Ranger Program statistics
Panorama/Deep Cove Summer Ranger Report
Fire & Rescue stats
Trail Counters
Vehicle Counters
Park User Survey (July–Sept)
Resident reports
People Seek Out Parks

- Passion for outdoor recreation
- High regional use of trails
- North Shore topography
- People looking for challenges
- New outdoor sports evolving
- Hot summer brought people out

August 2015 Temperature
Growing Park & Rec Trends

- High challenge outdoor activities
- Increasing #’s of trail users
- Special Events in Parks
- Summer Camps
- Outdoor Education
- Commercial Use of Parks – Eco companies
## Fire & Rescue Services
### Summer Summary 2015

<table>
<thead>
<tr>
<th>Rescues</th>
<th>61</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quarry Rock</td>
<td>18</td>
</tr>
<tr>
<td>Fromme Mtn</td>
<td>9</td>
</tr>
<tr>
<td>Grouse Mtn</td>
<td>12</td>
</tr>
<tr>
<td>Lynn Canyon &amp; area</td>
<td>12</td>
</tr>
<tr>
<td>Seymour</td>
<td>10</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fire</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brush Fires</td>
<td>68</td>
<td>33</td>
</tr>
</tbody>
</table>
Fires in Parks Hastings

Hastings – 13 fires in 1 night
Managing Visitors in Parks
Ranger Program 2015

- Expanded role outside Lynn Canyon Pk
- Monitoring DNV Park “hot spots”
- Fire Season high volume of monitoring
- Dedicated Park Ranger for waterfront parks
- Special Event co-ordination
- Monitoring & public education w/visitors
- Encroachment investigations
- Wildlife co-ordination
- More call outs – support NSSR, Fire/Rescue Services
- Mapping trails
Park Operational Challenges

- **Ranger Program**
  - More call out for rescues & injuries to visitors
  - Parking volume & residential impacts
  - Greater need for 7 day management
  - Gates, fires, unauthorized activity, dog issues, wildlife etc

- **Caretakers**
  - Higher need to service washrooms & clean up

- **Staff co-ordination special events**
  - Garbage pick up, security, parking, fire, visitor info etc
Park Visitor Snapshot (July – Sept)
Panorama/Deep Cove, Cates, Lynn Canyon, Fromme

Where do our visitors live?

- District of North Vancouver
- North Shore
- Metro Vancouver
- BC
- Canada
- International

Satisfaction rate with facilities?

- Poor
- Fair
- Average
- Good
- Excellent
- Blank
Quick Park Visitor Profile in 2015

What do people like to do?
- Hiking
- Cycling
- Picnic
- Wildlife Viewing
- Suspension Bridge
- Visiting Ecology Centre
- Swimming
- Special Event

How long are visitors staying?
- Under 1 Hour
- 2 Hours
- 3 Hours or more
- Blank
What did our visitors tell us?

How often are people visiting parks?
- More than once a week
- Once a week
- Once a month
- Once a year
- First time visitor
- Blank

How do people get to parks?
- Vehicle
- Public Transit
- Bike
- Walk
- Private Bus/Tour Company

How often are people visiting parks?
Lynn Canyon Park – high # tourists

25% international visitors
25% BC & Canada
30% Metro Vancouver
20% North Shore

- District of North Vancouver
- North Shore
- Metro Vancouver
- BC
- Canada
- International
Lynn Canyon Park
Parking & Vehicle Counts (June–Sept)

PARKING (off Peter’s Road)

Vehicles parking – average daily count – max 2,552

Average a month – 60,000

Service road overflow parking
Most people stay 2–3 hours

Buses – 112 commercial
( majority July/Aug)
Lynn Canyon Suspension Bridge
(June to Sept)

Peak summer times – max 6,622 visitors per day
(Sat, Sun & Monday peak days)
### Lynn Canyon Park

**Increase in high risk rec**

- **Role of Social Media – “Bored in Vancouver”**
- **Fire & Rescue Services – 12 rescues**

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jumpers</td>
<td>13,049</td>
<td>8,861</td>
</tr>
<tr>
<td>Swimmers</td>
<td>18,705</td>
<td>10,727</td>
</tr>
<tr>
<td>Cliff Climbers</td>
<td>6,126</td>
<td>10,994</td>
</tr>
<tr>
<td>Visitor Inquiries</td>
<td>15,471</td>
<td>12,336</td>
</tr>
<tr>
<td>Tour/School Groups</td>
<td>912</td>
<td>241</td>
</tr>
<tr>
<td>Alcohol Incidents</td>
<td>1,602</td>
<td>537</td>
</tr>
<tr>
<td>Bylaw Tickets/Warnings</td>
<td>1,982</td>
<td>–</td>
</tr>
</tbody>
</table>
Lynn Canyon Park

19,000 jumpers & cliff climbers

12 rescues
Baden Powell Trail
Panorama/Quarry Rock

- Average weekly use 4,200
- Monthly – 17,000
- Approx 2,000 visitors/wkend
- Injuries – 18 rescues (May– Aug)
- Parking issues

High Regional Use

- District of North Vancouver
- North Shore
- Metro Vancouver
- BC
- Canada
- International
Cates Park/Whey-ah-wichen
(June – Sept)

3,200 vehicles/wkend max 40,000/ month

- Boat Launch – 3,437 tickets purchased
- Takaya Tour site (TWN)
- Weekend peak periods
- 65% visitors stay over 3 hrs.
- 50% visitors come to picnic
- High regional use of park
- Special event management
- Fire/barbecue issues
- Dogs on beaches
- Full time caretaker

Cates Park
Primary activity?

- Hiking
- Cycling
- Picnic
- Wildlife Viewing
- Swimming
- Special Event
- Other

(Images of parking lot and boat launch area)
Deep Cove Management
Dedicated Park Ranger (July – Sept)

- Deep Cove Wharf – 1,205 tickets sold
  - Compliance challenges
- Popular boating & kayaking
- Parking issues
- Special Events
- High regional visitors
Fromme Mountain 
Trail Use

New Parking Lot Opened in July – 75 parking stalls

July 30 – Sept 21: monthly average–10,000 cars
(Sat/Sun – 2,500)

Peak Periods – 10 a.m. – 3 p.m.

- Continuing popularity of Fromme trails
- NSMBA/DNV partnership trail maintenance
- More special trail race events requested
- High regional use
- GPS trails
38 “Hot Spot Sites” & Homeless
## Special Events in Parks

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total DNV Special Events</td>
<td>107</td>
<td>87</td>
</tr>
<tr>
<td>Community</td>
<td>61</td>
<td>59</td>
</tr>
<tr>
<td>Commercial</td>
<td>16</td>
<td>25</td>
</tr>
</tbody>
</table>
Considerations

- Expand role of seasonal rangers beyond Lynn Canyon Park
- Dedicated summer ranger to manage Deep Cove/Panorama/ Cates/Quarry Rock
- Expand authority for seasonal rangers to enforce park control bylaw
- Continue to work closely with RCMP, Fire & Rescue & Bylaws during peak season
- Develop public relations & communication messaging to park visitors
- Review special event permit fees & rates
- Formalize commercial permitting process for eco companies operating
- Review feasibility of seasonal pay parking options at high use parks (pilot)
Questions?