







Why create an internal CRA/SOC process?

- Emphasize DNVFRS dedication to excellence.
- Establish a culture of continuous improvement.
- Receive independent validation of all service levels.
- Provide tangible data for elected officials and stakeholders.

Allows DNVFRS to build on proactive processes already in place.





DNVFRS Video

Community Risk Assessment: Standards of Cover 2020-2025





Thank You! North Vancouver District Public Library Storylab Video Production Team

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In Closing...



The CRA/SOC is:

- A thorough examination of potential risks,
- Current capabilities of the Fire Department,
- A specific set of benchmarks we can use to measure success.



CRA/SOC is an internal driver for continuous improvement.





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