were also analyzed based on respondents who identified as owning a business within the District of North Vancouver and respondents who identified as being employed within the District of North Vancouver. Results for these two sub-groups largely mirrored the overall results, with slightly higher importance and priority placed on the action **"Respond to business needs more quickly to be more business friendly"** for business owners and the action **"Increase housing diversity to support a range of incomes, household types, and accessibility needs"** for workers.

The following two verbatim comments show desired visions in the community for commercial and business access:

"Better transit and cycling options hits a variety of community goals with relatively little cost. Improving transit and cycling would vastly improve the DNV, especially for many small businesses."

"I LOVE the idea of pursuing more flexible and responsive zoning! It's very strange to me to be living in a district where there are zero small-business or family-owned shops/cafes. These in my experience can bolster vibrancy and sense of community, and can bring a neighbourhood more closely together. I understand that typically neighbourhoods that have these suffer a bit in land value, but I find the quality of life improvement that they bring is well worth the trade off. They also allow for less driving and parking because people can get things they need with just a quick walk."

Economy and employment lands action importance

Survey respondents were asked to share how important each economy and employment land action was to them based on a scale of high, medium, or low importance.

To best understand the needs of business owners and workers within the District, results from these two sub-groups were also analyzed. A total of **169 survey respondents identified as**

⁴ Because all questions were optional, this number is an average. There was a range of 775 to 797 responses to economy and employment lands actions.

owning a business in the District. When these respondents were analyzed as a sub-group, there is slight variation in importance and priority placed on actions to achieve the economic vision in the OCP. For example, there is greater importance placed on the action **"Respond to business needs more quickly to be more business friendly."**

Below is a verbatim comment from business owners showing concerns around permitting and development:

"The permitting process has failed many of our local businesses (in and around Edgemont Village). I was quite disappointed with the delays they were seeing to get renovations and moving approved."

A total of 191 survey respondents identified as being employed in the District. When these respondents were analyzed as a sub-group, the results largely mirror the results overall, but there is a slight variation in importance and priority placed on the action **"Increase housing diversity to support a range of incomes, household types, and accessibility needs."**

A comment from a worker reflects the desire to keep the cost of industrial space affordable:

"Protecting our industrial lands should be a priority, most companies occupying these sites pay good wages and in turn healthy income taxes they should be encouraged to stay for the long term and not taxed out of this jurisdiction."

Table 4 shows the top three overall economy and employment land actions considered most important to these sub-groups alongside all respondent results. All related actions are denoted by a "*".

Table 4 - Most important overall economy and employment land actions

| Top three most important actions to: | | |
|--|--|--|
| All respondents | Business owners within the District | Workers within the District |
| Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better* | Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better* | Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better* |
| Make transit faster and more reliable on our major routes* | Respond to local business needs quickly to be more business-friendly | Increase housing diversity to support a range of incomes, household types, and accessibility needs* |
| Pursue more flexible and responsive zoning to support a thriving local economy | Make transit faster and more reliable on our major routes* | Make transit faster and more reliable on our major routes* |

Table 5 shows the top three economy and employment land-specific actions considered most important to these sub-groups alongside the overall results.

Table 5 - Most important economy and employment land-specific actions

| Top three most important economy and employment land-specific actions to: | | |
|--|--|--|
| All respondents | Business owners within the District | Workers within the District |
| Pursue more flexible and responsive zoning to support a thriving local economy | Respond to local business needs quickly to be more business-friendly | Pursue more flexible and responsive zoning to support a thriving local economy |
| Respond to local business needs quickly to be more business-friendly | Pursue more flexible and responsive zoning to support a thriving local economy | Increase supports for local workers |
| Protect industrial land uses to ensure long-term viability | Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses | Protect industrial land uses to ensure long-term viability |

Figures 7, 8, and 9 show the economy and employment land actions in order of highest importance to lowest importance.

Figure 7 - Economy and employment lands action importance in order of highest importance – All respondents

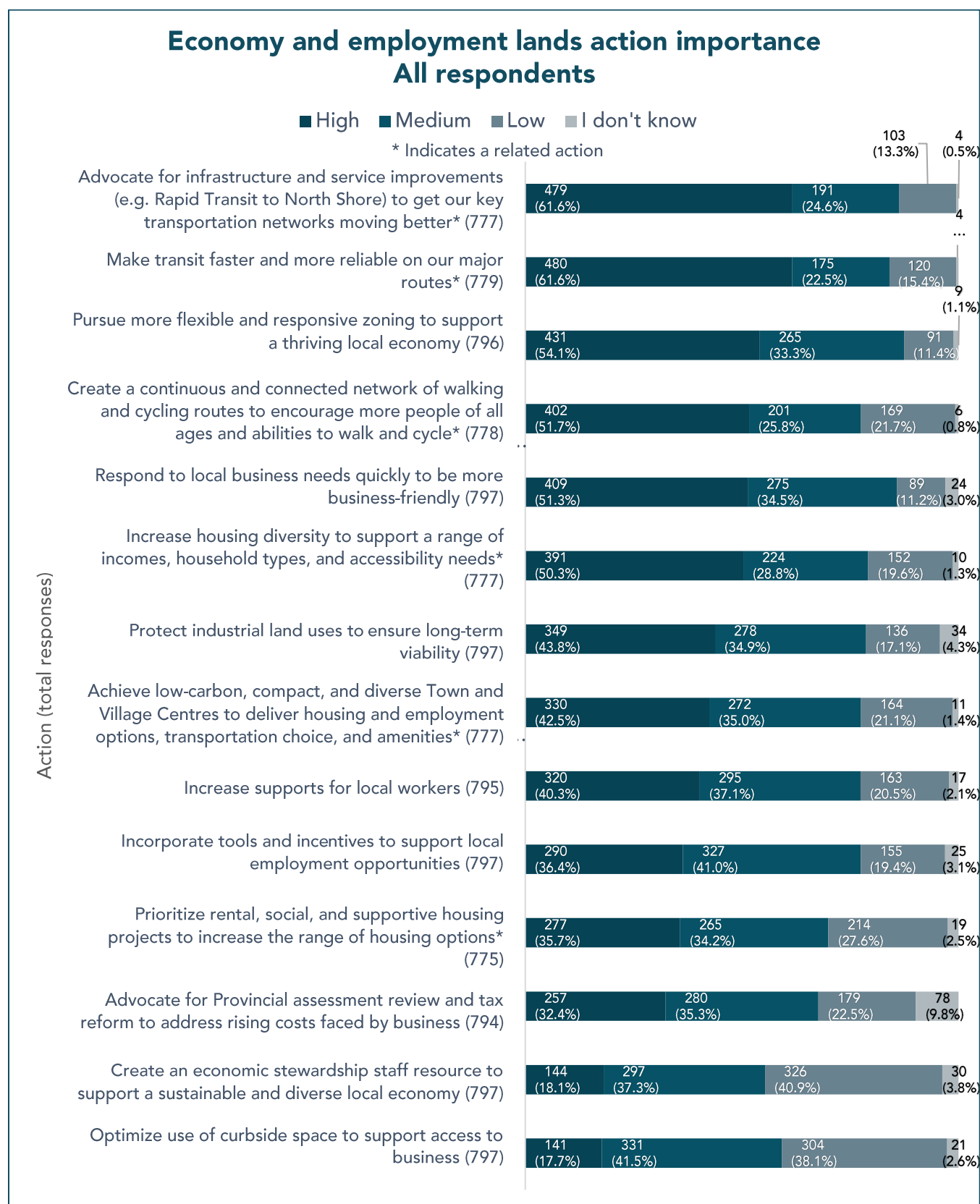


Figure 8 - Economy and employment lands action importance in order of highest importance - Business owners

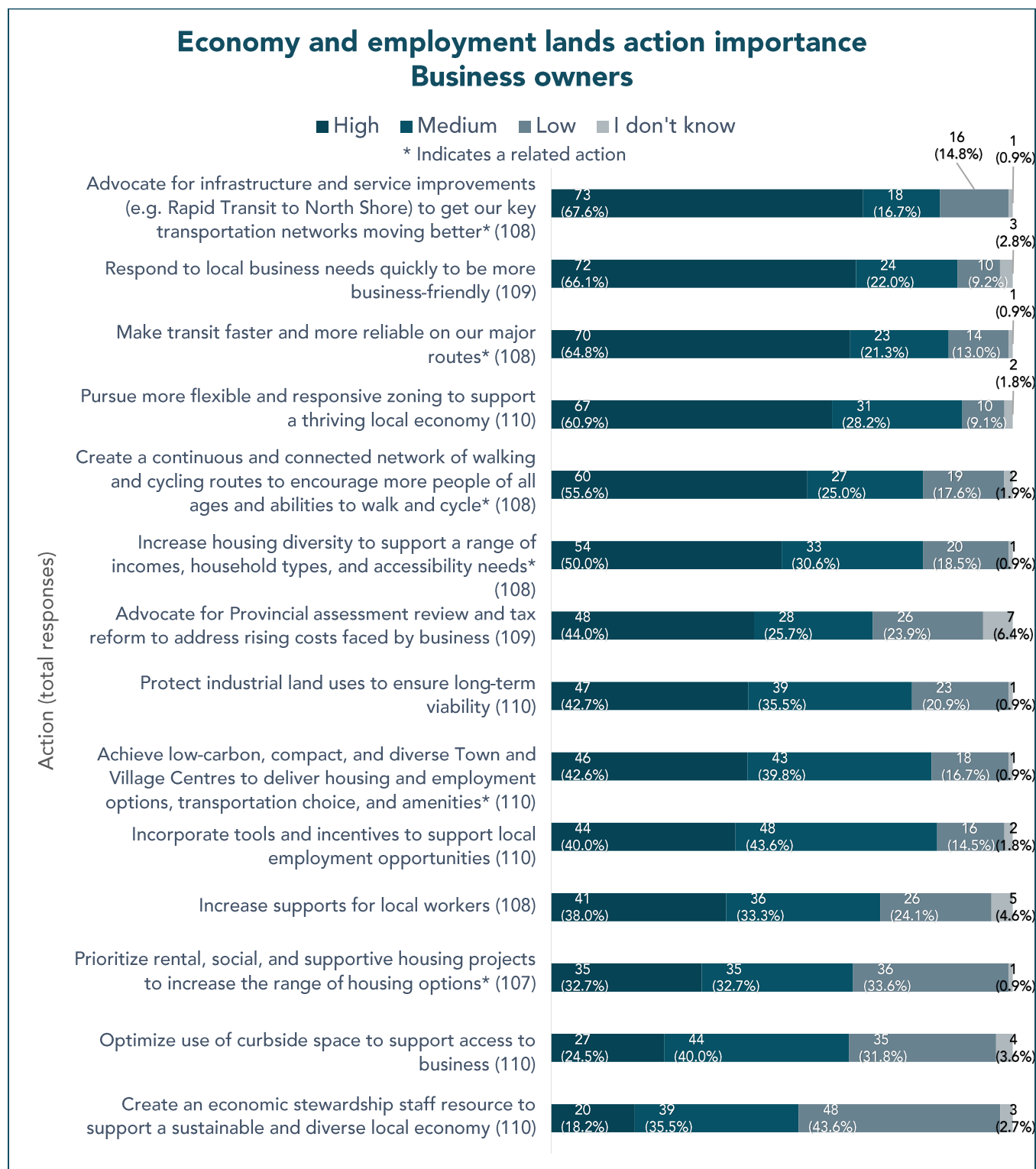
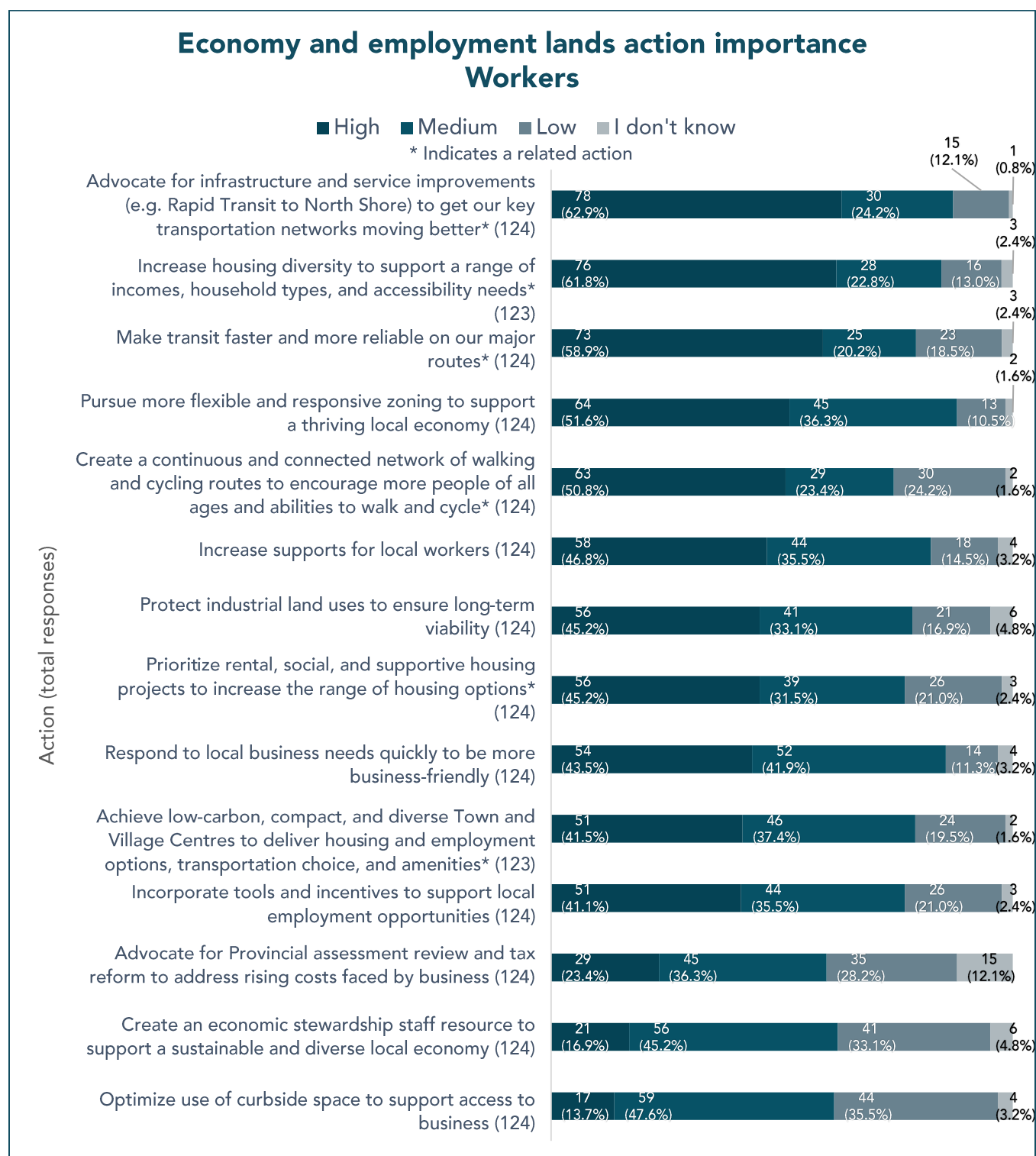


Figure 9 - Economy and employment lands action importance in order of highest importance - Workers



Economy and employment lands action priorities

Respondents were asked “To help us better understand your priorities, please select up to THREE economy and employment land actions that are most important to you.” Results for this question were also analyzed by sub-groups of business owners and people employed within the District of North Vancouver.

Table 6 shows the top three economy and employment actions considered highest priority to these sub-groups alongside all respondent results. All related actions are denoted by a “*”.

Table 6 - Highest priority overall economy and employment land actions

| Top three highest priority actions to: | | |
|--|--|--|
| All respondents | Business owners within the District | Workers within the District |
| Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better* | Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better* | Advocate for infrastructure and service improvements (e.g. Rapid Transit to North Shore) to get our key transportation networks moving better* |
| Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle* | Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle* | Increase housing diversity to support a range of incomes, household types, and accessibility needs* |
| Make transit faster and more reliable on our major routes* | Make transit faster and more reliable on our major routes* | Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle* |

The below verbatim comment shows a respondent’s interest in applying flexible zoning to industrial lands:

“The flexible and responsive zoning should also apply to the industrial lands so the District's policies can adjust to changing economic conditions. Again, there is also a need to use incentives (the best one is increased FAR) to deliver the affordable housing the District is seeking.”

Table 7 shows the top three economy and employment land-specific actions considered most important to these sub-groups alongside all respondent results.

Table 7 - Highest priority economy and employment land-specific actions

| Top three highest priority economy and employment land-specific actions to: | | |
|--|--|--|
| All respondents | Business owners within the District | Workers within the District |
| Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses | Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses | Pursue more flexible and responsive zoning to support a thriving local economy |
| Protect industrial land uses to ensure long-term viability | Pursue more flexible and responsive zoning to support a thriving local economy | Increase supports for local workers |
| Respond to local business needs quickly to be more business-friendly | Respond to local business needs quickly to be more business-friendly | Protect industrial land uses to ensure long-term viability |

Figures 10, 11, and 12 show the economy and employment land actions in order of highest to lowest priority.

Figure 10 - Economy and employment lands action priorities in order of highest to lowest priority– All respondents
(Note: respondents could select up to three actions, so the total number of responses below does not reflect total number of respondents)



Figure 11 - Economy and employment lands action priorities in order of highest to lowest priority - Business owners
(Note: respondents could select up to three actions, so the total number of responses below does not reflect total number of respondents)

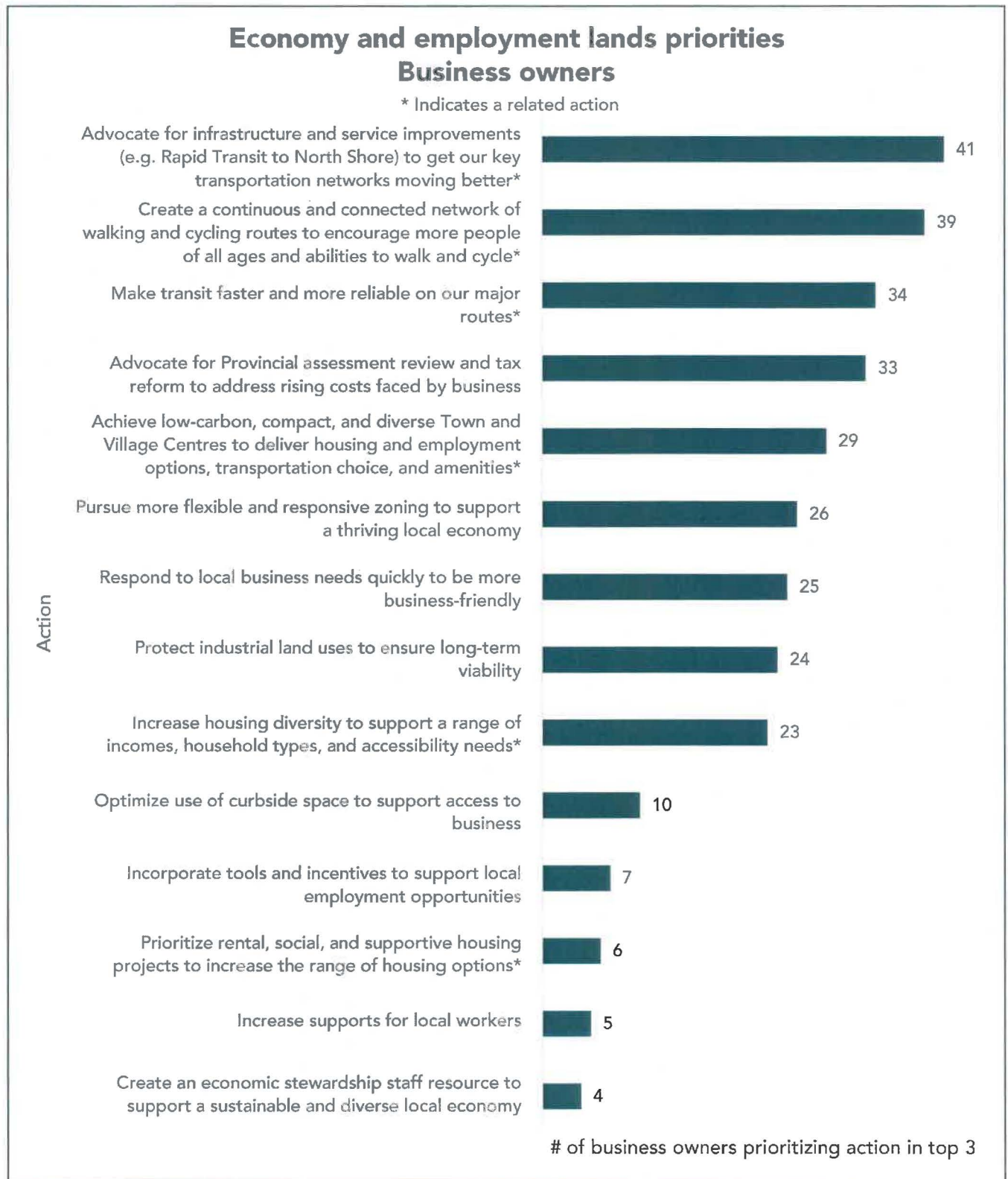


Figure 12 - Economy and employment lands action priorities in order of highest to lowest priority – Workers (Note: respondents could select up to three actions, so the number of responses below does not reflect the total number of respondents)



Economy and employment lands comment themes

The open-ended question in the economy and employment lands section asked, "If you have additional thoughts on the economy and employment lands as it relates to the targeted OCP review, please share them here." There were 122 total open-ended responses to this question, each mentioning one or more emerging themes. **Table 8 shows themes mentioned 10 or more times ordered from most to least frequently mentioned** (Note: There were fewer responses to this question, so themes below have fewer responses than other topic areas):

Table 8 - Economy and employment land comment themes and number of responses

| Open-ended comment theme | # of responses |
|--|----------------|
| Support for small businesses (policy that supports small business, etc.) | 14 |
| Support for the preservation of industrial lands (light industrial, workshops, studios, etc.) | 13 |
| Concerns regarding more development within the District (too much development, congestion, infrastructure concerns, desire for less density, etc.) | 11 |
| Desire for more transit infrastructure (Extend rail/bus lines, improve bus routes, rapid transit/Skytrain to the North Shore, etc.) | 10 |

To achieve the economic vision outlined in the OCP, respondents indicated that transportation concerns are of great importance and have the potential for the greatest impact. In addition, pursuing flexible zoning policies and increasing housing diversity and density in the town centres are considered key to the economic vision for the District according to respondents.

When looking at the sub-groups of business owners and workers within the District, results for these two sub-groups largely mirrored the overall results, with slightly higher importance and priority placed on responding to business needs more quickly and the need for increased housing diversity.

Implementing lenses

Two open-ended questions were asked to all survey respondents regarding social equity and climate action considerations in District policies and programs.

Survey respondents were asked to provide their thoughts on the action: *"Include social equity considerations in District decision-making to strive for a more inclusive and equitable community."* There were a total of **429** total open-ended responses to this question, each mentioning one or more emerging themes. **Table 9 shows themes mentioned 20 or more times ordered from most to least frequently mentioned:**

Table 9 - Social equity comment themes and number of responses

| Open-ended comment theme | # of responses |
|---|----------------|
| General support for using a social equity framework for District policies and programs (positive, yes, support for equity lens, etc) | 154 |
| General opposition for using social equity framework for District policies and programs (negative, no, low-priority, opposition to equity lens, etc) | 43 |
| Concern or lack of clarity regarding the use of a social equity framework for District policies and programs (lack of clarity, don't know enough, unsure of benefits, etc) | 34 |
| Concerns about the cost or institutional barriers and slow pace of achieving this action (pace or structure of bureaucracy as impediment to equity, cost to taxpayers, etc) | 23 |

The comments below show the range of verbatim comments from respondents in considering social equity in District decision-making, programs, and policies:

"This is incredibly important and must remain a focus as we strive towards a more inclusive and equitable society. Any decision making body must be composed of people from all walks of life and represent the changing and forward thinking world we should all aspire to be a part of."

"Social equity needs to go hand in hand with housing equity. Inclusion includes having a safe, affordable and decent home."

"if we are not doing this already we need to move to here in a mindful and gradual way"

"This is too vague for me to dwell on."

"We live in a very desirable community/location which leads to increased demand and cost (i.e. Langley is less costly & more accessible for more people because it is less desirable for more people). Trying to make our municipality more affordable so that people from all socioeconomic statuses can live here is fighting a losing battle and will erode property values. DNV Council should be working hard to maintain the character of our community - focus on maintaining the built infrastructure and ensuring development can happen at a competitive pace. Leave the social-justice agenda for higher-levels of government. Local government should be focused on police, fire, property services (sewer, water, streets, parks), and zoning/land-use planning."

Survey respondents were asked to provide their thoughts on the lens: *"Include climate change considerations in decision-making to increase the District's climate leadership."* There were a total of **459** total open-ended responses to this question, each mentioning one or more emerging themes. **Table 10 shows themes mentioned 20 or more times ordered from most to least frequently mentioned:**

Table 10 - Climate change comment themes and number of responses

| Open-ended comment theme | # of responses |
|---|----------------|
| General support for using a climate action framework for District policies and programs (positive, yes, support for climate lens, etc) | 192 |
| Concerns about the cost or institutional barriers and slow pace of achieving this action (pace or structure of bureaucracy as impediment to climate action, cost to taxpayers, etc) | 38 |
| General opposition for using a climate action framework for District policies and programs (negative, no, low-priority, opposition to climate lens, etc) | 25 |

The verbatim comments below show the range of perspectives from respondents as they relate to climate change in District decision-making, programs, and policies:

"I have learned that action at the municipal level is one of the most effective things that can be done to address climate change. I know this need is past urgent. I support any actions that can be taken, and would be happy to support any initiatives toward this end."

"I totally support meaningful and ambitious climate action but it needs to be strategic and focus on the big moves (such as densification, land use and discouraging car ownership), not token measures like solar panels and certifications."

"Bad idea. Any changes the DNV makes will involve costs to ratepayers and citizens. The ability of the DNV to have any impact on climate change is so miniscule it could not be measured. These are symbolic gestures that will end up costing us all and result in zero benefit."

"Sounds like more talk than action"

"wording is very bland. I realize this is the planning process but would like to see stronger commitment being stated."

Summary of open-ended comment themes (all topic areas)

The 10 most commonly mentioned themes across the four topic areas are listed below in Table 11 in order of frequency (comment themes on the two implementing lenses of social equity and climate change considerations are noted in the previous section and excluded below):

Table 11 - Summary of open-ended comment themes from all topic areas and number of responses

| Open-ended comment theme | # of responses |
|---|----------------|
| Desire for more transit infrastructure (Extend rail/bus lines, improve bus routes, rapid transit/skytrain to the North Shore, etc) | 160 |
| Concerns regarding housing affordability in the District | 128 |
| Concerns regarding congestion within the District (traffic, full bridges, choke points, bottlenecks, etc) | 99 |
| Concerns regarding more development within the District (too much development, congestion, infrastructure concerns, desire for less density, etc) | 94 |
| Concerns regarding parking (more parking lots, concerns about less parking, permitting of parking, etc) | 83 |
| Desire for increased walkability (walkable communities, pedestrian safety, crosswalks, sidewalks, etc) | 83 |
| Desire to preserve or increase green space (includes trees, parks, green space, trails, etc) | 79 |
| Support for more cycling lanes (general support for bike lanes, cycling infrastructure, etc) | 75 |
| Desire for more density and development (infill, duplexes, towers, general support for more density, etc) | 73 |
| Desire for increased safety for people who cycle (bike lanes on quieter streets, cycling lanes, cycling education safety, etc) | 67 |

Overall, respondents expressed a range of open-ended comments in the online survey, with the desire for more transit infrastructure being the most stated comment. There were also concerns around housing affordability within the District, concerns related to traffic congestion, and concerns regarding increased development within the District.

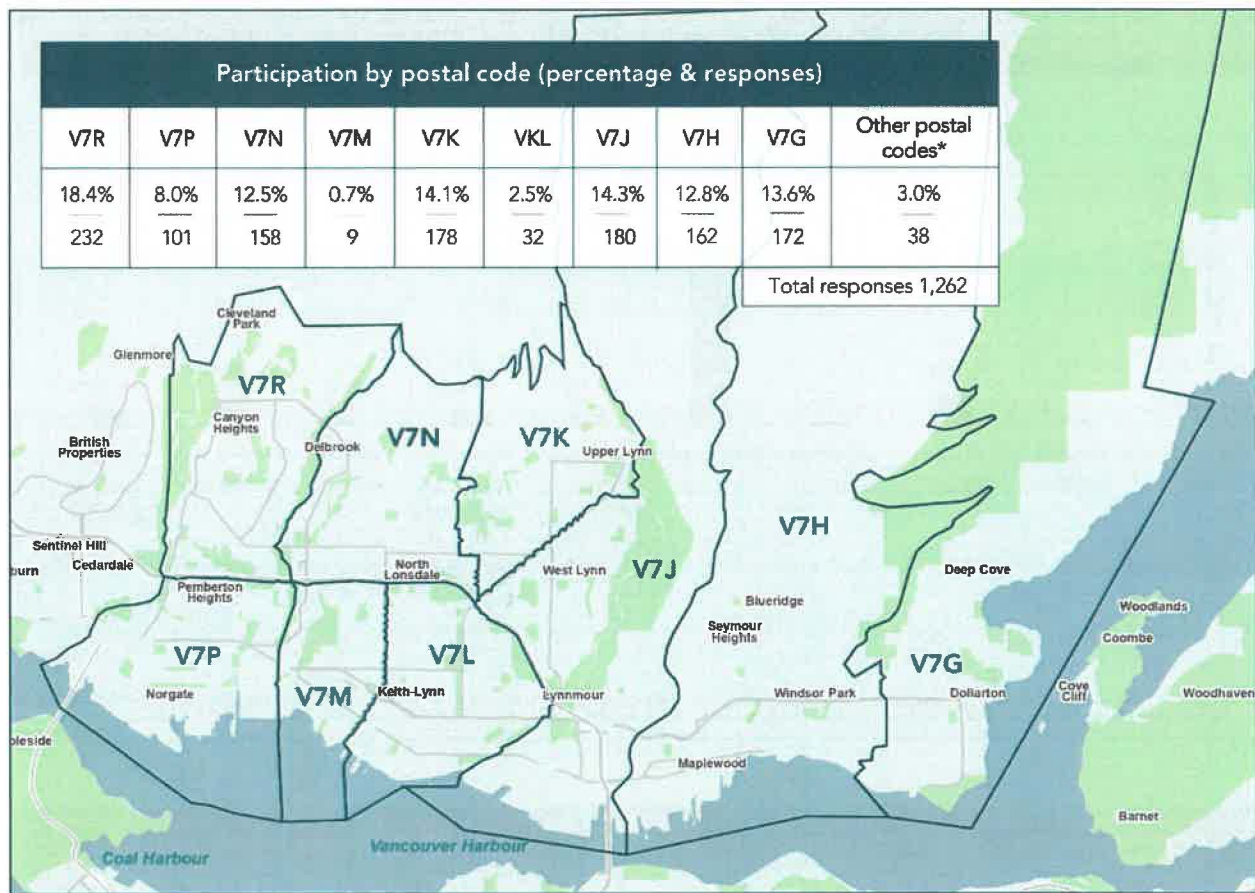
Who we heard from

Results from the survey included responses from a variety of demographics within the District of North Vancouver. Details are included in the proceeding pages. Overall, demographic responses displayed the following results:

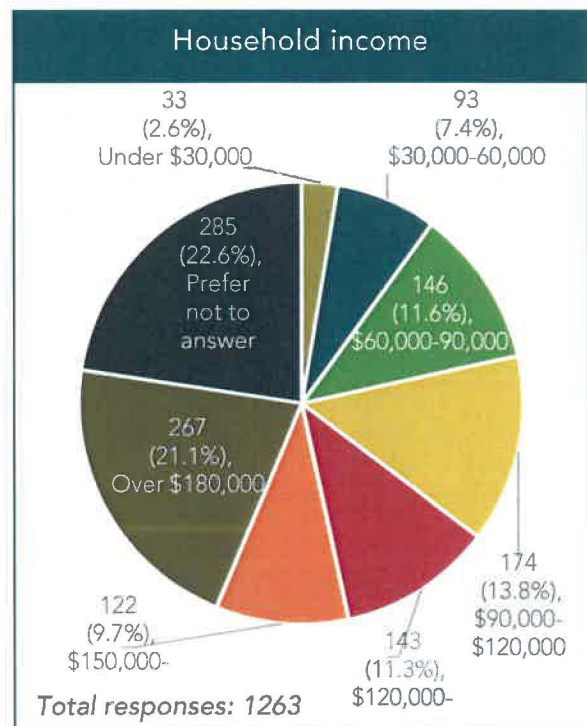
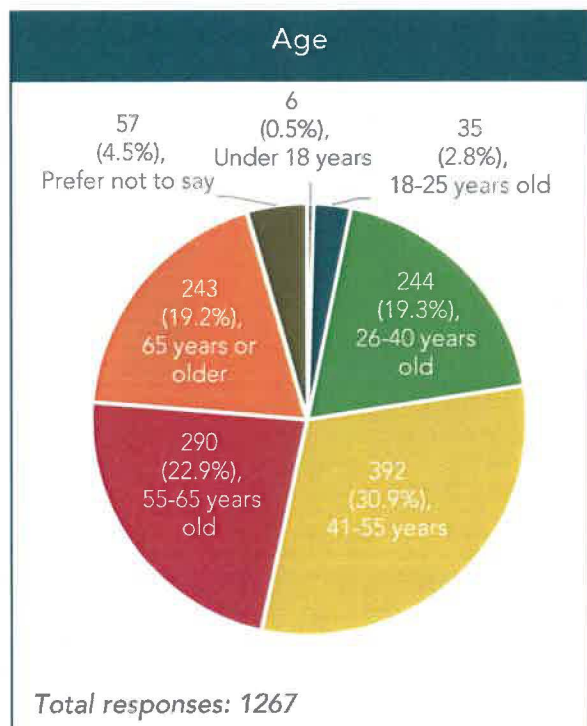
- Survey respondents self-identified as residing in postal codes throughout the District.
- Respondents' ages reflected a similar distribution from 2016 census data⁵, with slightly higher representation from those over 65 years old.
- Compared to census data, there was a higher response rate from respondents in income brackets greater than \$90,000 per year.
- When it comes to work or employment status, 169 respondents described themselves as owning a business within the District. 193 participants said they are employed within the District. However, most respondents said they live in the District but are employed outside of the District or the North Shore.
- The ethnic origins of respondents were predominantly European origins, which largely reflects the population of the District according to the latest census data.
- 47% of respondents identified as women, compared to 51% of the population according to census data, and 41% identified as men, compared to 49% of the population.
- Most respondents (79%) own their homes, which is aligned with census population data. 13% of respondents said they are renters, which is less than census data, showing 21% as renters.
- Most respondents (71%) said that driving is their primary mode of transportation within the District, with walking and cycling following at 9% and 7%, respectively.

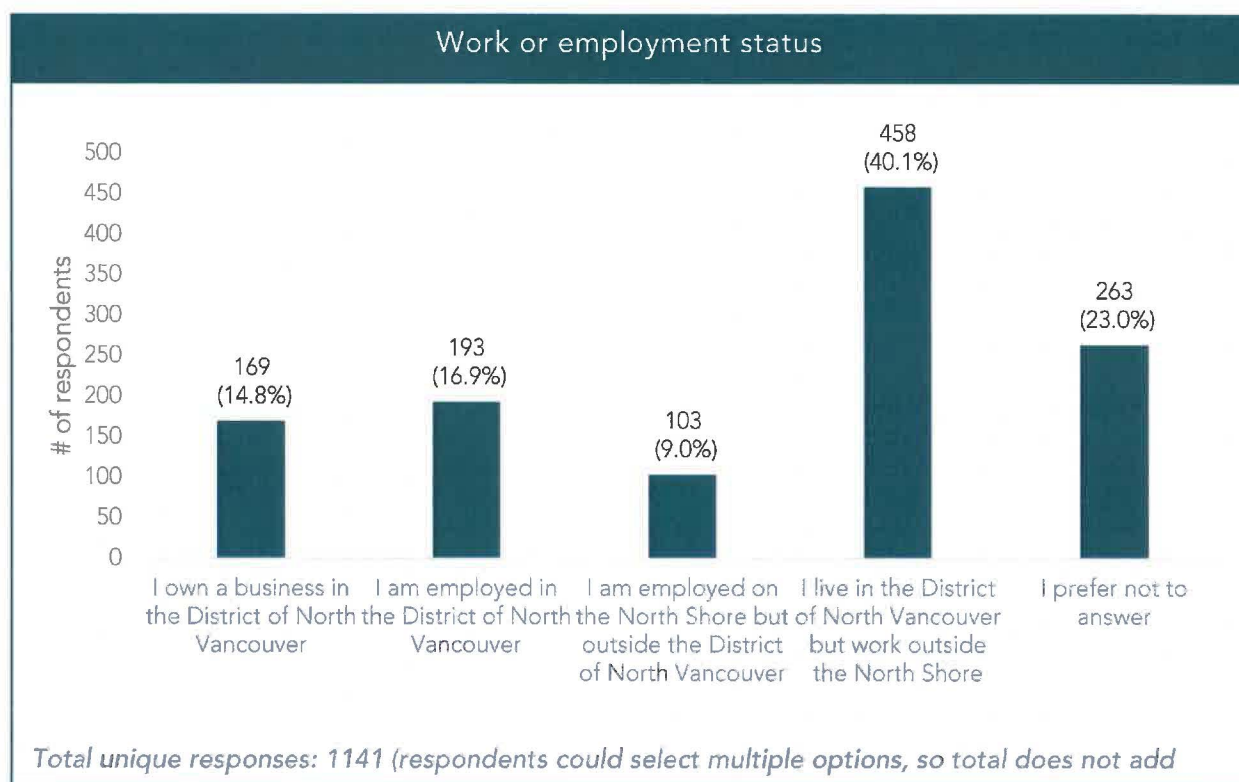
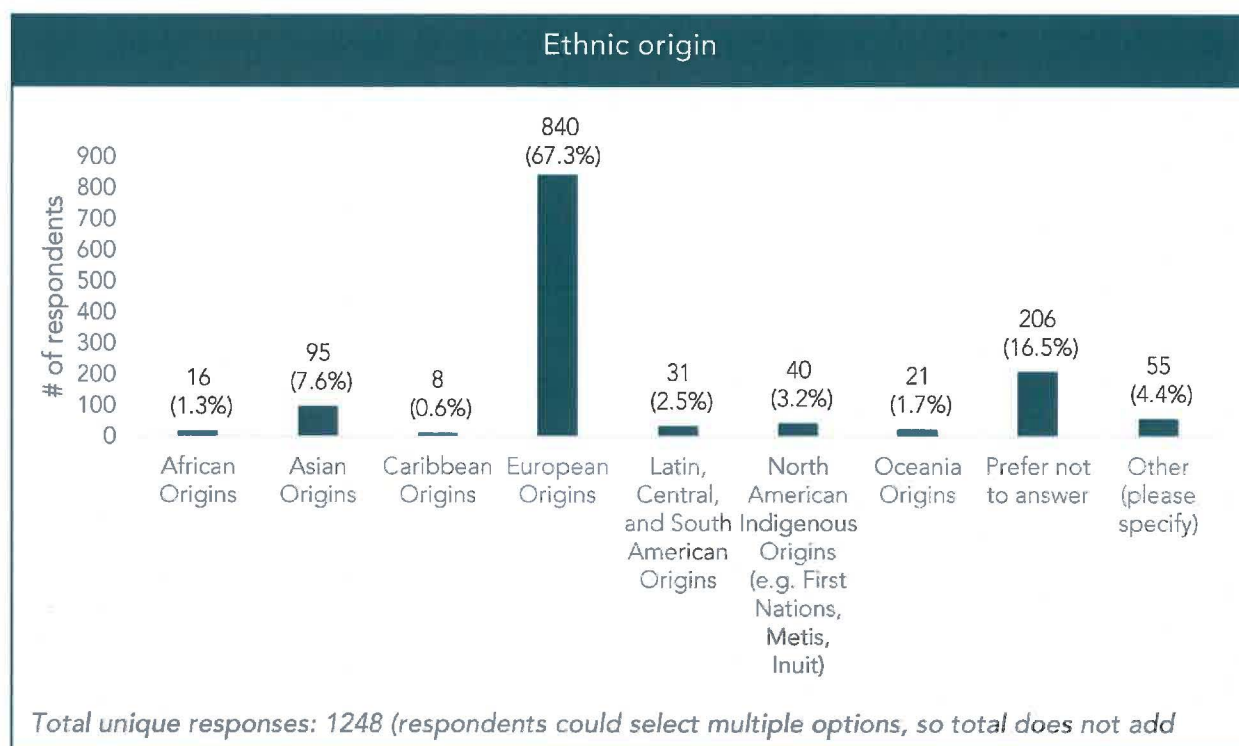
Note: all questions were optional, which means that total responses for each question vary, including for demographic questions.

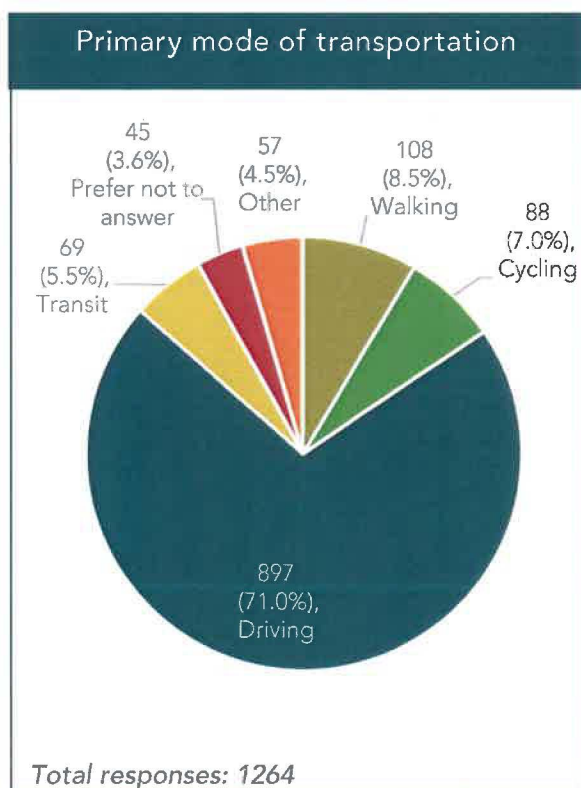
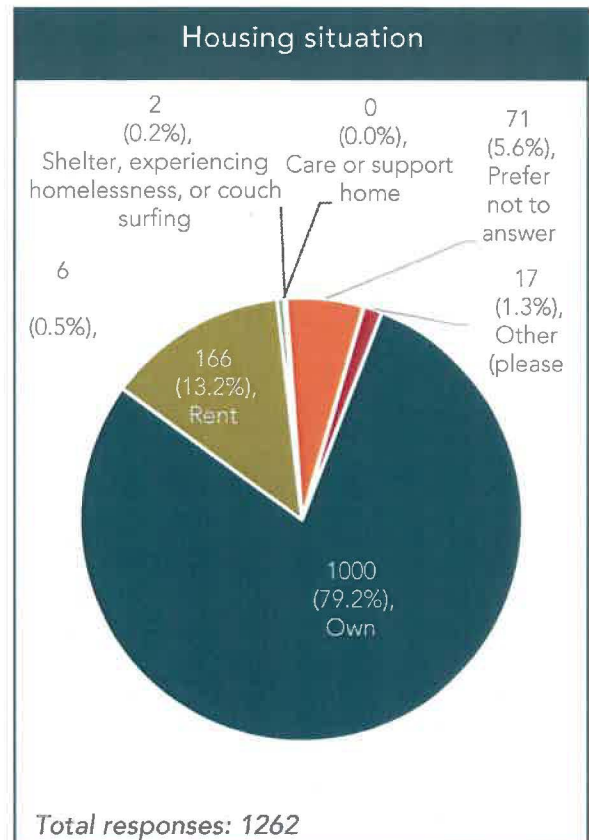
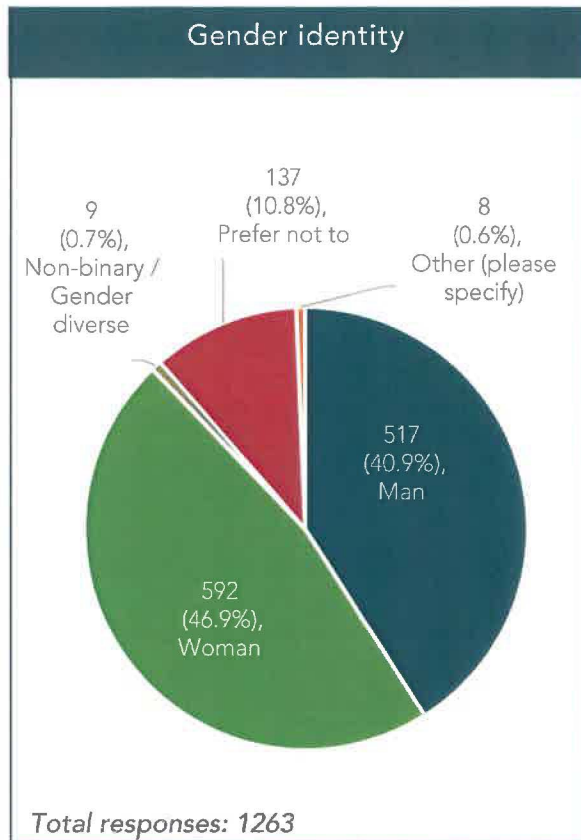
⁵ 2016 census data: [Census Profile, 2016 Census - North Vancouver, District municipality \[Census subdivision\], British Columbia and Quebec \[Province\] \(statcan.gc.ca\)](#)



*"Other postal codes" includes postal codes from outside of the District.







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Targeted Official Community Plan Review: Actions

What We Heard:
Virtual Open Houses
May 2021

TARGETED OFFICIAL COMMUNITY PLAN REVIEW

SUMMARY OF VIRTUAL OPEN HOUSES

1 OVERVIEW

The District of North Vancouver (District) is undertaking a targeted review of its Official Community Plan (OCP) to continue to work toward implementing the District's vision and goals in four topic areas: transportation, housing, economy and employment lands, and climate emergency. The goal of this targeted review is to develop an Action Plan that will guide District policies and decisions through 2030.

In May, 2021, the District hosted five virtual open houses to seek input from the community on the broad set of actions being considered for the Action Plan. Four of the open houses were available to the public, and one was hosted with non-profit organizations that are based or operate in the District.

Overall, 132 participants attended the five virtual open houses, outlined below:

- May 4, 2021 (7:00 pm to 8:30 pm): 23 participants – Public
- May 5, 2021 (10:00 am to 11:30 am): 24 participants – Public
- May 6, 2021 (1:30 pm to 3:00 pm): 25 participants – Non-profit organizations
- May 6, 2021 (7:00 pm to 8:30 pm): 29 participants – Public
- May 10, 2021 (1:30 pm to 3:25 pm): 31 participants – Public

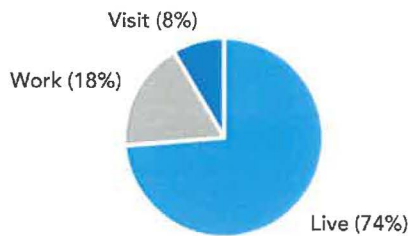
2 FORMAT

The virtual open houses took place on the Zoom meeting platform. There was an overview PowerPoint presentation that summarized the purpose of the project, the process to date, and introduced the four topic areas and the broad range of actions being considered for the action plan. The presentation is available online at www.DNV.org/OCP-review.

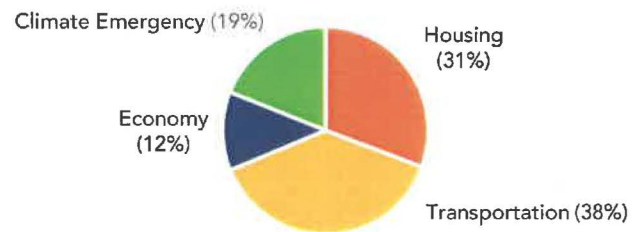
After each topic area was presented, there was time for discussion. Participants were encouraged to share their thoughts, comments, and ask questions. Participants were also encouraged to take the online survey to share their thoughts on each action, and to follow the project along by checking the webpage for updates.

An optional poll was administered at the beginning of each workshop to better understand the interests of the participants and their relationship to the District of North Vancouver. The results show that most participants live in the District, and most interest was in the topic areas of transportation and housing. However, there was interest in all four topic areas. The results of the poll are provided below.

What best describes your connection to the District?



What topic area(s) are you most interested in?



3 SUMMARY OF FEEDBACK

The following list summarizes question and comment themes from participants at the five virtual open houses in no particular order, grouped by topic area.

Starred items (★) indicate key items that were also identified by participants from non-profit organizations at the May 6 (1:30 – 3:00 pm) open house.

TRANSPORTATION

- ★ **Trail Upgrades:**
 - Interest in further recognizing the value of parks, outdoor recreation facilities, and trails in the District, while also supporting their use, development, and management to meet growing demand.
 - Concern about the impact that high levels of trail use are having on neighbours, including parking at local trailheads.
- ★ **Upgrading Cycling and Electric Vehicle Charging Facilities:**
 - Support for expanding secure storage facilities (e.g. bike lockers), particularly due to increasing popularity of electric bikes.
 - Concern about the speed of electric bikes, and interest in seeing more multi-use pathways that separate cyclists and pedestrians to encourage their use.
 - Support for increasing charging facilities for electric vehicles in the District.
 - Interest in having the District further explore opportunities for bike share on the North Shore.
- **Improving Connections between Municipalities:**
 - Concerns about the continued traffic volumes experienced at key bottlenecks, such as the Ironworkers Memorial Bridge.
 - Support for the District increasing efforts to establish more rapid bus routes, in partnership with regional agencies and TransLink.
 - Support for planning and upgrading District streets with consideration for all modes, including vehicles, transit, bicycles, as well as walking and rolling.

HOUSING

- **★ Housing Security for Renters:**
 - Support for actions that protect renters in the District from “demovictions” and displacement, particularly those in existing purpose-built rental buildings.
- **★ More Diverse Housing Options:**
 - Interest in actions that allow gentle densification on single-family lots, such as the introduction of townhouses and duplexes, an expansion of the coach house program, and acquiring more data on existing secondary suites.
 - Concerns the about availability and diversity of rental housing in the District.
- **★ Missing Middle Housing:**
 - Need to engage more young people (e.g. missing middle demographic) about housing needs and affordable rental and homeownership options available to them (e.g. missing middle housing forms).

ECONOMY AND EMPLOYMENT

- **Expediting Development Review Processes:**
 - Concern that development review processes are too slow, which limits options for businesses, impedes the development of Town and Village Centres, and slows progress towards the District’s planning goals.
- **Industrial Space Needs:**
 - Concern about encroachment on lands zoned light industrial by other uses, and a need to address parking needs for service vehicles and heavy equipment.

CLIMATE EMERGENCY

- **Green Building Incentives:**
 - Support for expanding incentives and rebates for green buildings, including sustainable fuel choices and green retrofits for older buildings, as well as stricter environmental regulations on new buildings.
- **★ Improved Reporting Practices:**
 - Interest for more regular and detailed reporting on carbon emissions, including improved data collection on impacts from traffic and other activities.
- **★ Stormwater Integration and Creekside Management:**
 - Support for expanding efforts to protect natural resources in the District.
- **Stricter regulations on single-use plastics.**
 - Support for more stringent regulations to protect the environment.

4 CONCLUSION

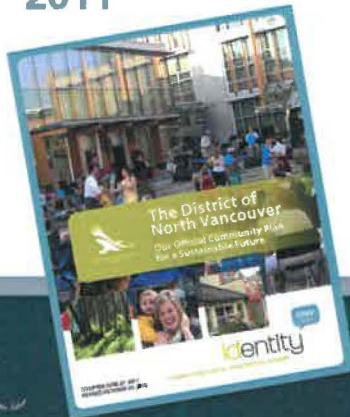
The feedback collected at the virtual open houses will be used to inform the development of the Action Plan, along with community feedback collected throughout the Targeted OCP Review process, research, and analysis.



TARGETED OFFICIAL COMMUNITY PLAN REVIEW: DRAFT ACTION PLAN

Council Workshop July 12, 2021

BACKGROUND | TARGETED OCP REVIEW (2019-2011)



TOPIC AREAS



TRANSPORTATION



HOUSING



ECONOMY &
EMPLOYMENT LANDS



CLIMATE EMERGENCY

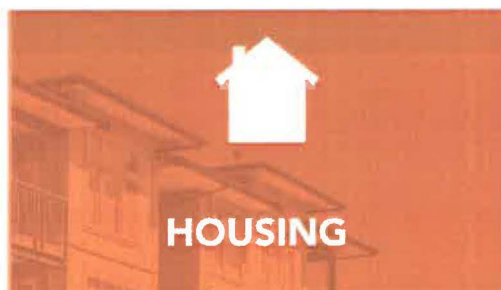


SOCIAL EQUITY

GOALS



- Safe, efficient and accessible network of pedestrian, bike and road ways
- Enable viable alternatives to the car
- Effective and coordinated land use and transportation planning.



- Diverse mix of housing type, tenure, and affordability
- Accommodate the lifestyles and needs of people at all stages of life



- Diverse and resilient local economy that provides quality employment opportunities



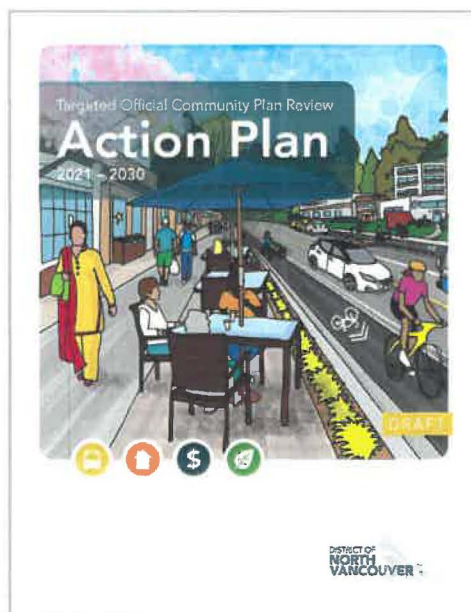
- Energy-efficient community
- Reduce greenhouse gas (GHG) emissions and dependency on nonrenewable fuels
- Adapting to climate change



SOCIAL WELL-BEING

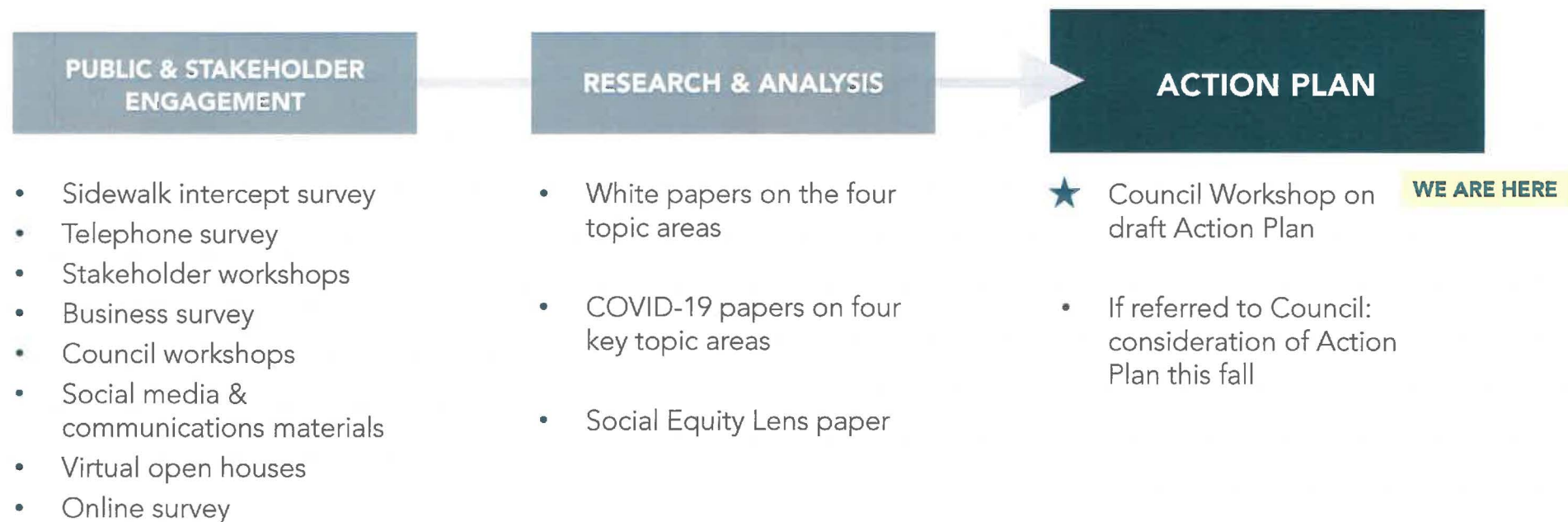
- Safe, socially inclusive and supportive community
- Enhances health and well-being of all residents

TIMELINE



| | | | |
|------|---------------|---|---|
| 2019 | Summer | ✓ | Sidewalk Intercept Surveys |
| | Fall | ✓ | Telephone Survey on four topic areas |
| 2020 | Spring | ✓ | Stakeholder Workshops (6) |
| | | ✓ | White Papers & Snapshots |
| | | ✓ | Council Workshop on two White Papers |
| | | | Project Paused due to COVID-19 |
| | Fall/ Winter | ✓ | Community Engagement to inform Equity Lens (Virtual Workshop) |
| | Fall / Winter | ✓ | Local Business Engagement (Survey & Group Discussions) |
| 2021 | Winter | ✓ | Equity and COVID-19 Supplement Papers |
| | Spring | ✓ | Council Workshop Series |
| | Spring | ✓ | Community Engagement on Draft Actions and Ideas |
| | WE ARE HERE | ✓ | Draft Action Plan |
| | Fall | ✓ | Final Action Plan |

PROCESS



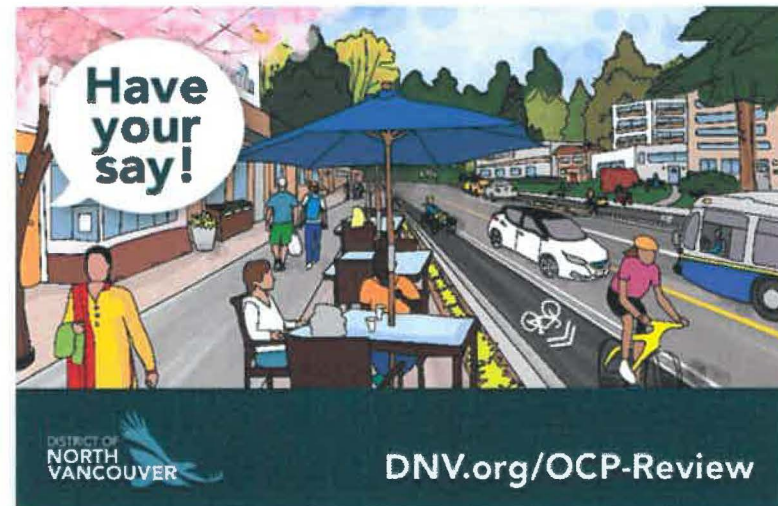
2021 PUBLIC ENGAGEMENT | COMMUNICATION

- North Shore News ads
- Postcards mailed to every address
- 80+ signs installed
- Social media posts
- Email updates
- Website



2021 PUBLIC ENGAGEMENT | PUBLIC SURVEY

- **1,355 respondents**
- Online survey April 26-May 16, 2021 open for three weeks.
- Mix of multiple choice, rating, and open-ended questions on the four topic areas.
- Who we heard from
 - People living and working across the District
 - A range of ages
 - A range of incomes



Postcard

2021 PUBLIC ENGAGEMENT | PUBLIC SURVEY

Top 3 Priority Actions

- Make transit faster and more reliable on major routes
- Advocate for infrastructure and service improvements, such as rapid transit, to get our key transportation networks moving better
- Create continuous and connected network of walking and cycling routes
- Increase housing diversity to support a range of incomes, household types, and accessibility needs
- Simplify and speed up the housing development approvals process to open new homes more quickly
- Reduce greenhouse gas emissions from buildings to reduce our environmental impact



2021 PUBLIC ENGAGEMENT | PUBLIC SURVEY

Top 3 Highest Priority Actions

Local business community's input on economy and employment lands actions

Business owners within the District

- Advocate for Provincial assessment review and tax reform to address rising costs faced by businesses
- Pursue more flexible and responsive zoning to support a thriving economy
- Respond to local business needs quickly to be more business-friendly

Workers within the District

- Pursue more flexible and responsive zoning to support a thriving economy
- Increase supports for local workers
- Protect industrial land uses to ensure long-term viability

2021 PUBLIC ENGAGEMENT | VIRTUAL OPEN HOUSES

- 5 virtual open houses in May 2021
 - 4 for public
 - 1 for local non-profits and social service providers
- 132 total participants
- About $\frac{3}{4}$ of participants live in the District. Remainder work or visit the District.

What we heard:



- Trail upgrades
- Upgrade cycling & electric vehicle charging facilities
- Improve connections between municipalities



- Housing security for renters
- More rental, social, and supportive housing options
- Missing middle housing



- Expediting development review processes
- Industrial space needs



- Green building incentives
- Improved reporting practices
- Stormwater integration and creekside management
- Stricter regulations on single use plastics



DRAFT ACTION PLAN OVERVIEW

EVALUATION OF ACTIONS

Contribution to Goals

The impact that an action is expected to have on achieving the goal.



Little to no impact



Small impact



Moderate impact



Large impact

EVALUATION OF ACTIONS

Trajectory Stage

Identifies the trajectory of each action to meet the OCP goals.



New



Continue



Accelerate

District's Role

The District's role and resulting level of control in achieving the results of the action.



Do



Partner



Ask

EVALUATION OF ACTIONS

Cost

The cost to implement the action is estimated for the remainder of the OCP.

Quick Win

These activities can be implemented by the District within the first 18 months of the Action Plan.



No cost to the District

Under \$100,000
(e.g. plan or policy development, etc.)

\$100,000 to \$1,000,000
(e.g. smaller capital works, ongoing, etc.)

\$1,000,000 to \$10,000,000
(e.g. ongoing capital works, larger projects, new long-term staff)

\$10,000,000 or more
(e.g. major capital works, substantial ongoing programs)

8 PRIORITY ACTIONS

1. Achieve Town and Village Centres that deliver low-carbon, compact and diverse housing, transportation choices, and supportive public amenities and employment space.
2. Advocate for infrastructure and service improvements, such as Rapid Transit, to get our key transportation networks moving better.
3. Prioritize rental, social, and supportive housing projects to increase the range of housing options.
4. Make transit faster and more reliable on our major routes.

8 PRIORITY ACTIONS

5. Increase housing diversity to support a range of incomes, household types, and accessibility needs within and close to Town and Village Centres.
6. Create a continuous and connected network of walking and cycling routes to encourage more people of all ages and abilities to walk and cycle.
7. Strengthen resiliency of built and natural environments to prepare the community for climate change.
8. Reduce greenhouse gas emissions from buildings, transportation, and waste to address the climate emergency.

IMPLEMENTING LENSES



Include social equity considerations in District decision-making to strive for a more inclusive and equitable community.



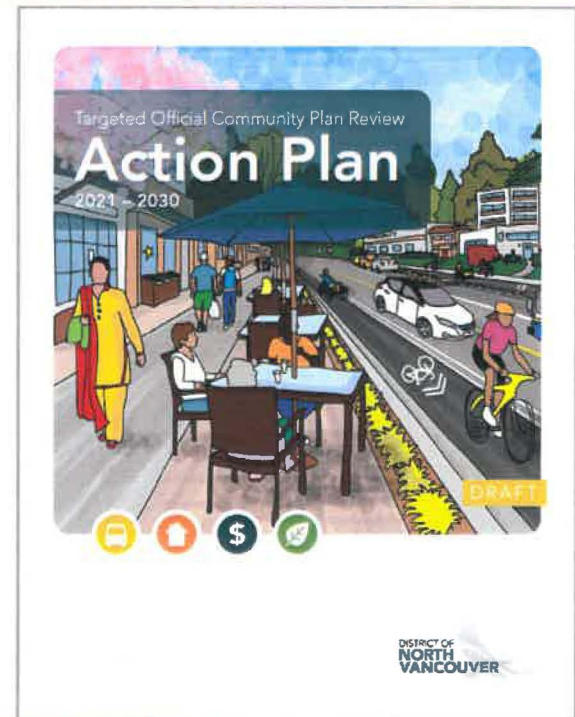
Include climate change considerations in decision-making to increase the District's climate leadership.

ACTION PLAN IMPLEMENTATION

- Next 9 years to 2030
- How it will be implemented:
 - by the District directly;
 - through partnerships; or
 - via advocacy from the District.
- Policies and plans to capital investment in infrastructure.

RECOMMENDATIONS

To recommend to Council to approve the Action Plan





Thank you

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