

2020-2023 STRATEGIC PLAN

Presented by North Vancouver District Public Library Trustees

Presented to North Vancouver District Council Council Workshop | Monday, December 9, 2019











2018: A Snapshot





42,536 members





1,706,417 total circulation





333 days open at each branch volunteer hours contributed by teens, helping 116 community members



1,537 programs 38,412 attendees



145,483

digital items borrowed, including ebooks, e-audio, and e-learning



1,295,682

physical items borrowed, including books, audiobooks, DVDs, and CDs



265,252

items used in the library

? 105,748 reference questions answered



4,171Summer Reading Club participants at NVDPL



557 Instagram followers

Twitter followers

2,417
Facebook followers

2,993

Find us at @NVDPL!





Connect

- Collaborate with community
- Reach new audiences
- Deliver services where and when they are needed.





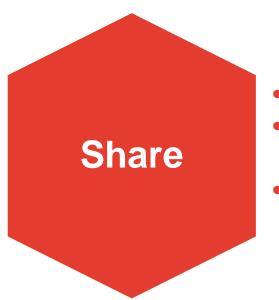












- Reimagine and enhance our spaces so that they are welcoming for all.
- Enhance the digital experience by advancing on our technology infrastructure and environments.
- Offer programming and collections that unite our community in shared learning.

















- Act as a catalyst to inspire a community of creators.
- Delight and inspire our community.
- Support and empower an inspired staff.















NVDPL Partner Alignment

Partner Alignment Table		NVDPL Strategic Priorities		
		CONNECT	SHARE	INSPIRE
District of North Vancouver	Council Directions 2019-2022	0	Ø	0
	Corporate Plan 2019-2022	Ø	0	0
	Official Community Plan	0	0	0
	Digital Strategy		②	Ø
	Climate Change Adaptation Strategy		0	•
Province of BC	Vision for Public Library Service	0	0	0
	Making Life Better: Budget 2019	0	Ø	
International Federation of Library Associations	Global Vision Report	0	0	0

District Council Priorities



 Improving Mobility and Transportation



2. Increasing
Housing Diversity
and Addressing
Affordability



3. Supporting a Vibrant Economy and Jobs-Housing Balance



4.Taking Action on Climate Change



