

AGENDA ADDENDUM

COUNCIL WORKSHOP

Monday, May 2, 2016

5:30 p.m.

Committee Room, Municipal Hall

355 West Queens Road,

North Vancouver, BC

Council Members:

Mayor Richard Walton

Councillor Roger Bassam

Councillor Mathew Bond

Councillor Jim Hanson

Councillor Robin Hicks

Councillor Doug MacKay-Dunn

Councillor Lisa Muri



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DISTRICT

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AGENDA ADDENDUM

THE FOLLOWING LATE ITEMS ARE ADDED TO THE PUBLISHED AGENDA

3. REPORTS FROM COUNCIL OR STAFF

3.1. Management Strategies in District Parks

File No.

a. Demand Management of District of North Vancouver Parks with Regional Use

Recommendation:

THAT the May 2, 2016 memo of the General Manager – Engineering, Parks & Facilities entitled Demand Management of District of North Vancouver Parks with Regional Use be received for information.

b. Public Safety in Lynn Canyon Summer 2016

Recommendation:

THAT the May 2, 2016 memo of the Manager – Strategic Communications & Community Relations entitled Public Safety in Lynn Canyon Summer 2016 be received for information.

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Approved by:

Manager	GM	CAO
		

Briefing Note: Demand Management of District of North Vancouver Parks with Regional Use May 2 , 2016

May 2, 2016 – Committee of the Whole

Tools for Visitor Management In Parks

With the growing popularity of DNV trails and parks, the District attracts recreationalists from across Metro Vancouver region and beyond. Such parks and trails include Lynn Canyon Park, Fromme and Seymour Mountain trails, Cates Park/Whey-ah-wichen, Panorama/Deep Cove and Baden Powell Trail (Quarry Rock). Over the years, the District Parks Department has seen an increase in visitor management challenges related to parking, operations and maintenance, risk management, public safety, and increasing volume of park users.

With the growth in volume of park users at DNV parks with high regional use, the District has trialed a variety of approaches to manage the issues related to high use. These approaches have had some success and in 2016 Parks will continue with these programs, and build on them with new initiatives and tools.

Ranger Program - Continue to support additional rangers in parks to assist in visitor management

- Rangers in Lynn Canyon Park from May to September to manage a variety of park issues related to parking, cliff jumpers, wildlife concerns, safe use of the park etc
- Dedicate one ranger/ambassador to monitor Deep Cove/ Panorama/Cates/Whey-ah-wichen in July and August to help manage the wharf, park activities, swimming, parking, and Quarry Rock.
- Rangers to continue monitoring trails and activities at Fromme and Seymour areas during peak season
- Rangers to “trouble shoot” issues in a variety of parks

Collect Data and Metrics to Formulate Park Visitor Profiles – Continue to collect information and metrics to better define and understand the park management pressures

- Continue to collect data thru informal Park User surveys to gather park visitor profile and demographics
- Continue to install trail counters and vehicle counters at strategic park locations to gather metrics on volume of use and capacity

Manage Parking and Staging – Work with Transportation Planning on initiatives to more effectively manage parking in parks during peak busy periods

- Time restriction parking (i.e. 3 hours) to ensure turnover in parks and provide opportunities for other park users, and enforce the time restrictions.
- Develop Parking App or Ranger Twitter account so rangers can alert visitors on daily park conditions and when parking lots have reached capacity
- Develop signage program in parks so visitors are aware when parks & parking has reached capacity during the day
- Provide information on alternate park sites to visit to distribute use during peak times
- Designate parking stalls for car share and car pool spots
- Recognize capacity and limit entry at certain locations, as required (ie Quarry Rock)

Transportation Management

- Continue to explore Park and Ride Areas for special events during peak periods
- Continue to use school and other parking sites to support parking overflow during the peak summer seasons (ie Deep Cove)
- Discuss feasibility of increasing transit service levels to parks, and research opportunities to increase the incentive for visitors to use public transit to parks

Develop a Parks Communications and Public Safety Strategy

- Develop public safety education programs for park visitors, with a focus on Lynn Canyon Park as it relates to cliff jumpers and swimmers
- Review park safety and risk signage and examine new messaging to raise public awareness to keep visitors safe when hiking and biking in the mountain parks.

These visitor management tools, along with other opportunities, will continue to be explored, researched, and implemented in 2016 and into 2017 and beyond.



MEMO

To: Mayor and Council
From: Mairi Welman, Manager of Strategic Communications & Community Relations
Date: May 2, 2016
Subject: Public Safety in Lynn Canyon Summer 2016

Staff will speak at Council’s Committee of the Whole workshop on May 2 to provide an update on plans for additional public safety education at Lynn Canyon this summer, and seek your input on approach.

Recognizing that warmer weather encourages a sharp increase in activity in the canyon, we are preparing for the Victoria Day long weekend, May 21 – 23, with new signage and a Fire department presence with staff and a piece of equipment in front of the café, adjacent to the suspension bridge. This is the first step in raising general public awareness and providing a way for people to engage in dialogue with first responders who have specific experience in dealing with the injuries, rescues and deaths in the canyon.

Concurrently a staff group from Parks, Fire, North Shore Search and Rescue, and Communications is working with an outside creative agency to develop a comprehensive, demographically-targeted behaviour change campaign focussed on youth and cliff/pool jumping in the canyon. The full campaign will be launched this summer.

Sincerely,

Mairi Welman

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