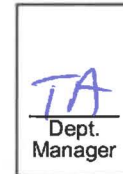


AGENDA INFORMATION	
<input checked="" type="checkbox"/> Regular Meeting	Date: <u>Jan 25, 2020</u>
<input type="checkbox"/> Other:	Date: _____



The District of North Vancouver REPORT TO COUNCIL

January 5, 2021

File: 05-1930-Grants/Sponsorship 2021

AUTHOR: Eirikka Brandson, Community Planner

SUBJECT: 2021 Social Service Grants - Core Funded Agencies

RECOMMENDATION:

THAT a budget of \$1,156,414 is approved for social service core funding grants in 2021 and disbursed to agencies in accordance with **Attachment 1**.

REASON FOR REPORT:

To outline the disbursement of annual core funded operating grants to Youth Services and Community Services.

BACKGROUND:

The Official Community Plan acknowledges that most citizens need community support and social services at some point in their lives. The District of North Vancouver seeks to facilitate and support a range of community programs and services to meet the needs of residents. A strong network of community programs and services for children, youth, adults, families, seniors, at risk populations, and those with a range of abilities and means, supports individuals and a healthy community.

The City and District of North Vancouver Municipal operating grant policies recognize the role that non-profit organizations play in contributing to the social well-being of the citizens of the municipality and the improvement of their quality of life.

In addition to the \$1,156,414 proposed in 2021 to support core funded agencies, non-profit organizations can apply for community service grants (\$303,994 awarded in 2020) and child care grants (\$55,954 awarded in 2020). Together, these programs annually provide approximately \$1.5 million in available grants.

EXISTING POLICY:

- City and District of North Vancouver Funding Policy: Outreach Youth Services 10-5120-2
<https://app.dnv.org/OpenDocument/Default.aspx?docNum=2611176>
- District of North Vancouver Outreach Youth Services – Core Funding Policy 10-5120-3
<https://app.dnv.org/OpenDocument/Default.aspx?docNum=2611177>

- District of North Vancouver Municipal Community Service Grants 5-1850-2
<https://app.dnv.org/OpenDocument/Default.aspx?docNum=2611249>
- Official Community Plan Bylaw 7900, Section 6.3 "Community Services, Programs and Facilities", supports the District's commitment in providing assistance to social service agencies.

ANALYSIS:

The proposed 2021 budget for core grants and allocation to the agencies is outlined in **Attachment 1**. It includes an inflation adjustment of 2% from 2020. It also includes an additional 1% for three agencies (Norvan Boys and Girls Club, Harvest Project, Parkgate Community Services Society). This will allow for one-time-only COVID-19 response efforts (such as increased staffing to accommodate smaller group programming while maintaining overall participant levels, additional costs for cleaning and sanitation, and personal protective equipment).

The section below provides a description of the organizations receiving core grants. It is the District's practice to provide grants in either one or two instalments, in January and July, or July of each year.

Youth Services (2021 Core Grant Budget = \$539,563)

Youth Outreach

Youth agencies strive to create relationships and opportunities that enable youth to become meaningfully involved in their municipality and to be healthy and valued community members. The youth agencies allocate their funding into six service areas: 1.) one-to-one and/or group work with at-risk youth; 2.) drop-in centre based work; 3.) improved coordination and multi-service planning; 4.) inclusion and diversity; 5.) youth engagement, and; 6.) community development.

The youth outreach agencies proposed to be provided core grants in 2021 include Norvan Boys and Girls Club, Capilano Community Services Society, North Shore Neighbourhood House (in Lynn Valley), and Parkgate Community Services Society. Each of these agencies receive approximately 50% of their funding in January and the balance is allocated in July.

Youth Safe House – Hollyburn Family Services Society

The North Shore Youth Safe House is a non-profit emergency resource operated by Hollyburn Family Services Society. Staffed 24 hours a day, it provides services and supports to approximately 120 youth annually. It is the only safe house in the Lower Mainland accessible to youth under 16 years of age without a social worker referral. Services are designed to help youth return to a home safely or to an alternate living environment. The District also supports the Society by providing a community lease for the house at \$1/year.

The youth services grants are recommended as follows:

SUBJECT: 2021 Social Service Grants - Core Funded Agencies

January 5, 2021

Page 3

Youth Service Grants			
Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Norvan Boys and Girls Club	\$31,447	\$15,724	\$15,723
Capilano Community Services Society	\$133,107	\$66,554	\$66,553
North Shore Neighbourhood House	\$128,982	\$64,491	\$64,491
Parkgate Community Services Society	\$234,271	\$117,136	\$117,135
Hollyburn Family Services Society - Youth Safe House	\$11,756		\$11,756
Total	\$539,563	\$263,905	\$275,658

Community Services (2021 Core Grant Budget = \$616,851)*Child Services – North Shore Child Care Resource and Referral*

The North Shore Child Care Resource and Referral program provides assistance and training to child care providers and early childhood educators, and assistance to families to find quality affordable child care. Achievements from 2020 include:

- 1,030 families assisted with Affordable Child Care Benefit Program;
- 5,933 people received child care consultations;
- 4,288 drop-in participants; and
- 27 workshops with 658 attendees.

The core grant from the District has been used to support an Early Childhood conference, information sessions, library, diversity services, child care data and analysis, community development, and a range of other programs and services (e.g. parent referrals, professional development and training opportunities, and equipment loans). A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Children - NS Childcare Resource and Referral	\$41,447	\$20,724	\$20,723

Family Services - Family Services of the North Shore

Family Services of the North Shore has been providing services, including counselling, support, education, and volunteer opportunities for families and children for over 60 years. Services are available to all citizens regardless of race, gender, religion, culture, socio-economic status, sexual orientation, gender identity or physical ability. The funding received from the District, which includes community service grants, are used for Individual, Couple and Family/Child and Youth Counselling programs to ensure access to their services through a sliding fee scale that helps to reduce cost as a barrier to service.

Achievements from 2020 include:

- over 3,314 counselling hours via online and phone (pivot from in-person due to COVID-19 pandemic); and
- the development of a new COVID-19 counselling support line that offers up to six sessions at no cost, available in multiple languages (English, Farsi, Mandarin).

SUBJECT: 2021 Social Service Grants - Core Funded Agencies

January 5, 2021

Page 4

This service is specifically targeted for vulnerable people, first responders, essential service workers, overwhelmed parents, those who have lost their jobs, people suffering from grief or loss, and any person suffering from anxiety, depression or mental health concerns due to COVID-19. A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Family – Family Services of the North Shore	\$39,584		\$39,584

Senior Services - Silver Harbour Seniors' Centre Society

Core funding enables Silver Harbour to serve as a gathering place for local seniors and provide more than 70 programs and services in areas such as physical wellness, creative arts, mental fitness, social connectedness, food security and transportation. Over 80,000 instances of programming and services are delivered annually to 1,500 District residents 55+ years of age. In response to the COVID-19 pandemic, many programs and services were shifted temporarily to a contactless model (e.g. wellness outreach phone calls and paid meals for delivery or pick up).

Silver Harbour was able to restart 30 in-person programs in July 2020, in addition to continuing virtual programming. The Society is part of the North Shore Services to Seniors Coalition. Funding provided to Silver Harbour is applied towards general operations of the organization including maintenance, salaries, and outreach. A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Seniors – Silver Harbour Seniors' Centre Society	\$125,930	\$62,965	\$62,965

Community Services Operating Funding - Lynn Valley Services Society

Lynn Valley Services Society (LVSS) is a not-for-profit organization that is governed by a volunteer Board of Directors. The LVSS's original function was to operate the District-owned Mollie Nye House, a heritage house built in 1913 and previously owned by one of Lynn Valley's pioneer families. Today it functions as a small community centre at the heart of Lynn Valley, with a mission to provide a place where everyone feels welcome to gather and connect with, engage in and celebrate community.

A range of programs are offered at Mollie Nye House to multiple age groups (youth, adult, seniors) and in different formats (drop in and long term rentals). These include educational, cultural, and health programs. Programs and special events are chosen based on inclusion and benefits to the community.

An additional \$20,000 per year for a 3-year period has been requested to expand LVSS scope and improve leadership capacity (e.g. increase the Executive Director's hours from 8 to 15 weekly). During this period, the LVSS will continue to seek other funding sources, such as grants, and the amount of requested District core funding will continue to be assessed

SUBJECT: 2021 Social Service Grants - Core Funded Agencies

January 5, 2021

Page 5

annually. Staff support this request as it allows the Society to better serve the current and evolving needs of Lynn Valley residents. A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Community – Lynn Valley Services Society – Mollie Nye House	\$71,665	\$35,833	\$35,832

Community Services Operating Funding - Capilano Community Services Society

Capilano Community Services Society provides low and no cost social and community services to youth and seniors in Lower and Upper Capilano.

The new Lions Gate Community Recreation Centre is anticipated to open later in 2021 and the Society will relocate to the new facility. The Society is collaborating with District staff and the North Vancouver Recreation and Culture Commission (NVRCC) to develop enhanced services and programs to address the needs of this emerging community, including expanding their mandate to serve families.

The Society will require increased staffing capacity in the new facility and developing a detailed business plan for operational funding. Impacts from this business plan will be included in a financial plan amendment in 2021. An increase to Capilano Community Services Society's core grant will be required before the new centre opens and will be brought forward for Council's approval at a later date.

The proposed core grant for Capilano Community Services Society, excluding new operational funding Council approves in future.

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Community – Capilano Community Services Society	\$33,512		\$33,512

Community Services Operating Funding – Parkgate Community Services Society

Parkgate Community Services Society (PCSS) provides community inspired and community supported low-cost and no-cost programs and services for children, youth, families and seniors. In 2019 the Partnership Agreement between North Vancouver Recreation and Culture Commission (NVRCC) and PCSS was dissolved and was replaced by a core funding model between the District and PCSS. PCSS submits an annual work plan that describes goals, activities and outcomes. In collaboration with NVRCC, the community is provided with enhanced social, cultural, educational, health, fitness, and activity-based programs and services – a community living room in the heart of the Seymour community. A grant is recommended as follows:

SUBJECT: 2021 Social Service Grants - Core Funded Agencies

January 5, 2021

Page 6

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Community – Parkgate Community Services Society	\$241,638	\$120,819	\$120,819

Restorative Justice Services - North Shore Restorative Justice Society

The North Shore Restorative Justice Society was established in 1997 to promote and support restorative justice principles. The mission of the Society is to develop, promote, and provide restorative approaches to prevent and heal the harm caused by conflict and crime. The Society offers several programs including the Restorative Response Program (RRP), Community Dialogue Series, and Restorative Justice in Education (RJEI). In 2020, over 90 referrals were reviewed for suitability to the RRP and over 60 files accepted. Over 400 children and youth in elementary and high schools across North Vancouver were trained in communication and conflict resolution skills, empathy and self-awareness, as part of the RJEI program. A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Restorative Justice – NS Restorative Justice Society	\$38,000	\$19,000	\$19,000

Homeless Outreach Services - Lookout Housing and Health Society

Funding for the Homeless Outreach Services Program began as a three-year pilot project in 2017. Achievements from the pilot project (2017-2020) have included:

- Park Rangers, RCMP, and Lookout Housing and Health Society outreach staff communicating more regularly and working together to support homeless living in camps across the North Shore;
- regular monitoring of camp activity;
- mitigating negative community impacts; and
- offering services on the spot (a low-barrier harm-reduction approach with greater success of uptake).

Outreach workers connect homeless individuals with shelter and emergency needs, and assist those who require supportive and permanent housing. By providing connections with health and financial resources and liaising with community agencies, outreach workers are able to help meet the unique needs of each homeless person.

Staff support transitioning the Homeless Outreach Services Program to District core funding. This will enhance the ability of outreach workers to provide stabilized and proactive strategies to address homelessness. It also allows the District to continue to play an integral role in supporting the homeless in our community. A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Homeless Outreach Services Program – Lookout Housing & Health Society	\$22,500	\$11,250	\$11,250

SUBJECT: 2021 Social Service Grants - Core Funded Agencies

January 5, 2021

Page 7

Harvest Project

The Harvest Project helps people who are experiencing challenging life circumstances by providing them with free food, clothing, counselling and connection to other resources. As part of its food program, the Harvest Project collects food from food retailers and distributes it to its clients. A grant is recommended as follows:

Agency	2021 Budget	First Instalment (January)	Final Instalment (July)
Harvest Project	\$2,575		\$2,575

Accountability:

In support of their 2021 grant applications, agencies have provided their recent unaudited financial statements, proposed 2021 budgets, annual reports, goals and objectives for 2021, and accomplishments from 2020. Staff have reviewed these supporting materials and are satisfied that these agencies meet the District's accountability requirements.

Financial Impacts:

Proposed core funded operating grants for youth and community service agencies included in the 2021 budget total \$1,156,414. This amount has been inflation adjusted 2% from 2020. If approved, payments will be disbursed to the agencies in either one or two installments as noted in Attachment 1.

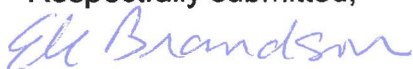
Social Policy Implications:

Providing support to non-profit organizations that create and provide services prioritizing the overall health and vitality of District residents, achieves the policy goals as set out in the 'Social Well Being' section of the Official Community Plan. Of particular importance is the work these agencies do to assist and support the District's most vulnerable and marginalized populations. Financial assistance further facilitates the ability for organizations to leverage other sources of funding from senior levels of government and other funding sources (e.g. through Foundations and the private sector).

Conclusion:

Staff have reviewed the reports and financial statements of the organizations requesting core grants, and confirmed these agencies meet the accountability requirements of the District's budget process. Staff are confident the work being done by these agencies is critical to supporting people living in the District of North Vancouver.

Respectfully submitted,



Eirikka Brandson
Community Planner

Attachment 1: 2021 Budget for Core Grants and Allocation to Agencies

REVIEWED WITH:		
<input type="checkbox"/> Community Planning _____	<input type="checkbox"/> Clerk's Office _____	External Agencies:
<input type="checkbox"/> Development Planning _____	<input type="checkbox"/> Communications _____	<input type="checkbox"/> Library Board _____
<input type="checkbox"/> Development Engineering _____	<input checked="" type="checkbox"/> Finance <i>EL</i>	<input type="checkbox"/> NS Health _____
<input type="checkbox"/> Utilities _____	<input type="checkbox"/> Fire Services _____	<input type="checkbox"/> RCMP _____
<input type="checkbox"/> Engineering Operations _____	<input type="checkbox"/> ITS _____	<input type="checkbox"/> NVRC _____
<input type="checkbox"/> Parks _____	<input type="checkbox"/> Solicitor _____	<input type="checkbox"/> Museum & Arch. _____
<input type="checkbox"/> Environment _____	<input type="checkbox"/> GIS _____	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Facilities _____	<input type="checkbox"/> Real Estate _____	
<input type="checkbox"/> Human Resources _____	<input type="checkbox"/> Bylaw Services _____	
<input type="checkbox"/> Review and Compliance _____	<input checked="" type="checkbox"/> Planning <i>P</i>	

Attachment 1: 2021 Budget for Core Grants and Allocation to Agencies

Agency	2021 Budget	First Instalment	Final Instalment
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Community - Lynn Valley Services Society - Mollie Nye House	\$71,665	\$35,833	\$35,832
Community - Capilano Community Services Society	\$33,512		\$33,512
Community - Parkgate Community Services Society	\$241,638	\$120,819	\$120,819
Restorative Justice - NS Restorative Justice Society	\$38,000	\$19,000	\$19,000
Homeless Outreach Services - Lookout Housing and Health Society	\$22,500	\$11,250	\$11,250
Harvest Project	\$2,575		\$2,575
Total Community Services	\$616,851	\$270,591	\$346,260
Grand Total	\$1,156,414	\$534,496	\$621,918

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